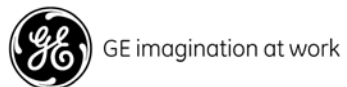


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# Mentor Visual iQ VideoProbe User's Manual





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# Introduction

## About this Manual

This manual and the related equipment is intended for visual inspection technicians with a basic understanding of inspection principles and practices, and who are familiar with basic computer operations, but who may not have experience with a video borescope system.

The manual contains safety, compliance, and basic operating and maintenance instructions for the Visual iQ VideoProbe™ system.

To ensure operator safety, please read and understand this manual prior to using the system.

## Getting Help

For additional assistance, go to **www.ge-mcs.com** for a complete listing of contact information. Technical Support contact information follows:

Global Phone: 1-866-243-2638

Email: ITTechSupport@GE.com

Website: <http://www.geittechsupport.com>

## System Overview

The rugged and dependable Mentor Visual iQ® system is an advanced flexible video borescope used for remote visual inspection.

Working through access passages, the Visual iQ system delivers high-resolution images of internal details of turbine engines, airframes, automotive engines, piping, vessels, wind-turbine gear boxes, underwater structures, etc.

The probe's fiberoptic bundle illuminates the inspection area with light generated by an advanced Light Engine in the probe. At the end of the probe, a miniature camera assembly converts the image into an electronic image, and sends it back through the probe. The system displays the image on the handset. No focusing is required, because the Visual iQ system contains a fixed-focus optical system with a large depth of field.

Measurement capabilities (standard with the Visual iQ Analyze configuration) allow your system to analyze and measure indications and features.

The Visual iQ system is compatible with USB thumb drives, USB keyboards, USB portable drives, and most other USB-based storage devices.

With our QuickChange™ interchangeable probes, you can quickly reconfigure the system for maximum productivity. This feature is available with either the Visual iQ Touch or Analyze configuration.

Available in three versions (identified as the **Inspect**, **Touch**, and **Analyze** configurations) to meet diverse inspection needs across industries. Refer to the guide on the following page to determine the right one for your application.

## Standard Equipment

Visual iQ  
2-hour Li-Ion Battery  
Visual iQ Storage Case

AC Adapter/Battery Charger  
Optical Tip Storage Case  
USB Thumbdrive Containing Documentation, including User's Manual

Safety and Essential Use Hard Copy  
Quickstart Card

## Optional Features

Display Port Video Cable  
Insertion Tube Gripper  
Insertion Tube Rigidizer  
Handset Holder  
Headset (wired or wireless)  
Cables  
Belt Clip

Keyboard (wired or wireless)  
Optical Tips  
Measuring Optical Tips  
Mini-Magic Arm Clamp Kit  
Magic Arm Kit  
External Monitor  
Large Visual iQ Case

Software: Inspection Manager (Re-measurement PC Application)  
Upgrade either **Visual iQ Touch** or **Analyze** configurations with the purchase of *3DPM measurement*, *STEREO measurement*, or *Probability of Detection* capabilities. Features included in the *Probability of Detection* upgrade includes HDR (High-Dynamic Range), ANR (Adaptive Noise Reduction), Distortion Correction, and Preset Image Transformation Settings.

## Mentor Visual iQ – Available in Three Configurations

<u>Mentor Visual iQ Inspect*</u>	<u>Mentor Visual iQ Touch*</u>	<u>Mentor Visual iQ Analyze</u>
Excellent image quality and connectivity in a value-priced package. <b>Upgradable to Touch or Analyze configurations.</b>	Adds the versatility of interchangeable probes and productivity enhancements. <b>Upgradable to Analyze configuration.</b>	Sets the industry standard with powerful measurement and analysis software combined with extreme image quality and greater probability of detection.
<ul style="list-style-type: none"> <li>■ Value priced option</li> <li>■ Choose from 7 probe length and diameter configurations</li> <li>■ Compare to: XL Go+ (with expanded features and capabilities)</li> </ul>	<b>All the features of Mentor Visual iQ Inspect, plus...</b> <ul style="list-style-type: none"> <li>■ Interchangeable probes</li> <li>■ Touchscreen interface</li> <li>■ Menu-Directed-Inspection software</li> <li>■ 16GB internal memory</li> <li>■ Compare to: XLG3 (with expanded features &amp; capabilities)</li> </ul>	<b>All the features of Mentor Visual iQ Touch, plus...</b> <ul style="list-style-type: none"> <li>■ 3D Phase Measurement</li> <li>■ Stereo Measurement</li> <li>■ <i>Probability of Detection</i> upgrade, which includes High-Dynamic Range, Adaptive Noise Reduction, Distortion Correction, and Preset Image Transformations</li> </ul>

*\*Purchase 3DPM measurement, STEREO measurement, or Probability of Detection upgrades*

---

# Safety Information

**Note:** Before using or servicing the system, read and understand the following safety information.

## Symbols and Terms

The following symbols appear on the product:  ,  . See accompanying documentation.

## General Warnings

The following warning statements apply to use of the system in general. Warning statements that apply specifically to particular procedures appear in the corresponding sections of the manual.



Do not allow the conductive insertion tube, system or its working tools to come in direct contact with any voltage or current source. Prevent all contact with live electrical conductors or terminals. Damage to the equipment and/or electrical shock to the operator may result.



Do not use this system in explosive environments.



USE PROPERLY. Using any piece of this equipment in a manner not specified by the manufacturer may impair the product's ability to protect the user from harm.



## General Cautions

The following caution statements apply to use of the Visual iQ device in general. Caution statements that apply specifically to particular procedures appear in the corresponding sections of the manual.

Before using the camera system, install an optical tip or the head guard, which prevents damage to the tip-attachment mechanism. Keep the head guard on whenever no optical tip is in place.

**Handle the Probe Carefully:** Keep the insertion tube away from sharp objects that might penetrate its outer sheath. Keep the whole insertion tube as straight as possible during operation; loops or bends anywhere in the tube decrease its ability to steer the probe tip. Avoid bending the insertion tube sharply.

**Note:** Always use the [Home](#) function to straighten the bending neck before withdrawing insertion tube from an inspection area or putting probe away. Never pull, twist, or straighten the bending neck by hand; internal damage may result. At the first sign of damage, return the probe for repair.

Certain substances may damage the probe. For a list of substances that are safe for the probe, see "[Chemical Compatibility](#)" in the Appendix.

---

## Battery Warnings

Only use the battery and power supply specified for use with the system. Before use, thoroughly review the instructions in this manual for the battery and battery charger to fully understand the information contained in them, and observe the instructions during use.



### WARNING

- Do not place the battery in fire or exceed the battery operating temperature.
- Do not pierce the battery with nails, strike the battery with a hammer, step on the battery, or otherwise subject it to strong impacts or shocks.
- Do not expose the battery to water or salt water, or allow the battery to get wet (IP65 – Disassembled, IP67 – Assembled).
- Do not disassemble or modify the battery.
- The instrument contains a Lithium Ion battery and magnesium in its case. Should the instrument be involved in a fire, use an extinguisher approved for use on electrical and flammable metal fires. Water must not be used.



**Battery Communication Error:** Exists when the Visual iQ shows this message on the display. If the problem persists, please contact your nearest customer support center.

Using the battery outside its recommended operating range will result in degradation of the performance and service life. When storing the battery, be sure to remove it from the handset.

Recommended ambient temperature range for Li-ion battery operation:

Discharge (when using the instrument): -20°C to 46°C

Recharging: 0°C to 40°C

Storage: -25°C to +60°C

---

## Informations sur la sécurité

**Remarque:** avant l'utilisation ou l'entretien du système, vous devez lire et comprendre les informations de sécurité qui suivent.

### Symboles et termes employés

Les symboles suivants sont apposés **sur le produit**:  ,  . Voir la documentation jointe.

### Avertissements généraux

Les avertissements suivants s'appliquent à l'utilisation du système en général. Les avertissements qui s'appliquent spécifiquement à des procédures particulières sont indiqués dans les sections correspondantes de ce manuel.



Le système Visual iQ et les outils de travail qui l'accompagnent ne doivent jamais entrer en contact direct avec une source de tension ou de courant. Évitez tout contact avec des conducteurs ou des bornes électriques sous tension. L'équipement risquerait d'être endommagé, ou l'opérateur de subir un choc électrique.



N'utilisez pas ce système dans un environnement à risque d'explosion.



UTILISER CORRECTEMENT. Si un élément de cet équipement est utilisé d'une manière non indiquée par le fabricant, l'utilisateur peut ne plus être protégé des risques de blessure.



### Mentions générales « Attention »

Les mentions « Attention » qui suivent s'appliquent à l'utilisation de l'appareil Visual iQ en général. Les mentions « Attention » qui s'appliquent spécifiquement à des procédures particulières sont indiquées dans les sections correspondantes du manuel.

**MANIPULER LA SONDE AVEC PRÉCAUTION.** Maintenez la gaine de la sonde à l'écart d'objets pointus ou tranchants qui risqueraient de traverser son fourreau. Maintenez toute la gaine aussi droite que possible pendant l'utilisation : en cas de boucle ou de courbure, il est plus difficile de piloter le bout de la sonde. Évitez de trop courber la gaine.

**Remarque :** utilisez toujours le bouton de rangement pour redresser le béquillage avant de rétracter la gaine de la zone d'inspection ou de ranger la sonde. Ne manipulez jamais le béquillage à la main pour le tirer, le courber ou le redresser : vous risqueriez de l'endommager à l'intérieur. Envoyez la sonde en réparation au premier signe d'endommagement.

Certaines substances risquent d'endommager la sonde. Pour consulter la liste des substances sans danger pour la sonde, voir Compatibilité Chimique en annexe.

L'appareil comporte une batterie lithium ion et du magnésium à l'intérieur de son boîtier. En cas d'incendie de l'appareil, servez-vous d'un extincteur agréé pour une utilisation sur les incendies électriques et les métaux inflammables. En aucun cas, n'utilisez de l'eau.

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## Avertissements liés à la batterie

Utilisez uniquement la batterie et l'alimentation spécifiées pour être utilisées avec le système Visual IQ. Avant utilisation, lisez attentivement les instructions contenues dans ce manuel relatives à la batterie et au chargeur de batterie pour bien les comprendre, et respectez ces instructions pendant l'utilisation de l'appareil.



### AVERTISSEMENT

- Ne jetez pas la batterie au feu et ne dépassez pas sa température de fonctionnement.
- Ne percez pas la batterie avec des clous, ne la frappez pas avec un marteau, ne marchez pas dessus et ne la soumettez pas à des impacts ou des chocs violents.
- N'exposez pas la batterie à l'eau douce ou salée, et évitez de la mouiller.
- Ne désassemblez pas la batterie et ne la modifiez pas.



**Erreur de communication de la batterie.** Veuillez contacter le Service clientèle au numéro +1 315 554 2000.

L'utilisation de la batterie en dehors de la plage de fonctionnement recommandée entraînerait une dégradation de ses performances et de sa longévité. Lorsque vous stockez la batterie, veillez à la retirer de sa base.

Plage de température recommandée pour le fonctionnement de la batterie Lithium-Ion.

Décharge (à l'utilisation de l'appareil) : -20°C à +46°C Recharge , 0°C à +40°C Stockage, -25°C à +60°C

# Start Up

## Component Identification



1 – LCD Touchscreen

2 – DisplayPort Output (2.1), USB 3.0 Client Micro B Port (2.2), Two USB 3.0 Host Type A Ports (2.3), 3.5 mm Headset/Microphone Jack (2.4).

3 – Two-hour Lithium Ion Battery

4 – Battery Release Button

5 – Battery Charge Indicator

6 – AC Adaptor Input

7 – Function (or Soft) Keys (four total)

8 – Back Button: short press moves back one screen, long press moves to live screen. This also serves as the **POWER ON** button.

9 – Save Button: short press launches a **Quick Save**, long press opens or closes the **Save Options Menu**.

10 – Joystick Controls Articulation and Menu Navigation (push the joystick left/right/up/down to navigate menus and sub-menus).

11 – Enter Button: short press toggles between frozen and live frames and selects **Done / Accept**, a long press performs a **3DPM Capture**.

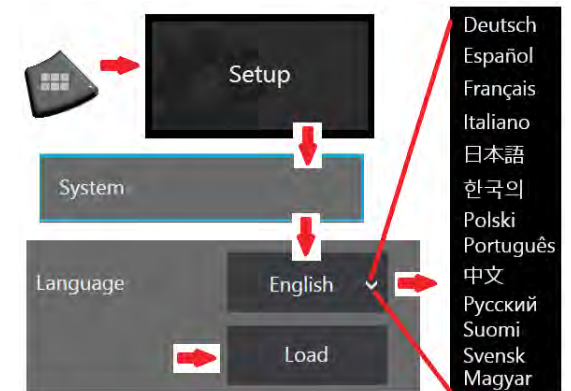
12 – Menu Button: short press opens or closes the Global Menu, long press toggles between first and second level soft button rows.

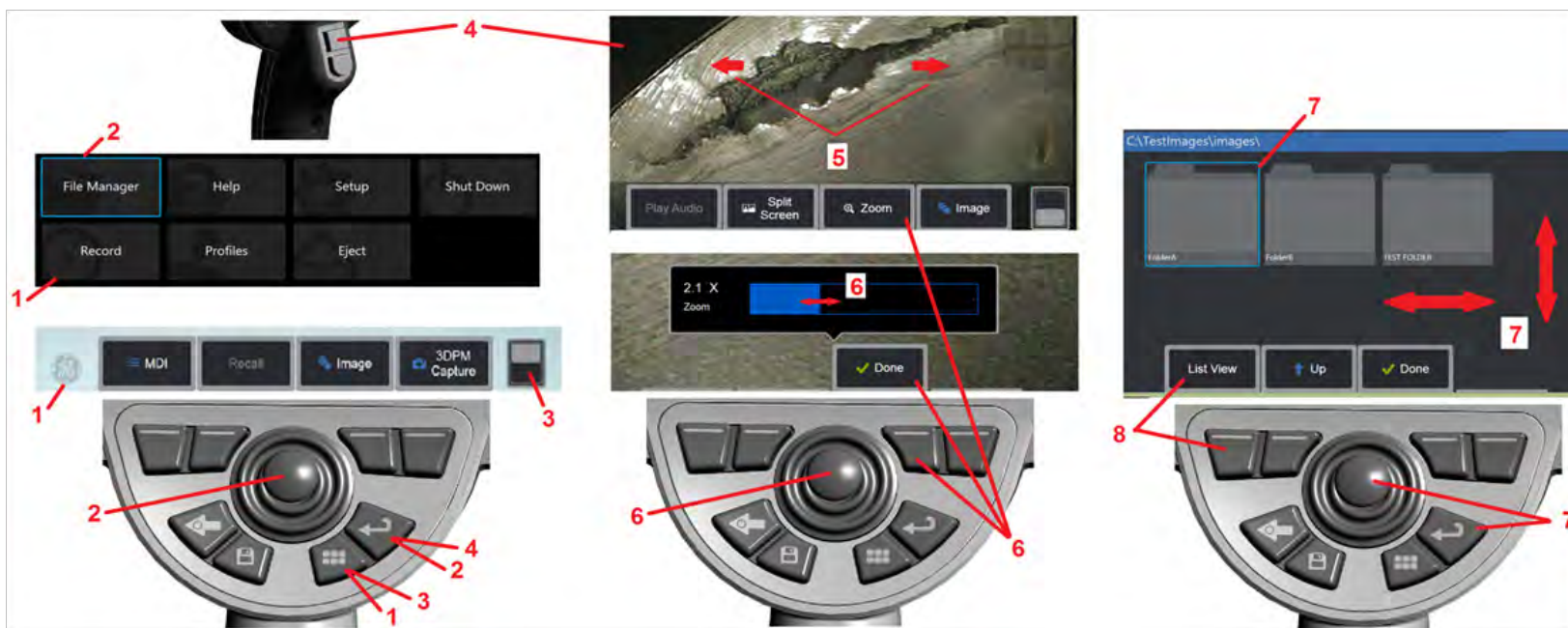
**Note: Follow the selection sequence shown here to navigate the Global Menu and select the Operating Language.**

13 – Trigger Button 1 (Upper): provides the same function as the Enter Button. Trigger Button 2 (Lower): short press toggles articulation mode between steer-and-stay and steering modes. When in steer-and-stay mode, a Lock icon appears. Long press returns the articulation system to the neutral (home) position.

14 – Insertion Tube/Camera assembly

15 – Interchangeable VideoProbe (**Note:** Includes Insertion Tube/Camera assembly)





## Touchscreen and Keys – Dual Control Systems

*Most functions can be accomplished using the touchscreen or with a combination of key presses and joystick movements. The following examples illustrate various control techniques that can be used on most Visual IQ display screens.*

**1** – Touch the lower left corner of the display screen (typically contains the **GE Logo**) or short-press the **Menu key** to open the **Global Menu**.

**2** – The selected item in any menu or list is identified by this **blue outline**. Tap the display screen to select another item or to launch the selected item. Alternatively, use the **joystick** to select another item by moving the blue cursor, then short-press the **Enter key** to launch. **Note that a short press of the Enter key accepts or launches most selected choices or actions.**

**3** – Tap the display to toggle between the upper and lower softkey bar (double-tap to hide or show the softkey and status bars). Alternatively, long-press the **Menu key** to switch between the upper and lower softkey bars.

**4** – Tap anywhere on a displayed **Live Image** to freeze and unfreeze it. Alternatively, short-press either the **Enter key** or the **Upper Trigger key** to freeze and unfreeze a live display. **Note that the Upper Trigger key performs the identical functions as the Enter key.**

**5** – Position two fingers on the display screen and move them apart to zoom in on a feature of the display (perform the opposite action to zoom out). Once zoomed (in a frozen image), you can drag with your finger to change the displayed view.

**6** – Select the **Zoom** function using either soft keys or the touch screen (all displayed soft-key bar items can be selected either with the corresponding soft key or by tapping the touch screen). Use the **joystick** to change the **zoom magnification bar** (this and other blue bars can also be adjusted by dragging them using the touch screen), then select **Done**. Once zoomed, you can use the **joystick** to move the displayed view.

**7** – When the **File Manager** screen appears, the selected file or folder is identified by this **blue outline**. Tap the display screen to select another item or to launch the selected file or open the selected folder. **Note that you can also display additional items (or directly access additional stored images) by simply swiping the display screen in any of the directions shown.** Alternatively, use the **joystick** to select another item by moving the **blue cursor**, then short-press the **Enter key** to launch the file or open the folder.

**8** – Select any feature in the **Soft Key Bar** by either touching that feature on the display screen (in this case, touching the box containing the words **List View**) or pressing the corresponding **soft key**.

# Unpacking, Assembling, and Powering the Visual iQ

## Unpacking and Putting Away the System (Small Case)

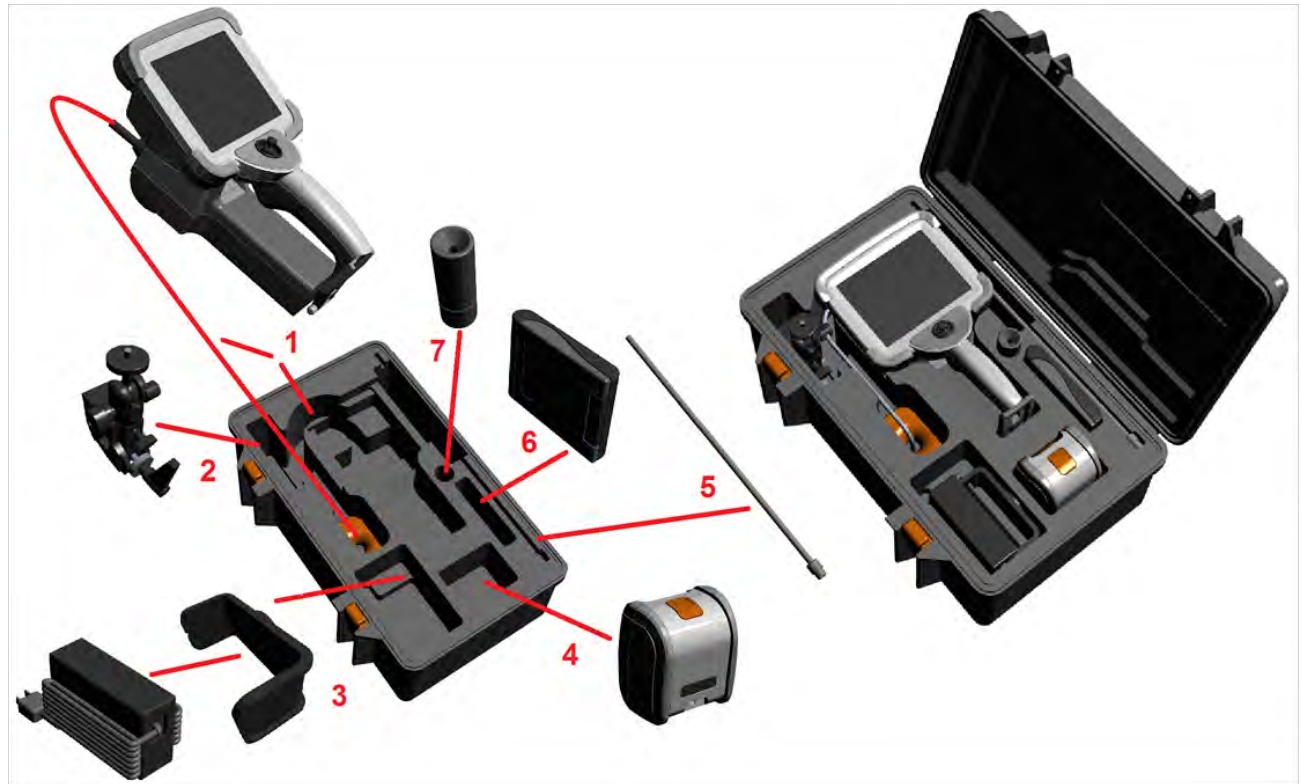


**Caution:** If you do not pack the system carefully, as described here, damage might occur.

**1** – The insertion tube (shown in red for clarity) is held in the case's internal storage reel, which is accessed through the orange funnel shown here. Install the insertion tube before installing the probe-and-handset assembly and remove it after removing the probe-and-handset assembly. Be sure to straighten any loops or twists in the insertion tube before feeding it into the funnel. Note that the insertion tube's rubber Torsional Strain Relief base should be routed through the case's curved passage shown here.



**Caution:** Before using the camera system, install an optical tip or the head guard, which prevents damage to the tip-attachment mechanism. Keep the head guard on whenever no optical tip is in place.



**2** – Install clamp in the orientation shown here (clamp and mounting bracket assembly appears at left)

**3** – Power supply / Battery Charger and Mounting Bracket are oriented and installed in this slot

**4** – Battery must be removed prior to installing the iQ in the case.

**5** – Rigidizer

**6** – A case holding tips (or cleaning kit) fits in this slot.

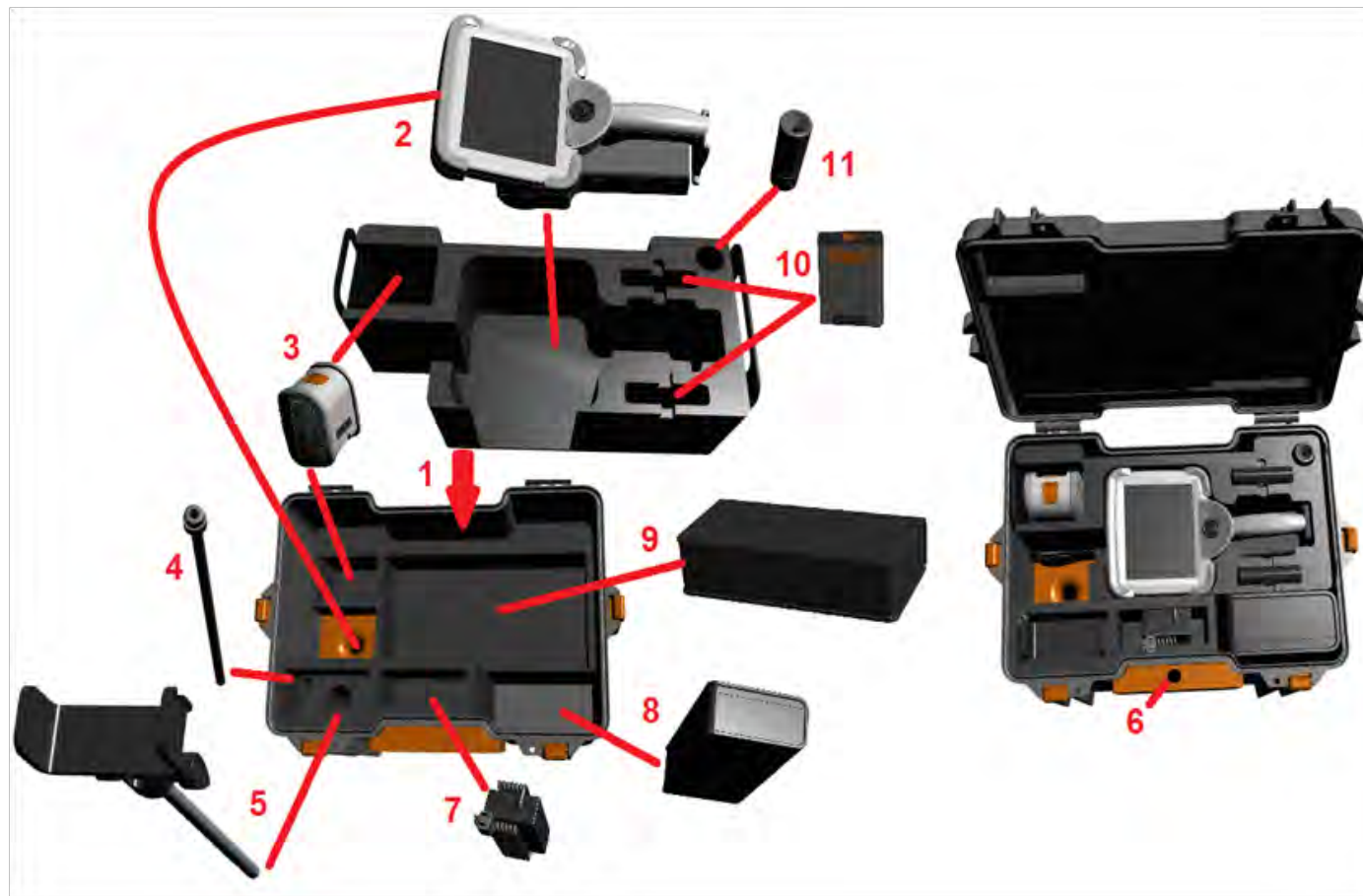
**7** – Gripper may be used alone, or with Rigidizer, to aid in orienting camera.

## Unpacking and Putting Away the System (Large Case)

**⚠ Caution:** If you do not pack the system carefully, as described here, damage might occur.

**1** – Remove tray to access additional storage space.

**2** – The insertion tube (**shown in red for clarity**) is held in the case's internal storage reel, which is accessed through the orange funnel shown here. Install the insertion tube before installing the probe-and-handset assembly and remove it after removing the probe-and-handset assembly. Be sure to straighten any loops or twists in the insertion tube before feeding it into the funnel.



**⚠ Caution:** Before storing the insertion tube, first remove the optical tip and install the head guard, which prevents damage to the tip attachment mechanism. Keep the head guard on whenever no optical tip is in place.

**3** – Storage locations for two batteries. Battery must be removed prior to installing the iQ in the case.

**4** – Rigidizer

**5** – Mounting bracket and post

**6** – Mounting bracket post fits in this hole

**7** – Power supply / Battery Charger installed in this slot

**8** – Extra Pod in case

**9** – Extra VideoProbe in case

**10** – Two cases holding tips and a cleaning kit fit in these slots.

**11** – Gripper may be used alone, or with Rigidizer, to aid in orienting camera.

## About the Battery

The Visual iQ is powered by a 10.8 V (nominal), 73 Wh, 6.8 Ah Lithium Ion battery.

### Installing the Battery

Insert the battery into the handset. The battery is installed properly when the latching mechanism is engaged.



Caution—Do not force the battery (1) into the handset (2), as damage may occur. The battery is keyed and may only be installed in the proper orientation.

### Removing the Battery

Press battery release button (3) to release the battery.



Caution—Do not remove the battery while the system is operating.

### Battery Charge Level

Check the battery charge by pressing the battery symbol (4) on the front of the battery. Each light (5) represents approximately 20% of the battery charge capacity.

### Charging the Battery

Connect the DC output of the battery charger into the Visual iQ battery (6) and then plug the included AC to DC power adaptor into a suitable AC power source. The LED battery lights will illuminate according to the amount of charge attained. The system may operate while charging.

**Note:** The battery may be charged while connected to an operating Visual iQ or while disconnected from the iQ.

**Note:** When the battery is fully charged, the LED battery lights will turn off.

**Note:** Battery run time approximately equals battery charge time; therefore, a two hour battery will take approximately two hours to charge. Charging time will be longer if the battery is connected to an operating Visual iQ system while charging.

**Note:** All batteries are shipped with a partial charge. Batteries should be fully charged prior to use.



## Supplying Power to the Visual iQ

The Visual iQ is powered by a 10.8 V (nominal), 73 Wh, 6.8 Ah Lithium Ion battery.


The battery is charged by connecting the power adaptor to the battery, then connecting the supplied AC-to-DC power adaptor to a suitable (100-240 VAC, 50-60 Hz, <1.5 A rms) AC power source. The power adaptor delivers to the battery 18 Volts at 3.34 Amps.

**Note:** When powering a system with an AC power source, connect the power plug to a properly grounded source for reliable touchscreen operation.

## Powering the Visual iQ On and Off

### System Power On





Press and hold  until the unit turns on. The buttons and Liquid Crystal Display (LCD) will light and begin the power-up sequence. After approximately 35 seconds, the system screen will display live video and on-screen controls. The system is now ready for use.

**Note:** All batteries are shipped with a partial charge. Batteries should be fully charged prior to use.

### System Power Off

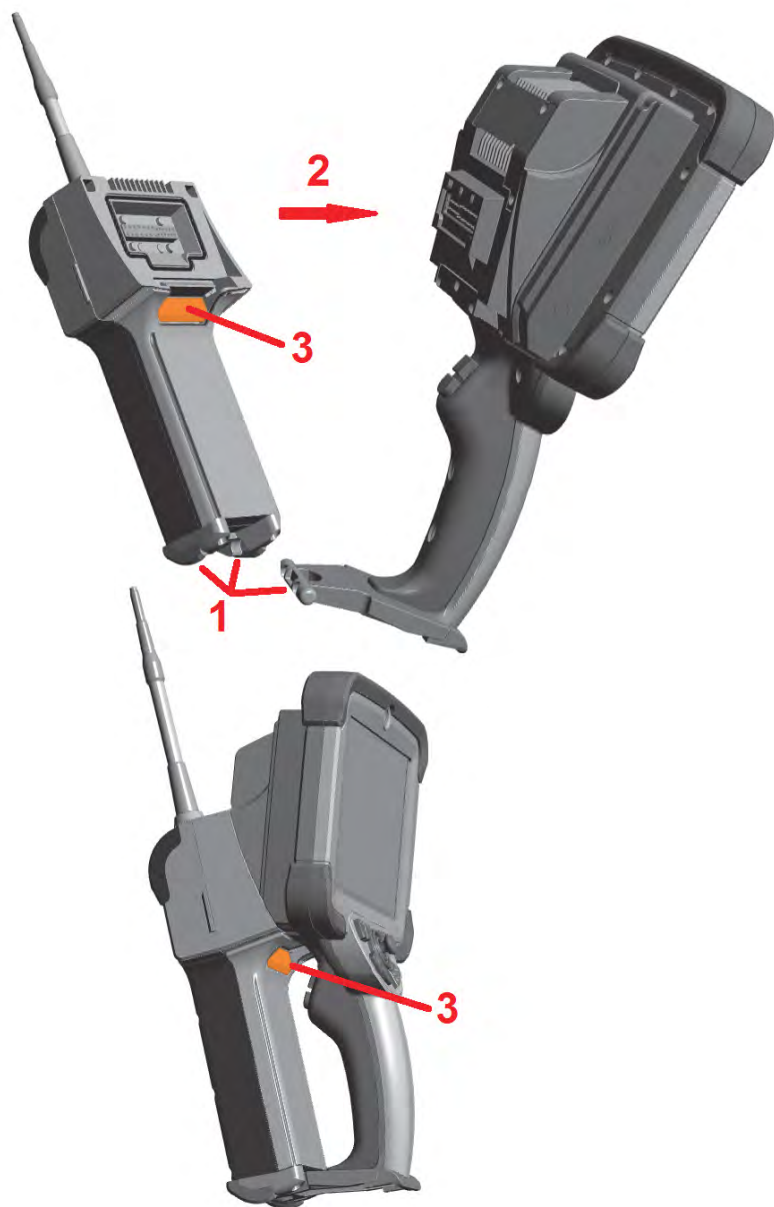
Touch the lower left corner of the display screen (which typically contains the on-screen

 **GE Logo** (1) or the  hard key at any time to open or close the **Global Menu**, which provides access to several features including **Shut Down** (2). Select **Shut Down** to power off the Visual iQ.



**Caution**—Do not power off the Visual iQ by removing its battery. Only remove battery after powering off as described above.





## Changing Probes and Optical Tips

### Attaching and Removing the Probe

**To attach the probe to the handset:**

- 1** – Insert the pin at the base of the handset into the mating groove at the bottom of the probe.
- 2** – Rotate the probe towards the back of the handset, applying enough pressure for the latching mechanism to “click.”

**To remove the probe from the handset:**

- 3** – Press this latching-mechanic's release button to separate the probe and handset.

### Changing the Optical Tip

Optical tips are threaded onto the probe with a double set of threads to prevent them from falling into the inspection area. Each optical tip provides a unique depth of field, field of view, and direction of view. For a list of available tips, see [Appendix B – Optical Tip Table](#).

**⚠ Caution**—Use only finger pressure to remove or attach tips. Using force (including pliers or other tools) might damage the bending neck. Take care not to cross the threads. To reduce cross-threading risk: When installing a tip by hand (6.1mm & 8.4mm) or with an installation tool (4mm), rotate the tip counter clockwise to **level** the threads before rotating clockwise to thread the tip on the camera. Reverse the leveling process when removing tips.

**To Remove an Optical Tip:** Support the bending neck and head of the probe with one hand, and with the other gently turn the optical tip counterclockwise (be sure to use a tip tool when removing 4.0 mm tips), Turn until the tip spins freely, indicating that it has cleared the first set of threads. Gently pull the tip away from probe and continue turning counterclockwise, engaging the second set of threads. Turn until you can remove it.

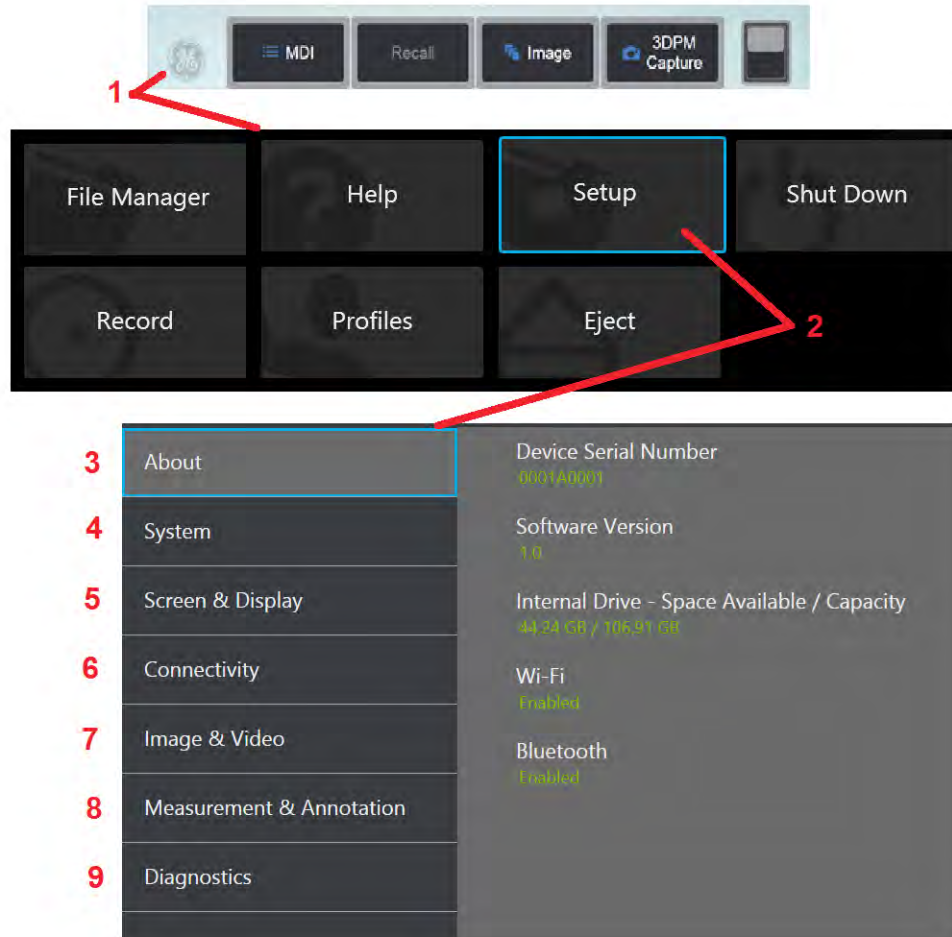


**To Attach an Optical Tip:** Verify that the optical tip and camera head threads are clean, then grasp the head of the probe with one hand, and with the other gently turn the tip clockwise. Turn until it spins freely, indicating that it has cleared the first set of threads. Gently push the tip in, then turn clockwise again, engaging the second set of threads. Turn until finger tight.


**⚠ Caution**—Do not over-tighten tips. Pull on the tip gently to verify that it is securely attached. If the second set of threads does not engage, turn the tip slightly in a counterclockwise direction to allow the threads to levelize.

**Note:** Measurement tips must be tightened firmly to ensure accuracy.

# Setting Up the Visual iQ Operating System



**1** - Select the lower left corner of the display (which typically contains the on-screen

GE Logo) or the  hard key at any time to open or close the **Global Menu**, which provides access to several features including the **Setup Menu**.

**2** - Tap to open the **Setup Menu**.

**3** - Lists the device's serial number, software version and describes the configuration of its available features.

**4** - Access to set a Password, Restore Defaults, adjust Date, Time, and operating Language, and alter various other system settings. [Click here to learn more about the System Menu.](#)

**5** - Allows the user to turn various on-screen indicators on and off as well as adjust display brightness. [Click here to learn more about Display Setup.](#)

**6** - Allows the user to turn Wi-Fi and Bluetooth connections on and off as well as work with networks and identify folders for file sharing. [Click here to learn more about Connectivity Settings.](#)


**7** - Allows the user to specify the default directories into which image files and videos are stored. Also used to select image file type, video format, and sound-related settings. Controls MDI Annotation and imports Distortion Correction Tables. [Click here to learn more about Image and Video Settings.](#)

**8** - Allows the user to set their preferred measurement units (inches vs. mm), manage and verify measurement tips, and import and export preset annotations.

**9** - Generates a Troubleshooting Log to be emailed to and evaluated by GE Technical Support. If log generation is required, GE Technical Support will guide the user through the process.

## Working with Profiles

A Profile defines several parameter settings. As long as more than one profile is available, (the Visual iQ is delivered with only a **Default Profile**), the operator is asked to select a **Profile** every time the system is powered on. Follow these instructions to create a new profile or select an existing one.

**1** – To create a **New Profile**, touch the lower left corner of the display (or press the  hard key) to open the **Global Menu**, then select **Profiles**.

**2** – In this case, the **Default Profile** is active and it is the only one defined. Select **New** to create a new profile.

**3** – The **Virtual Keyboard** opens. Enter a **Name** for the new profile.

**4** – After entering a name and clicking **Done**, the new profile is added to the list of available profiles. This profile includes the settings in place, at the time of its creation, for each of the parameters listed below. Anytime the profile is reactivated, the system will apply the settings associated with the activated profile. The parameters affected include:

### System Settings Including:

- Watermark Logo ON/OFF
- Time Format
- Date Format
- Language
- Power Management
- USB Slave Mode
- Steering Sensitivity

### Image & Video Settings – *All parameters except Distortion Correction Table*

### Measurement & Annotation Including:

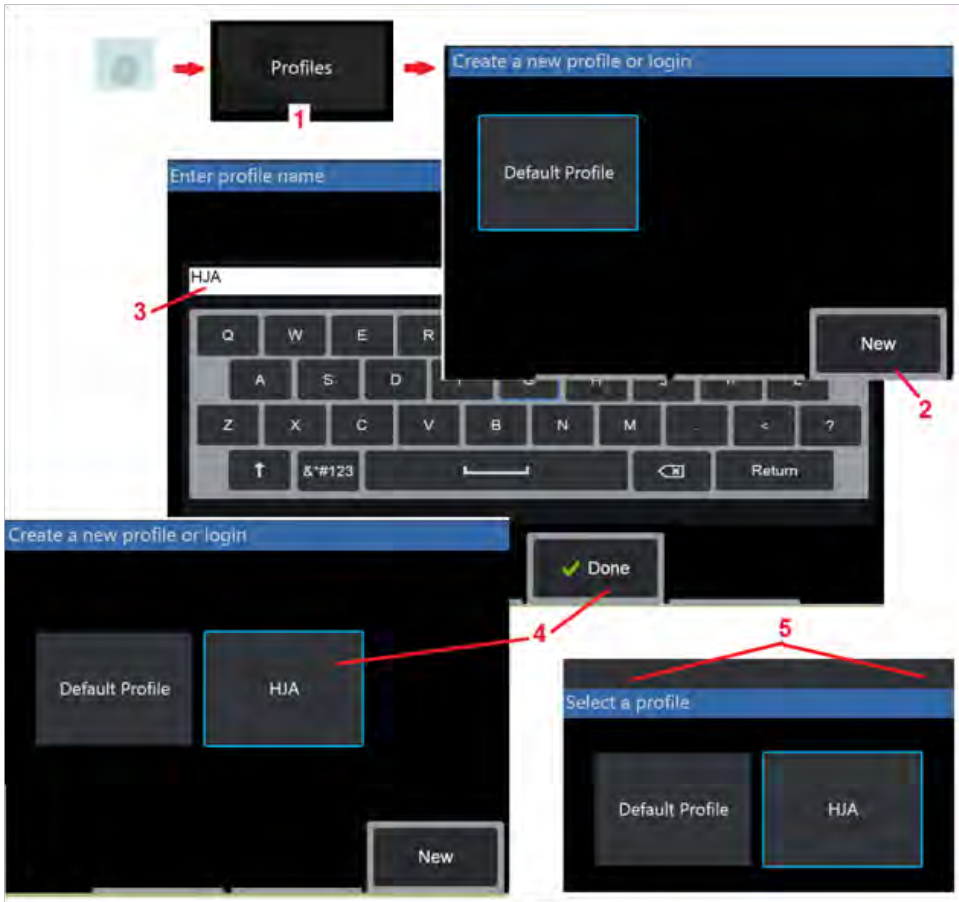
- Presets
- Zoom Window
- 3DPM Mask
- 3DPM Save Format
- Stereo Index
- Stereo Index Minimum
- Units

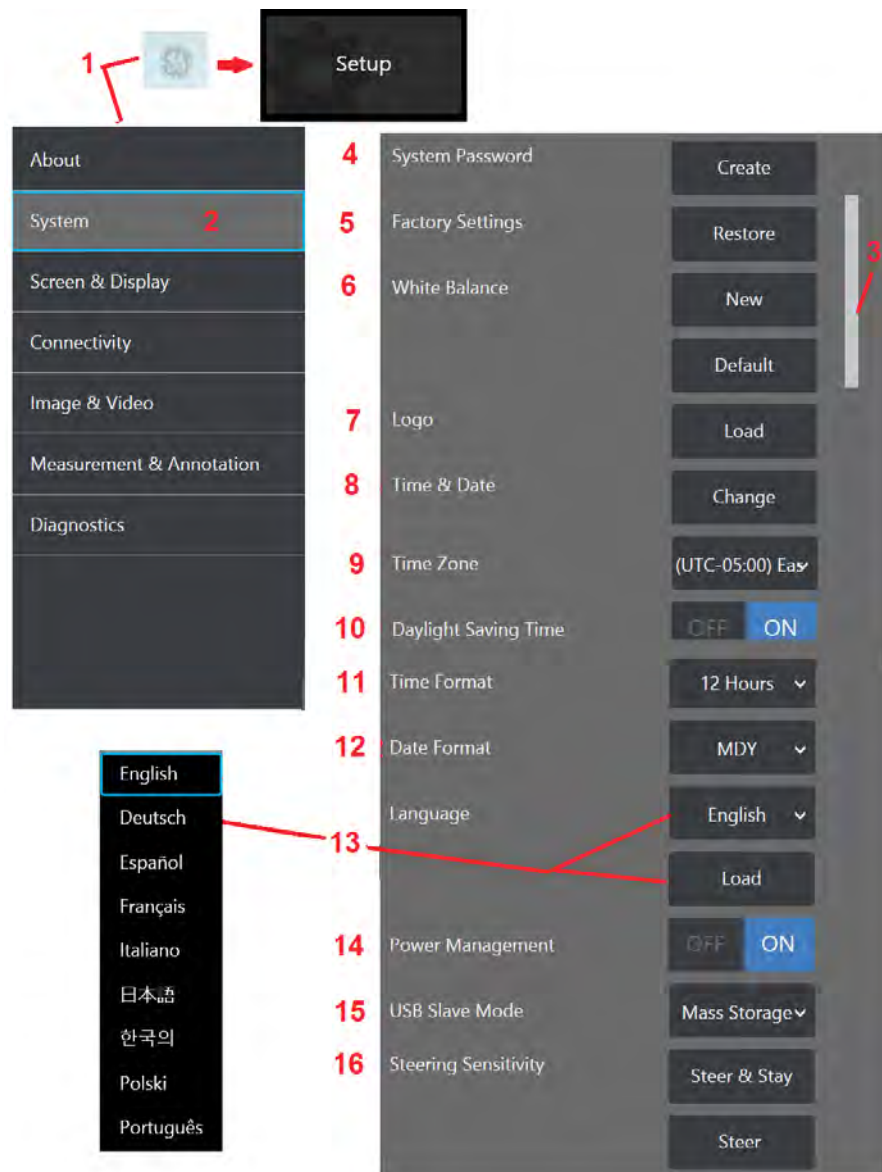
### Screen & Display Settings – *All Parameters*

### Connectivity Settings Including:


- Wi-Fi on/off
- Bluetooth on/off

**5** – Each time the Visual iQ is powered on, you'll be asked to select from the list of available profiles. Selecting the Default Profile returns the settings for all profile-controlled parameters to those specified by the default profile.





## System Setup

**1** – Tap the on-screen **GE Logo** (or press the  hard key) to open the **Global Menu**, then open the **Setup Menu**.

**2** – Select to alter the system-specific settings shown here.

**3** – Drag your finger up or down the screen. This bar will move to show the current position among the list of system-specific settings.

**4** – Tap to open the virtual keyboard and create or change a **System Password**. Once created, accessing the iQ's operating screens requires first entering the password. This password is for the entire system and is not associated with the active profile.

**Note:** Entering a password requires the **Default Profile** be active.

**5** – Select and follow the on-screen prompts to restore the active **Profile** to the **Factory Default Settings**.

### Executing a White Balance

A white balance corrects the color so that white appears white despite any slight hues that may exist under the lighting conditions present when performed.

**6** – Select **New** and follow the prompts to point probe at a white target or select **Default** to restore factory color settings.

### Loading a Logo

A logo can be loaded onto the display screen provided it is PNG file type (with dimensions smaller than 140 x 140).

**7** – Select **Load**, then navigate the instrument or an external drive to select any PNG file type as the on-screen logo. [Click here for more information on creating and loading a personalized logo file.](#)

### Setting Date and Time

**8** – Adjust **Time** and **Date** settings.

**9** – Select the **Time Zone** in which you are operating.

**10** – Turning **Daylight Saving Time** to **ON** causes the system to automatically adjust the time setting.

**11** – Specify 12 or 24 hour **Time Format**.

**12** – Specify **DMY**, **YMD**, or **MDY** as the **Date Format**.

## Loading and Selecting the Operating Language

**13** – Choose from the operating **Languages** currently available for use. Selecting **Load** allows you to upload a new version of any of the existing translations available in the iQ. Once selected, the File Manager screen allows you to navigate to the modified translation file.

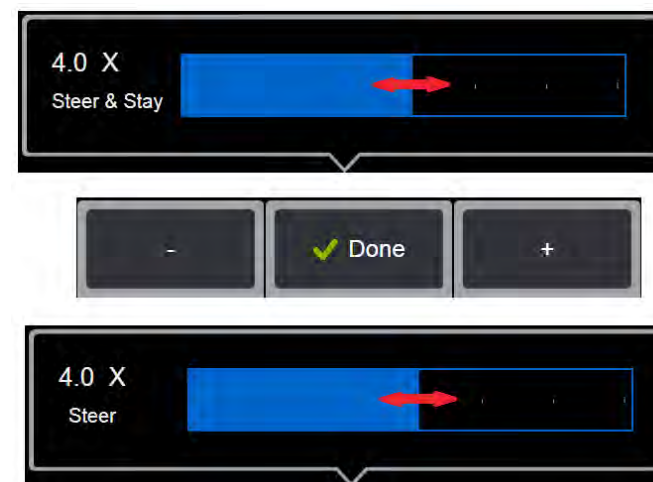
## Other System Settings

**14** – Setting **Power Management** to **ON** conserves battery power by putting the Visual iQ into sleep mode after 10 minutes of inactivity. When in sleep mode, in which only the hard keys remain lit, touching any key or the joystick returns the iQ to a fully powered state.

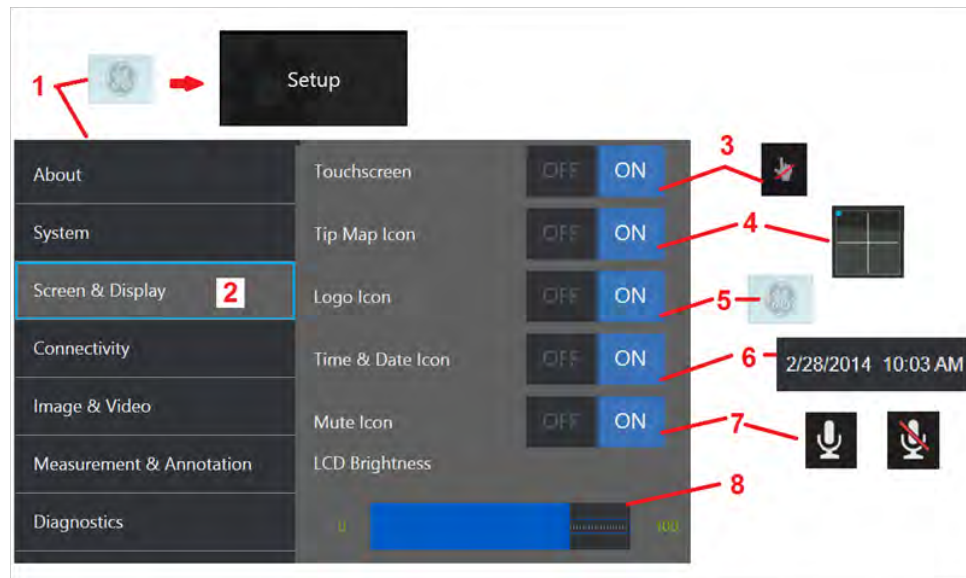
**15** – Set the **USB Slave Mode** to **Mass Storage** or **Disable**. When set to **Mass Storage**, a connected computer can work directly with files stored on the Visual iQ's hard drive for file management purposes. In this state, the iQ will not perform inspection functions. When file management functions are complete, change setting to **Disable** to return inspection functionality.


## Steering Sensitivity Settings

**16** – The user can select from two probe steering modes: **Steer** or **Steer and Stay™**. In either mode, the bending neck articulates to follow the joystick motion. The modes differ in how they behave after the bending neck is positioned ([click here to learn about the differences between these modes](#)). Select either button shown here then drag the setting bar to set the sensitivity of either **Steer** or **Steer and Stay** mode. The higher the setting, the more the bending neck will articulate with a change in joystick position. For instance, increasing the setting from 2.0 to 4.0 means that a similar joystick movement will produce a greater amount of bending neck articulation.



## Screen & Display Setup



**1** – Tap the on-screen **GE Logo** (or press the  hard key) to open the **Global Menu**, then open the **Setup Menu**.

**2** – Select to alter the display-screen appearance and operation.

**3** – Turn the display screen's touch-sensitive control **ON** or **OFF**. Once turned **OFF**, the icon shown here appears at the top of the display screen. Once disabled, use a combination of joystick and hard key press to re-enable the touchscreen.

**4** – The **Tip Map** (shown here) graphically represents the extent to which the optical tip is articulated by positioning a bright dot at some distance from the crosshairs. The closer the dot appears to the center of the crosshairs, the straighter the tip's position.

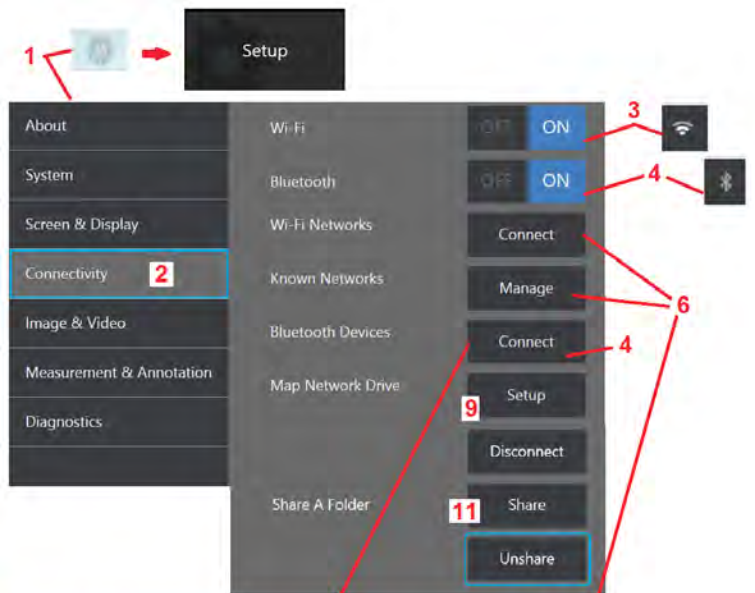
**5** – The customizable watermark shown here appears in the bottom left corner of the display screen. Tapping this location opens the **Global Menu**. Turning this icon **OFF** causes it to disappear while tapping in its former location still opens the menu.

**6** – Turn the displayed date and time, which appears on the status bar at the display's upper right corner, **ON** or **OFF**.

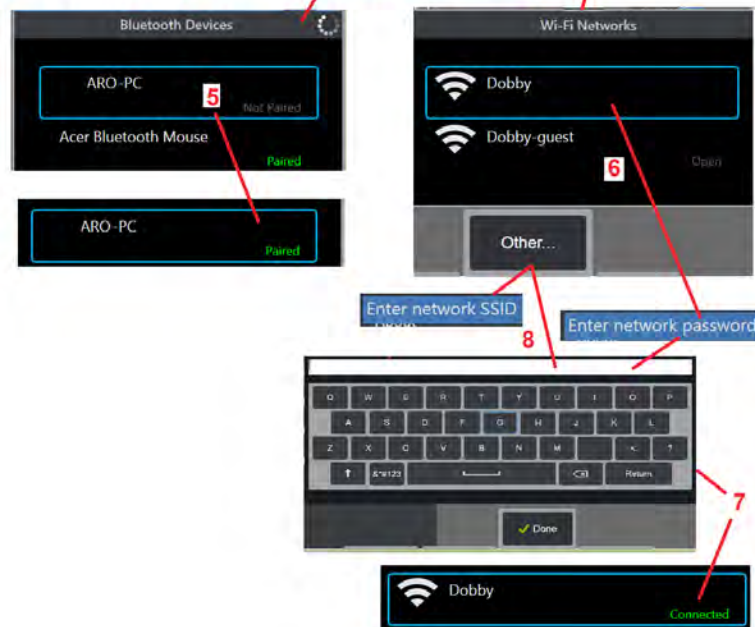
**7** – Select to turn the **Sound Recording** and/or **Sound Recording Muted** icons (shown here) **ON** or **OFF**. These icons appear in the display's bottom right corner when recording video with an audio stream. Note that when these icons are visible (turned **ON**), selecting the onscreen icon mutes or unmutes the sound recording.

**8** – Control the display's brightness by using your finger to drag this bar right or left (or


select with the joystick, press  and then position with the joystick).



While on this screen your system will discover bluetooth devices...



## Connectivity Setup

**1** – Tap the on-screen **GE Logo** (or press the  hard key) to open the **Global Menu**, then open the **Setup Menu**.

**2** – Select to work with settings that control the connection of the Visual iQ to WiFi networks and Bluetooth devices.

**3** – Turn the WiFi connection **ON** or **OFF**. Once turned **ON**, the icon shown here appears at the top of the display screen.

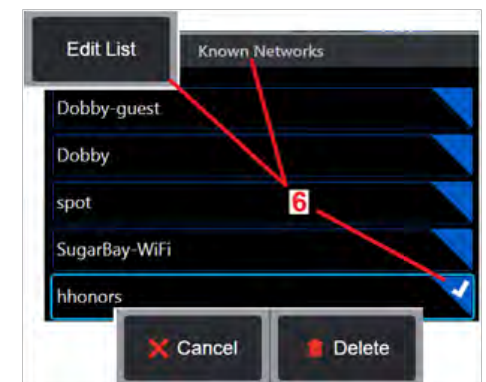
### Making Bluetooth Connections

**4** – Turn the **Bluetooth** connection **ON** or **OFF**. Once turned **ON**, the icon shown here appears at the top of the display screen. The icon is gray if Bluetooth is **ON** or white if Bluetooth is **ON and paired** with a device. Then, select **Connect** to display a list of available **Bluetooth Devices** to which the iQ can connect.

**5** – Available **Bluetooth Devices** that appear on this list can be paired with by simply tapping the on-screen listing. When the device status switches from **Not Paired** to **Paired**, it is in Bluetooth communication with the Visual iQ.

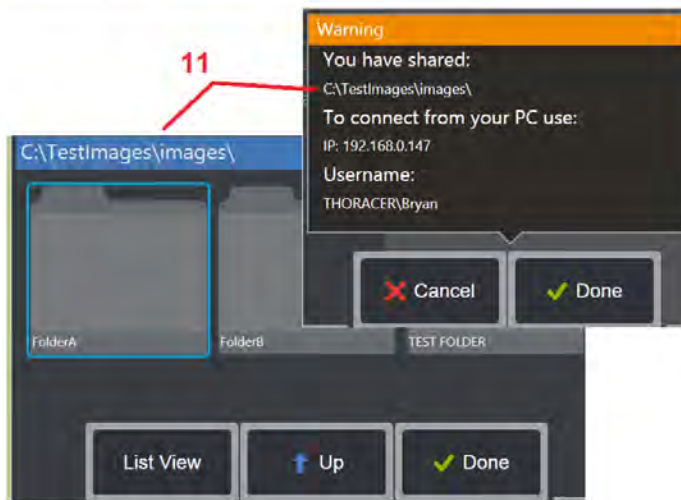
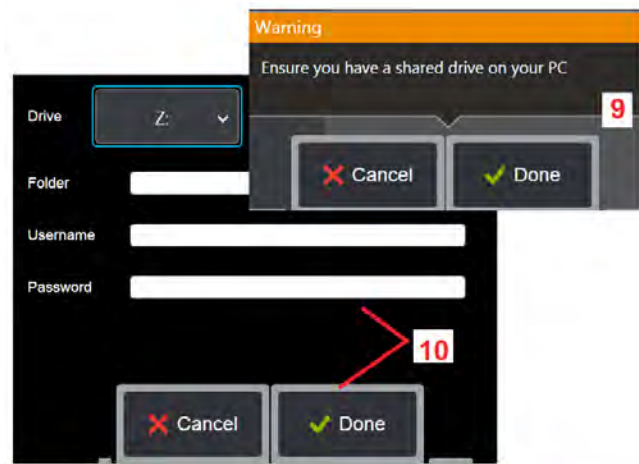
### Working with WiFi

**6** – Select **Connect** to display a list of available **WiFi** networks to which the iQ can connect. Tap the screen to select an already known network from this list. (Select **Manage Known Networks** at any time to review the list of already-recognized networks and/or **Edit** the list by removing networks to which you no longer wish to automatically connect). Once **Edit List** is selected, tap the blue corner of any network to delete it from the list.



**7** – If prompted by the onscreen instructions, use the **Virtual Keyboard** to enter the network's password.

**8** – Selecting **Other** allows you to enter the SSID of a hidden network not shown above.

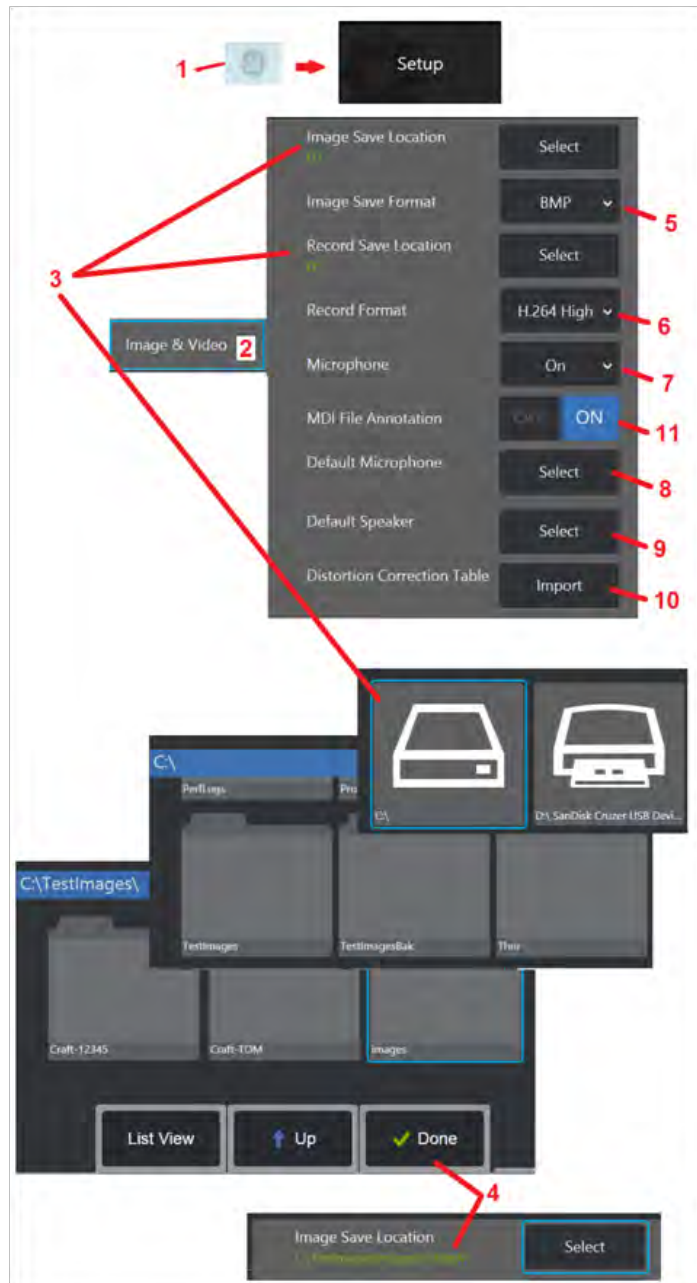


## Mapping the Network Drive and Sharing Folders


**9** – If you choose to give the Visual iQ's **File Manager** access to a folder on a network-connected computer, click on **Setup** (see above) to open the network-mapping process shown here. Next, select **Done** to confirm that the network connected PC has at least one folder identified for sharing.

**10** – Enter the *drive letter you wish to assign (in the Visual iQ's File Manager) to the shared folder*, then input the complete path to the folder on the network-connected PC. Following is an example of a complete path to insert in the Folder line: **\\Device Name\TestShare Folder**. When the folder path and username/password (assuming it is a password protected network) have been entered, click **Done**.

**11** – To share one of the Visual iQ's folders with a network-connected computer, click on **Setup** (see above) to open the file-selecting process. The path in the blue bar shown here identifies the folder that will be shared. Next, select **Done** to display the Warning statement listing the folder that will be shared, and select **Done** again to confirm that the identified folder is the one you wish to share with a network-connected PC.



## Image & Video Setup

**1** – Tap the on-screen **GE Logo** (or press the  hard key) to open the **Global Menu**, then open the **Setup Menu**.

**2** – Select to **Image** and **Video** related settings and defaults.

**3** – Follow the procedure shown here to change either the **Image Save Location** or **Video Save Location**. These represent the two locations where quick-save images or videos are automatically stored. In the example shown here, these locations are both initially set to the **D:** drive. Press the **Select** soft key and then choose the desired directory path. When the desired storage location is opened, select the **Done** soft key to complete the process.

**4** – Using the process outlined above, the default **Image Save Location** is changed to C:\TestImages\Images\FolderA\. This is the location into which quick-saved images will be stored ([Click here to learn more about Saving Images](#)).

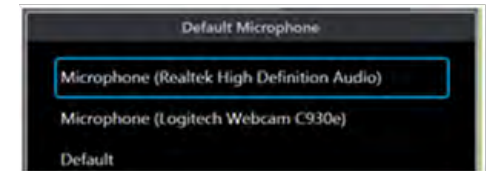
**5** – Choose either **BMP** or **JPEG** as the default image file type.

**6** – Set the video recording format to either **H.264 High** or **H.264 Low**. ([Click here to learn more about Working with Video](#)).

**7** – Determines if the microphone icon (at right) appears in the display's bottom right corner during video recording. When displayed, tap the icon to mute or unmute the recording of sound along with video. [Click here to learn more about muting or turning sound ON when recording live video](#).



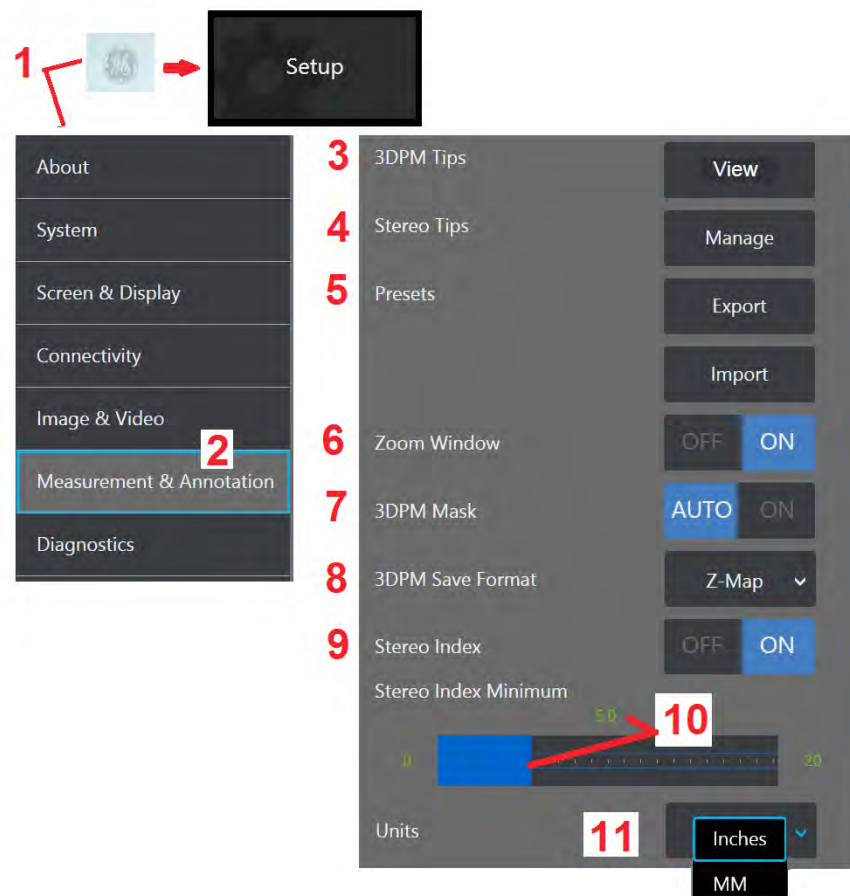
**8** – When set to **Default**, the system will normally recognize the connected **Microphone**. Alternatively, choose a microphone from those available (choices are only those devices already connected to the Visual iQ or paired via Bluetooth).




**9** – When set to **Default**, the system will normally recognize the connected **Speaker**. Alternatively, choose a speaker from those available (choices are only those devices that are already connected to the Visual iQ or paired via Bluetooth).

**10** – Should a not-yet-defined tip configuration require an alternative **Distortion Correction Table**, Contact GE Technical Support. A table supplied by GE Technical Support will include instructions on how to **Import** the file.

**11** – When set to **OFF**, the menu-directed inspection stage name is not saved in the image but will still appear during the MDI process.



## Measurement & Annotation Setup

**1** – Tap the lower-left corner of the display (typically contains a **GE Logo**) or (or press the  hard key) at any time to open the **Global Menu**, which provides access to the **Setup Menu**.

**2** – Select to alter the **Measurement and Annotation**-specific settings shown here.

**3** – View the list of 3DPM Tips already calibrated for use with the attached probe.

**4** – Select to view a list of Stereo Tips already-calibrated for use with the attached probe. The **Add Tip** and **Edit List** options are not intended for general use. Deleting a tip through the **Edit List** option will permanently remove that tip's calibration data requiring the probe and tip to be returned to an authorized GE Inspection Technologies service center for re-calibration.

**5** – Save **Preset** Annotation (notes) to an external storage device or **Import** preset notes to the instrument from an external device.

**6** – Displays or removes the Zoom Window (used for detailed cursor placement during measurement).

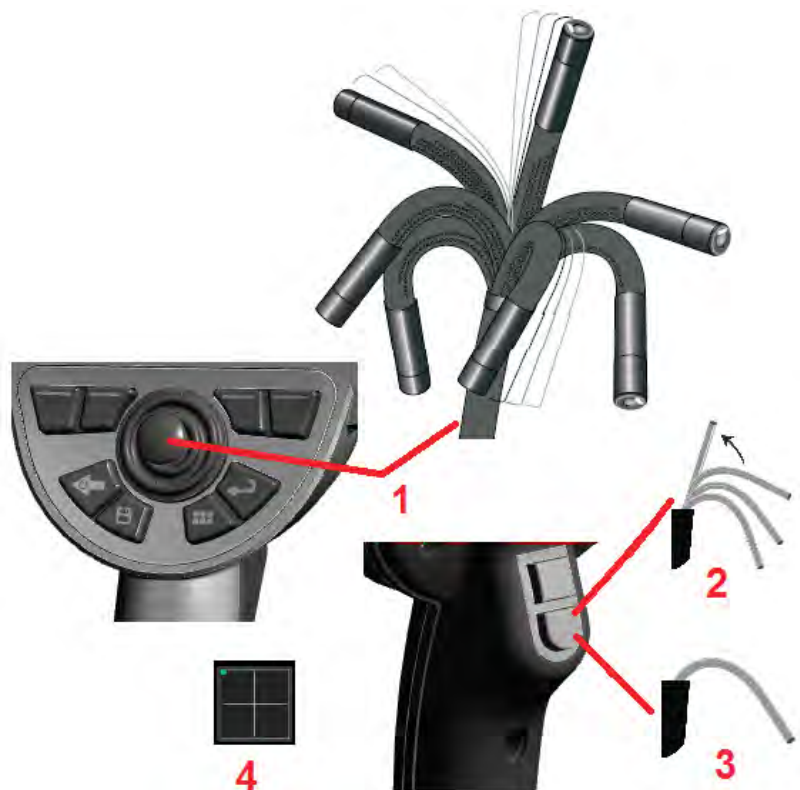
**7** – Select **AUTO** to show the 3DPM red/yellow un-measurable pixel mask only when a cursor is placed on a red/yellow pixel. Select **ON** to always show the pixel mask when measuring.

**8** – Select **Z-Map** for most usage. **P-Map** images contain additional data and may be requested by GE Technical Support to aid in troubleshooting.

**9** – Controls the display of the Stereo Index, which appears during Stereo Measurement. [Click here for more about Stereo Index.](#)

**10** – Sets a threshold value for the Stereo Index below which the index flashes during Stereo Measurement. This may be used to warn the user of low-index measurements where the accuracy may be reduced.

**11** – Specify the unit of measurement as **Inches** or **Millimeters**.



## Capturing and Adjusting Images


### Steering the Probe

When you are viewing a live image, you can aim the probe's camera by controlling its bending neck.

**1 – Steering the Bending Neck:** While viewing a live image, move the joystick toward the feature you want to see. The bending neck articulates so that the probe tip moves in that same direction.

**2 – Straightening the Bending Neck:** Long press this button to HOME or straighten the bending neck for safe withdrawal and storage of the insertion tube.

**3 – Setting the Steering Mode:** Short press this button to choose between **Steer** or **Steer and Stay** mode. In either mode, the bending neck articulates to follow the joystick motion. They differ in how they behave after the joystick is released ([click here to learn how to setup the sensitivity of either mode](#)). **Steer** mode allows the bending neck to

drift towards a straight position when the joystick is released. **Steer and Stay mode holds** the bending neck in its articulated position when the joystick is released. If you move the joystick while in **Steer-and-Stay** mode, the bending neck articulates. When you stop moving the joystick, the bending neck stays in the new position. This  icon appears when in **Steer and Stay** mode.

**4 – Tip Map.** This on-screen icon indicates the relative positions of the steering motors. When the illuminated dot appears in the center of the crosshairs, the motors are centered. The bending neck position generally follows the motor positions but is affected by the shape of the insertion tube and other mechanical effects. The further the dot appears from the center of the icon, the more the bending neck is articulated. Depending on the rotation of the insertion tube and camera, the viewing area may or may not align with the direction indicated on the **Tip Map**.




### Guiding the Insertion Tube Into the Inspection Area

With the desired optical tip installed, guide the insertion tube into the inspection area. Use your hands to push the tube until it reaches an area you want to inspect. Twist the insertion tube gently to bring the desired scene into view. Accessories are available to make it easier to maneuver the tube:

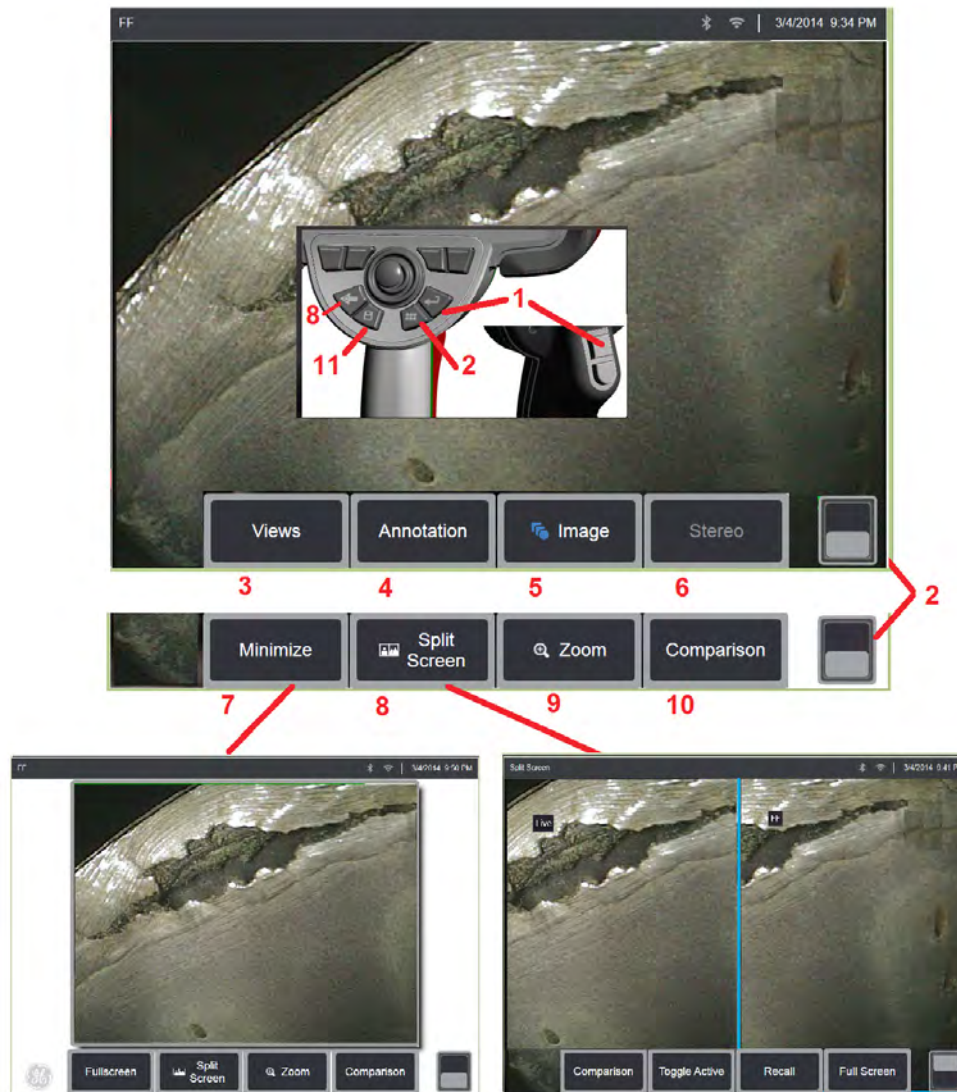
- **Rigidizers:** Rigid or semi-flexible guide tubes (available in different lengths) keep the tube supported as you insert it or allows the tube to span a recess.
- **Grippers:** Cylindrical handles that slide over the insertion tube to make it easier to control. Grippers are threaded to connect to rigidizers and to access port couplers.

### Temperature Sensor Warnings

When excessive temperature is detected, the applicable icon displays in the status bar, and one of the warning messages listed below appears across the top of the display screen:

- **Probe tip temperature has entered the WARNING Zone**—this message displays in an orange banner when tip temperature exceeds approximately 95°C and  appears in the status bar.
- **Probe tip temperature has entered the CRITICAL Zone**—this message displays in a red banner when tip temperature exceeds approximately 115°C and  appears in the status bar.
- **System is overheated, system shut down initiated**—this message displays in a red banner when internal temperatures exceed limits. Shutdown automatically initiates and  appears in the status bar.

When either the **CRITICAL Zone** or **System Overheat** warning appears, take immediate action to lower the temperature to which the indicated component is exposed.




## Freezing the Image

Freeze an image to temporarily capture it for review or adjustment. Moving the joystick in a frozen view does not articulate the probe tip.

**1** – Briefly press either of these keys or tap anywhere on a live on-screen image to freeze the display. The **FF** icon appears in the upper left corner of the display and the soft key menu opens, allowing for adjustment of the frozen image. Reverse this process (or

press ) to unfreeze the display.

**2** – Tap (or press and hold the  key) to toggle between the upper and lower soft key menus. Double tapping in this location hides or displays the soft keys and status bar.

**3** – Select any one of up to four **Views** available when a 2D image is frozen or six **Views** when a 3DPM image is recalled (click here to learn more about each view).

**4** – Add notes or arrows to the frozen image ([Click here to learn more about annotating images](#)).

**5** – Select and adjust four image transformation settings including **Brightness**, **Distortion Correction**, **Invert**, and **Inverse+**. ([Click here to learn about image settings](#)).

**6** – When a stereo tip is calibrated to the system, **Stereo** appears in white text. Press to perform stereo measurement. If no stereo tips are calibrated, **Stereo** appears in gray and may not be selected. ([Click here to learn more about Stereo Measurements](#)).

**7** – Minimize the image to view unobscured by soft keys and status bar.

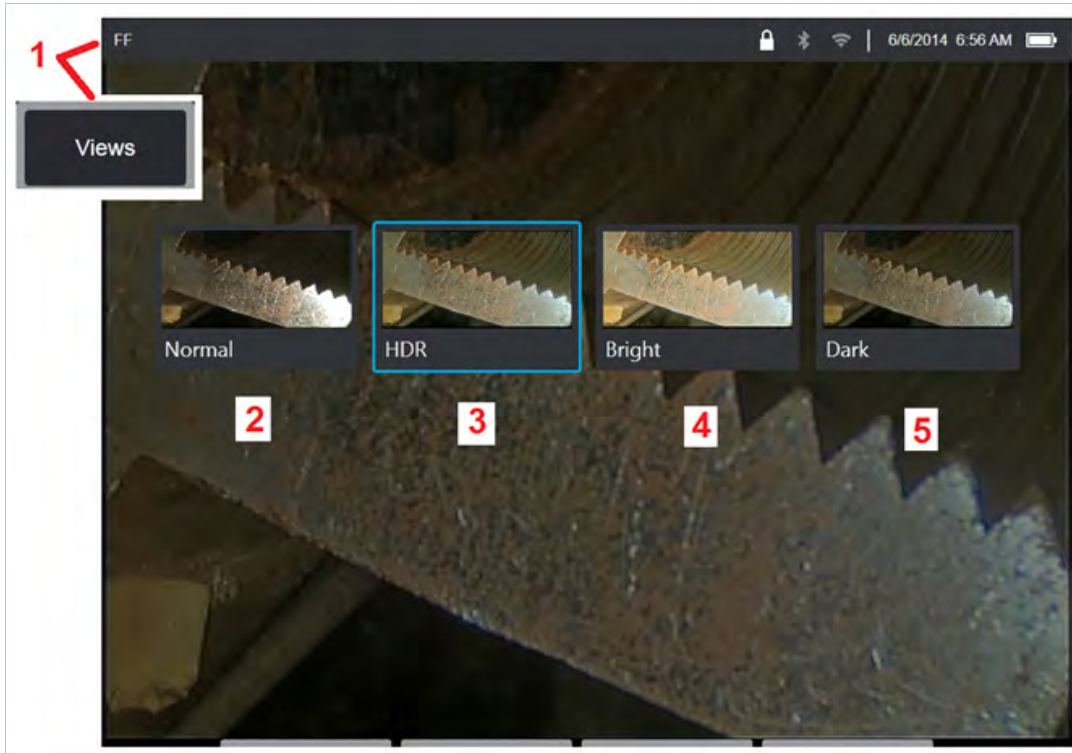
**8** – Opens a Split Screen showing both frozen and live images. Press **Full Screen** to return to single screen view. ([Click here to learn about working with Split Screens](#)).

**9** – Zoom in or enlarge a portion of the frozen image ([Click here to learn about the Zoom feature](#)).

**Note:** If you zoom in on a frozen image and then move the joystick or drag the image with your finger, the image pans as the system electronically reviews the entire image.

**10** – Measure features of the frozen image ([Click here to learn about Comparison measurements](#)).

**11** – Press or press-and-hold to Save the frozen image ([Click here to learn about the Save feature](#)).



## Selecting a View

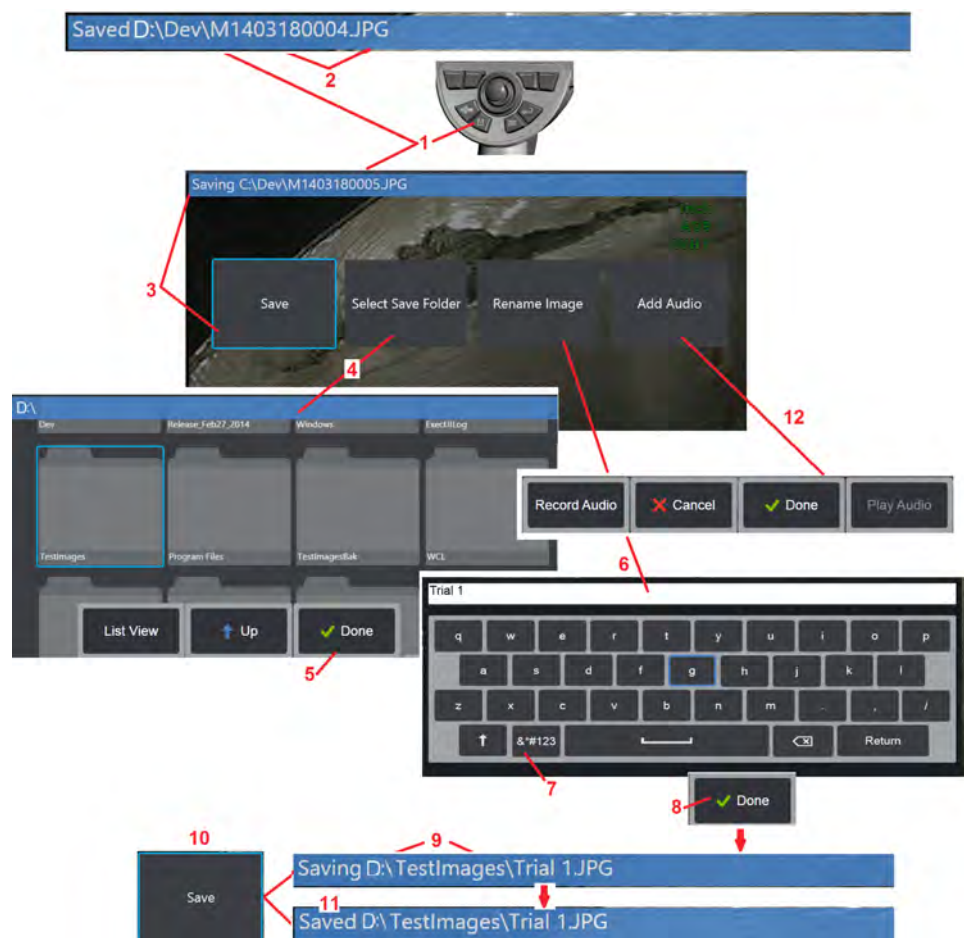
When a 2D image is frozen (or a 3DPM image is recalled), the user can select from various Views as described below.

- 1** – Anytime an image is frozen, select to choose from all available **View** options.
- 2** – Displays a normal dynamic range image created by applying **Adaptive Noise Reduction (ANR)** processing to live video frames prior to the freeze request.
- 3** – **HDR** is a **high dynamic range** image generated by combining normal brightness ANR images captured before the freeze request with images of different brightness levels captured after the freeze request. This reduces the glare (number of saturated pixels) and increases brightness in dark areas.
- 4** – Displays a view similar to HDR but gives up some detail in bright areas to further brighten dark areas.
- 5** – Displays a view similar to HDR but gives up brightness in dark areas to show more detail in bright areas.

***Note:** To optimize the quality of all captured images, hold the probe tip still at the time of capture. Increasing the live image brightness prior to image capture will improve the quality of the "HDR" and "Bright" images in darker areas.*

***Note:** Point Cloud and Depth Profile views are only available when working with 3DPM images. [Click here to learn more about working with these views.](#)*

***Note:** Once an image is saved with any one of these View options active, only that option and Normal are available when the saved image is recalled.*



## Saving Image Files

Image files can be stored in the Visual IQ or a detachable device. The **Quick-Save** feature stores a file with a default name and file type in a default directory ([Click here to learn more about setting default file names, types, and directories](#)). Alternatively, use the **Save Options Menu**.

**1** – Short press of this hard key to **Quick Save** the displayed image in the default directory. A long press of this key opens the **Save Options Menu**.

**2** – At all times, the intended saving location (in this case the Dev directory located on the D drive) is listed here. After a file is stored, the status bar at the top of the screen indicates “**Saved.**” The file name (described below) and format are also listed.

**3** – While in the process of assigning an alternative name or destination for the image file, the status bar at the top of the screen indicates “**Saving.**”

**4** – Choose an alternative directory into which the file will be stored.

**Note: Tap and open the target folder**

**5** – Tap to complete the target directory selection.

**6** – Select to **Rename** the file prior to saving. The virtual keyboard opens.

**7** – Select to choose from numeric characters or symbols.

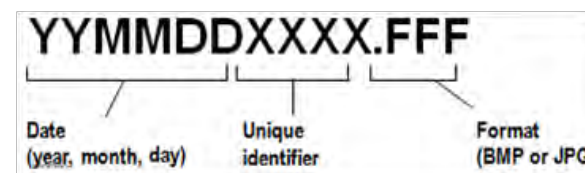
**8** – Tap after typing the desired name.

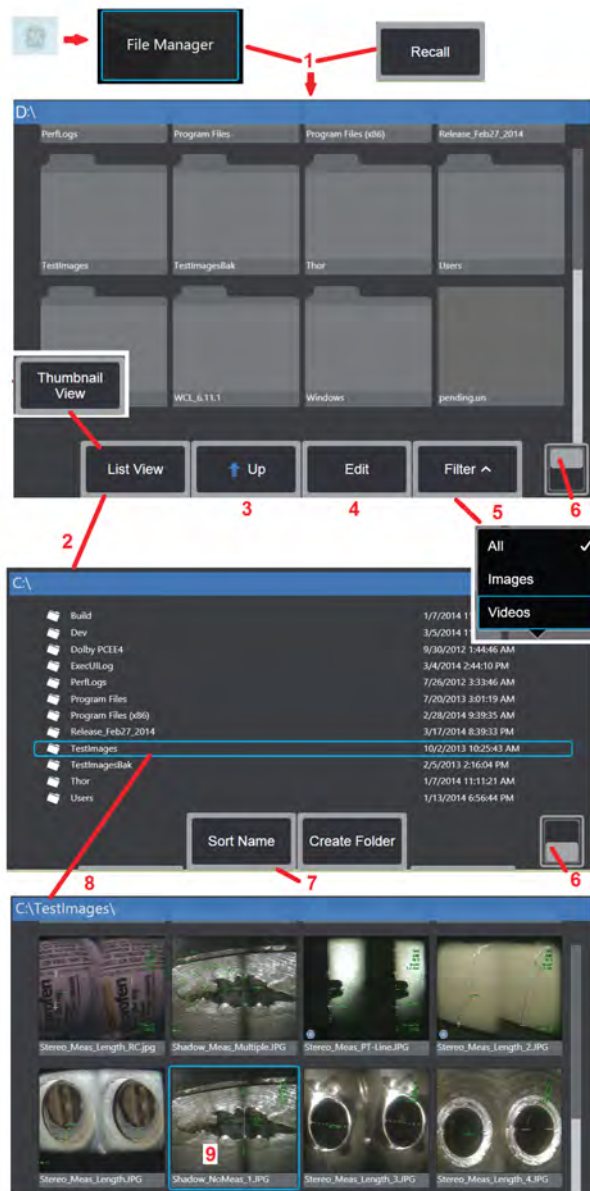
**9** – The status bar now indicates the new target directory (in this case, *TestImages*) and the new file name (*Trial 1*).

**10** – Tap to complete the saving process.

**11** – The status bar now indicates that the file has been “**Saved.**”

**12** – Add audio comments to the file **before completing the saving process** ([Click here to learn more about recording audio](#)).





## Working with a Recalled Image

Image and video files can be stored in the Visual iQ or a detachable device. The **Recall** feature allows these stored files to be displayed, measured, and annotated. Follow these steps to locate and **Recall** a stored file:

**1** – **Recall** a stored image or video by tapping the on-screen **GE Logo** (or press the  hard key) to open the **Global Menu**, then select **File Manager**.

**Note:** Selecting the **Recall** soft key (when enabled) automatically opens the last saved image (provided one has been saved since the iQ was last powered ON). Moving the joystick (or dragging the display with your finger) left or right recalls other images stored in the same folder as the originally recalled image.

**2** – Controls the **File Manager's** appearance (both **Thumbnail** and **List Views** are shown here).

**3** – Select to navigate to the next higher directory within the **File Manager**.

**4** – Select to **Copy**, **Rename**, and otherwise **Edit** stored files ([Click here to learn more about the file Edit feature](#)).

**5** – Choose which file types to display.

**6** – Tap to switch between the **Soft Key Bar's** top and bottom row. Double tapping in this location hides or displays the soft keys and status bar.

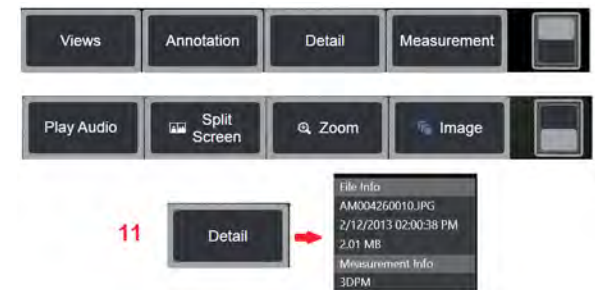
**7** – Determine the order in which folders or files are listed (by date or alphabetical order).

**8** – Tap screen to select the folder to open.

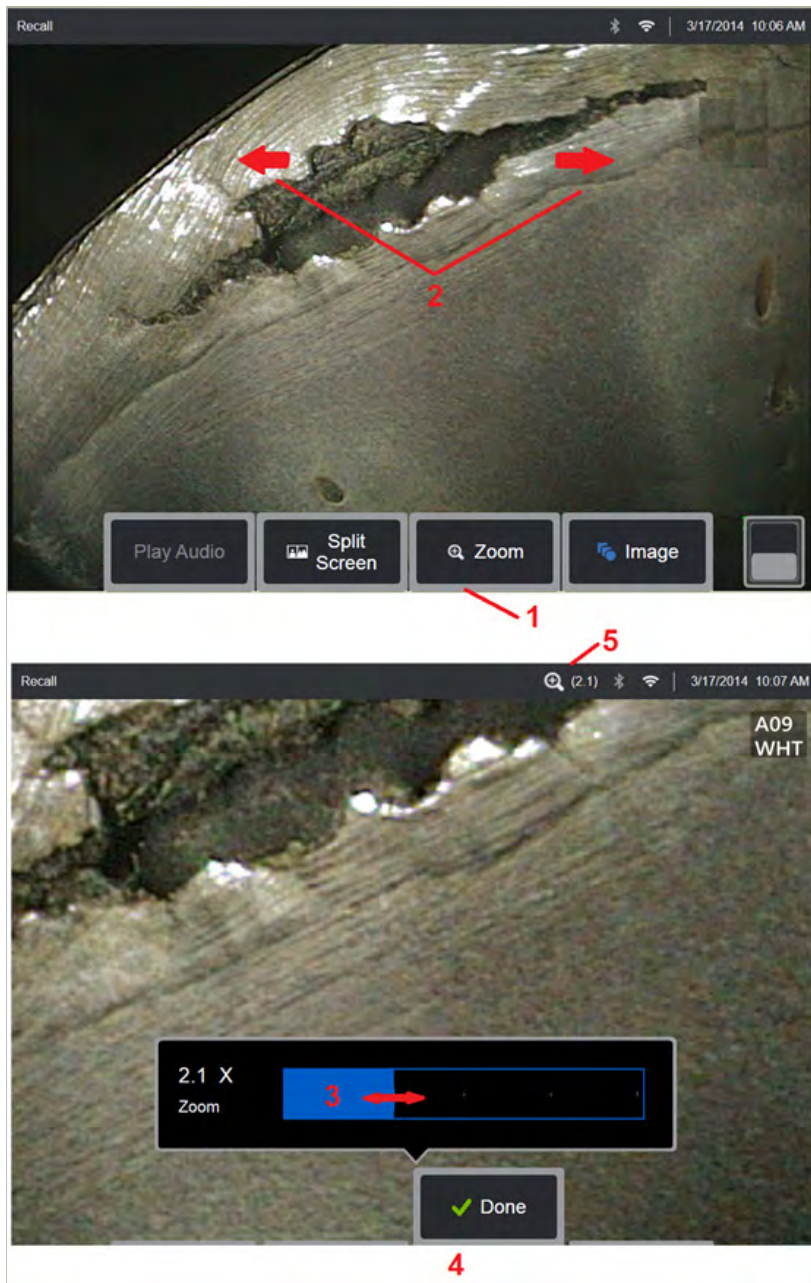
**9** – Tap screen to select the file to **Recall**.

**10** – Once an image is recalled, various actions can be taken (see soft key menus below). Click on any of the following to learn more about the function:

- Select the displayed View
- Annotate by adding text or arrows
- Measure image features
- Play recorded audio
- Open a Split Screen to display any two images (live, frozen, or recalled)
- Use Zoom to magnify
- Adjust the Image




**11** – Press to open an onscreen list of the displayed file's **Detailed** properties.



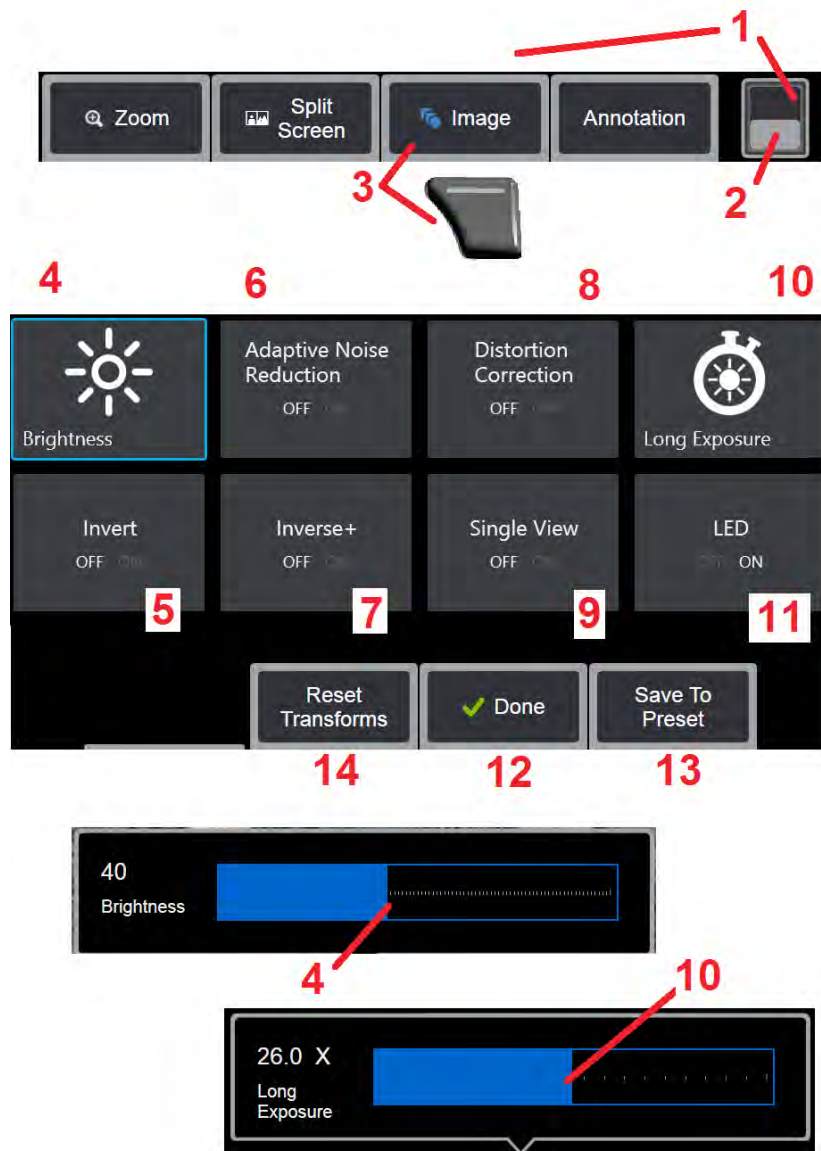
## Zoom to Magnify

The Zoom feature magnifies the view of live, frozen, and recalled images. Because the zooming process is digital, pixilation increases as the image is magnified.

**Note: The Visual iQ offers two equivalent zooming methods.**

- 1** – Select this soft key to launch the Zoom control bar.
- 2** – Position one finger on either side of a feature, then slide fingers apart to increase magnification (Zooms IN). Moving fingers towards each other decreases magnification (Zooms OUT).
- 3** – Touch and slide this bar left or right (or move it with the Joystick) to decrease or increase the amount of image magnification. Repeat this process to return to a unmagnified image (Zoom value of 1X).
- 4** – Select when the image magnification process is complete.
- 5** – When the image is zoomed, the  icon appears in the display's status bar along with a value representing the amount of image magnification (2.1 times is shown here).

**Note: Whenever a frozen or recalled image is magnified with the Zoom feature, simply drag your finger across the display screen or use the Joystick to view off-screen portions of the magnified image.**




## Image Transformation Settings

These settings, accessed by selecting the **Image Menu**, alter the appearance of live images. (Some of these settings also affect frozen or recalled images.) At any time, the values assigned to these eight transformation settings can be saved as a user-named **Preset**. When recalled, all transformation settings will revert to these “preset” values. [\(Click here to learn about working with Preset Image Transformation Settings\)](#)


- 1** – Double tap this switch to hide or display the **Soft Key Bar**.
  - 2** – Tap to switch between the **Soft Key Bar's** top and bottom row.
  - 3** – Tap on-screen **Image** button or press the corresponding key to display the **Image Menu**.
  - 4** – Tap the on-screen **Brightness** icon to adjust the displayed image. The adjustment bar shown will then appear – drag it to the left or right. You can adjust the brightness of live, frozen, and recalled images as well as recorded video. The brightness level selected when an image is saved will be maintained when the image is recalled.
- Note:** When viewing live images, adjusting the brightness means controlling exposure time and camera gain. When viewing still images or recorded video, adjusting the brightness means controlling digital gain.

- 5** – Tap on-screen **Invert** icon to turn **ON** or **OFF**. When turned ON,  appears at the top of the display. This feature horizontally flips any image.

**Note:** This feature allows you to “correct” images when using a side-view optical tip, since the prism contained in these tips would otherwise show an inverted image.

**6** – Tap to turn **Adaptive Noise Reduction (ANR)** **ON** or **OFF**. ANR works to reduce the amount of noise (which appears as a grainy image) visible when the probe is positioned in a dark area. The ANR setting (ON or OFF) applies only to live video. **ANR** is automatically applied to reduce noise in all frozen and saved images, even when the ANR setting is set to OFF. When turned ON,  appears at the top of the display.

**Note:** Keep the probe still when capturing an image. Noise increases with probe movement.

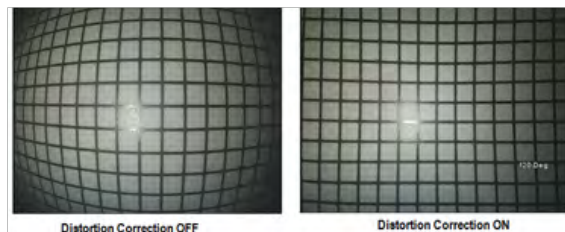
**7** – Tap to turn **Inverse+** either **ON** or **OFF**. When turned ON,  appears at the top of the display. The Inverse+ function enhances image contrast – often making subtle details more visible in low light or poor contrast images. Turning **Inverse+** ON reverses the image's dark and light areas, much the same as a photographic negative.



**8** – Tap to turn **Distortion Correction** either **ON** or **OFF**. The **Distortion Correction** function corrects the wide-angle edge distortion that occurs when using optical tips with various angle fields of view

**Note:** When saving a corrected image, the face of the image will be labeled 120 Deg.

**Note:** When viewing a corrected image, the selected tip field of view (FOV) angle is overlaid in the lower right corner.



**9** – Tap to turn the **Single View** feature **ON** or **OFF**. **Single View** is useful while positioning a stereo optical tip. This feature makes it easier to navigate the camera by temporarily eliminating the second image.

**10** – Tap the on-screen **Long Exposure** icon to **brighten live images** by increasing the camera's maximum exposure time. **Exposure settings can vary from 1X to 600X**.

**Note:** The longer the exposure, the greater the risk of blurring the image. Keep the probe tip as still as possible when capturing an image with a long exposure.

**11** – Tap to turn the illumination LED ON or OFF

**12** – Tap on-screen DONE button or press the corresponding key to close the Image Menu and return to the Soft Key Bar. Any changes to image transformation settings will remain until manually modified or otherwise altered by recalling a stored Preset.



Pressing  while viewing live video turns off all transforms.

**Note:** Any changes made to image transformation settings are lost during power down.

**13** – Tap on-screen Preset button or press the corresponding key to create and name a Preset containing the values currently assigned to each of the eight Image Transformation settings. Recalling the Preset later allows you to automatically change all Image Transformation settings to the stored values. ([Click here to learn about Working with Preset Image Transformation Settings](#)).

**14** – Tap on-screen **Reset Transforms** to restore the factory default values for each of these eight settings.

## Working with Preset Image Transformation Settings

Values assigned to the image transformation settings can be saved as a user-named **Preset**. When recalled, all transformation settings will revert to the values assigned when the **Preset** was created. Each user-named **Preset** appears as a soft key in the **Image Menu**. To load a **Preset**, simply select its soft key or press the corresponding button.

**1** – Tap the on-screen **Image** button or press the corresponding key to display the **Image Menu**, which contains the eight image transformation settings. Adjust settings as needed.

**2** – To save the image transformation settings in a user-named **Preset**, select **Save to Preset**. The **Preset List** will open.

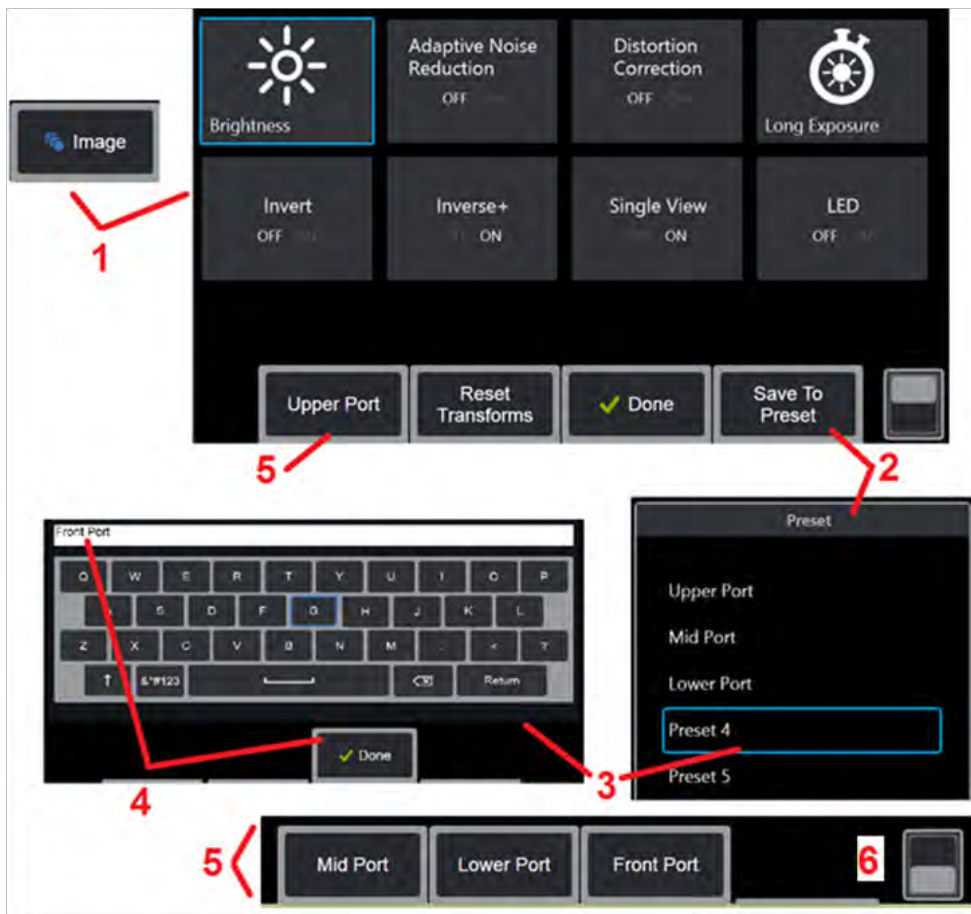
**3** – Tap to select any one of the five **Presets**. The **virtual keyboard** will open, allowing you to name the **Preset**.

**4** – After entering a name for the **Preset**, select **Done**.

**5** – The user-named **Presets** appear as soft keys in the **Image Menu**. Select any of these to load the settings stored in the corresponding **Preset**.

**6** – Tap here to toggle between the upper and lower **Soft Key Bars**.

**Note:** Presets are stored only for the profile that is logged in at the time they are created.



## Working with a Split Screen

A split screen displays two images side-by-side in any combination of live, frozen, or recalled. Since half-screen still images are cropped, dragging a finger across the display or moving the joystick allows you to pan side-to-side within the image.

**1** – Press at any time to launch the Split Screen feature. One half of the screen will initially show a live image, the other shows a frozen version of the image that appeared when **Split Screen** was selected.



**Note:** To exit Split Screen mode, press  until a full-screen reappears.

**2** – Each displayed image will be identified as either **Live**, **Frozen (FF)**, or **Recalled**.

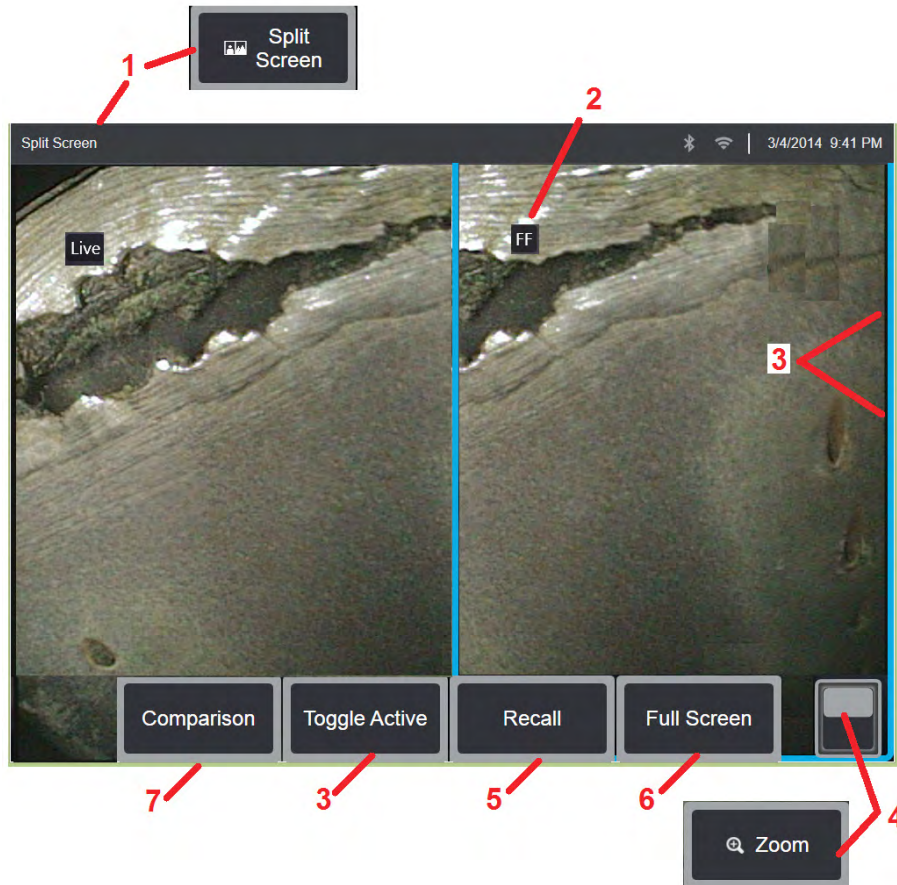
**3** – Select which image is active by touching either side of the split screen, or by selecting this soft key, or moving the joystick left or right. Only one image is active at a time, as indicated by the blue outline around the active image.

**4** – Change the magnification of the active image by zooming IN or OUT ([Click here to learn more about the Zoom feature](#)).

**5** – Select to **Recall** a stored image into whichever side of the display is currently active ([Click here to work with Recalled images](#)).

**6** – Temporarily displays the active image as a full screen. This action **DOES NOT** cause the display to exit **Split Screen** mode.

**7** – Measurement mode available for still images. This soft key is labeled with the most advanced measurement mode (3DPM, Stereo, or Comparison) available for the active still image. It allows measurement to be entered with the active image. Exiting from measurement will return to the current Split Screen view. ([Click here to learn more about Comparison measurement mode](#)).



## Annotating with Text and Arrows

Annotating an image means adding text or arrows to point out areas of interest: cracks, indications, etc. You can annotate live, frozen, and recalled images.

**1** – Select to launch the **Annotation** feature.

**2** – Tap to switch between the **Soft Key Bar's** top and bottom row. Double tapping in this location hides or displays the soft keys and status bar.

**3** – Adding annotation begins by selecting **Text** or **Arrow**.

**4** – Selecting **Text** opens the **Virtual Keyboard**. Enter the desired note.

**5** – Select to add the entered note to a list of up to 100 **Preset** notes, which can be repeatedly used without typing.

**6** – Select **Done** when finished typing the note, which will appear on the image surrounded by a blue box indicating it is selected. While in this selected state, the note can be moved (by dragging with your finger or using the joystick), **Edited**, or **Deleted**. Select **Done** again to de-select the note.

**7** – A selected **Arrow** (added in the same way as a note) appears with a ball at one end. Move the arrow around the display by dragging with your finger (near the arrowhead) or using the joystick. The arrow may also be rotated by moving the ball with your finger or with the **Rotate** soft key.

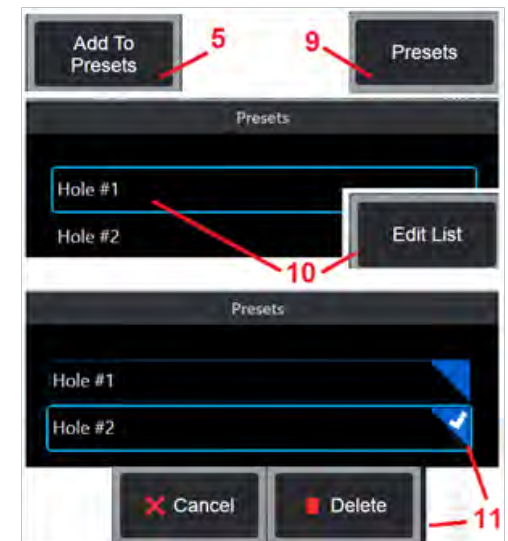
**8** – Select **Done** to de-select the arrow.

**Note:** Any note or arrow can be selected by simply tapping its position on the display.

**9** – Opens the list of user-created **Preset** notes (annotation). **Recents** shows all recently typed notes, including presets.

**10** – Once open, select and **Add a Preset** note or select it for **Editing**.

**11** – Tap in this corner (white check appears) to identify a note for deletion.





## Adding Audio Notes to an Image

During the process of saving an image, audio notes can be added provided a microphone is first attached to the Visual IQ.

**1** – Long press the **Save** hard key to begin the image saving process.

**2** – Select **Add Audio** to begin the audio recording process. Be sure to have first connected a microphone ([click here to specify the microphone attached and other Image and Video settings](#)).

**3** – Select either control to momentarily **Stop** or permanently **Cancel** the audio recording process.

**4** – Select to complete the audio recording process. The audio notes are now part of the stored image file. You can now play or re-record the audio notes.

**5** – After recalling a stored image, the recorded audio notes can be played at any time (**Note:** when an image is recalled, the **Play Audio** soft key may be located in the lower soft key row).



## Working with Video

Any time during your inspection you can record video “in the background” while doing other tasks, such as comparing images on a split screen, taking measurements, or managing files and folders. When you record video, the system saves everything that appears on the display, as well as background sounds and comments made near the microphone (unless you turn off the audio). You can record video onto the internal drive or any other removable storage device.

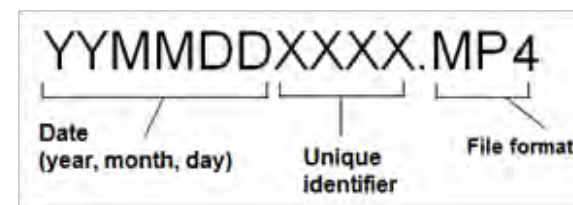
## Recording Live Video

**1** – Tap the lower-left corner of the display (typically contains a **GE Logo**) at any time to open the **Global Menu**, which provides access to the video **Record** button.

**2** – Select to begin recording video in the user-selected format ([click here to learn about configuring Video Settings](#)). A red circle flashes at the top of the screen throughout the video recording process. Note that the soft keys shown here (and all other on-screen features) will appear in the video recording. Double-tap the soft key bar's toggle switch to move these buttons off the screen if you do not wish to include them in the recorded video.

**3** – Tap to mute or turn on sound recording. Sound recording will only occur (**and this icon will only appear**) if a microphone is attached to the Visual IQ and the system is properly configured. [Click here to learn more about configuring Video Settings](#).

**4** – Tap the lower-left corner of the display and select either the video **Pause** or **Stop** buttons. Selecting **Pause** allows you to restart the same recording. Selecting **Stop** automatically saves the video file with a default name (see description) in the user-defined default folder. [Click here to learn Video Settings, including selecting the default file-saving location](#).



## Working with a Recalled Video

**5** – To recall a saved video file, navigate to the saved file via the **File Manager** ([click here to recall and rename saved files](#)). Select the video (which will have an **mp4** file extension). The video will automatically replay.

**6** – These soft keys control the video while it is playing. Use the joystick to rewind or fast-forward the video.

## Capturing a Still Image from Video

**7** – Click here to freeze the video action at any time. Once frozen, the screen image can be saved. [Click here to learn about Saving Images](#).

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# Measuring Features and Indications

## About Measuring

The Visual iQ allows you to measure features or indications either before or after saving an image. You can save up to five measurements per image. In order to perform 3D Phase Measurements (3DPM) or stereo measurements, the image must be captured using a 3DPM, or stereo tip. All saved measurement images can be re-measured on a PC using software from GE's Inspection Technologies. For details, visit the GE-MCS website at <http://www.ge-mcs.com/en/remote-visual-inspection/software.html>

You can save measurement images as JPEGs or bitmaps. You can view these files, including the measurement results, in most .BMP or .JPG viewing applications, such as Windows Paint ([click here to learn about image-saving settings](#)).

### **Notes:**

- Measurement results are valid only when taken in air. To measure through liquid, contact GE Inspection Technologies.
- GE Inspection Technologies cannot guarantee the accuracy of measurements calculated by the Visual iQ system. Accuracy varies with the operator's ability.
- The Visual iQ system can display measurement images that were captured on the Everest XLG3™ and XLGo VideoProbe systems, including their previously captured measurements. However, you cannot re-measure these images on the Visual iQ.

## Measurement Types

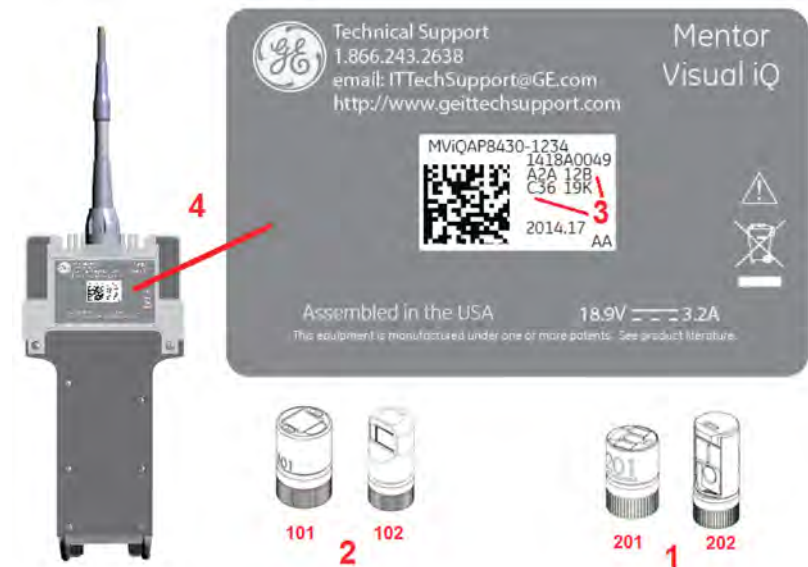
The Visual iQ system supports three types of measurement: 3D Phase, stereo, and comparison.

Type	Advantages	Disadvantages
3D Phase	<p><i>Over stereo or comparison measurements:</i></p> <ul style="list-style-type: none"> <li>Optical tip used to view and measure.</li> <li>Automatic tip to target range-finding indicator.</li> <li>Full screen view.</li> <li>More accurate depth measurements.</li> <li>Cross-section profile view and measure</li> <li>Increased measurement distances are possible</li> <li>The surface need not be perpendicular to the tip.</li> <li>3D point cloud view</li> </ul>	<ul style="list-style-type: none"> <li>The system cannot measure moving parts.</li> <li>Must measure highly reflective surfaces at an angle.</li> </ul>
Stereo	<p><i>Over comparison measurements:</i></p> <ul style="list-style-type: none"> <li>More accurate.</li> <li>No known reference is needed.</li> <li>Can measure depth.</li> <li>The surface does not need to be perpendicular to the probe view.</li> </ul>	<p>The system may be unable to position the matching cursors accurately with any of these conditions in the measurement area: insufficient detail, repeating patterns, glare, or smooth, straight lines to measure along.</p> <p>In some cases, you can eliminate the problem by repositioning the probe tip and adjusting the brightness.</p>
Comparison	<p><i>Over stereo measurements:</i></p> <ul style="list-style-type: none"> <li>Use the probe headguard or any other tip optic.</li> <li>Measure with probe tip farther away.</li> <li>Measure large objects.</li> <li>Check approximate size of many items quickly.</li> </ul>	<ul style="list-style-type: none"> <li>Less accurate than stereo measurements.</li> <li>Known references may not be present and may be difficult to deliver to the measurement site.</li> <li>Measurement surface must be nearly perpendicular to the probe view for an accurate measurement.</li> </ul>

## Measurement Tips

**Note:** 3DPM tips are automatically identified by the system. Stereo tips must be manually selected each time a stereo measurement is performed.

Unlike standard optical tips, 3D PhaseProbe® (1) and StereoProbe® (2) measurement tips are factory-calibrated for use with specific probes and will not measure accurately with other probes. These tips are matched to probes by the serial numbers (3) identified on each optical tip and each probe label (4). Calibration data is stored in memory in the probe.



### Notes:

-To ensure measurement accuracy, verify the tip's accuracy each time it is installed. Refer to [Appendix E](#) for verification procedures.

-The installed tip must be identified before making Stereo measurements. [Click here to view stereo tip management](#) OR [Click here to work with 3DPM tips](#).

To ensure that no mechanical damage has degraded their accuracy, verify measurement tips each time you use them. See **Verifying Measurement Tips** in [Appendix E](#). To learn which tips are available for each measurement technique, see the **Optical Tip Table** in [Appendix B](#).

## 3D Phase Measurements (3DPM)



3D Phase Measurement optical tips and probe capture a three-dimensional surface scan of the object. Measurements are then made directly on the surface and displayed on the image. Preliminary steps of matching cursors or marking shadow lines are not necessary.

### Maximum Target Distance - MTD Number

The 3D Phase Measurement system will display a number on-screen after a measurement is complete. While taking the measurement, an MTD number will appear (see the upper left corner of the figure to the right). MTD stands for Maximum Target Distance and is the distance from the 3D Phase Measurement tip to the surface at the point of the active cursor. Unlike stereo measurements, 3D Phase Measurements do not use Accuracy Index.

### Taking 3D Phase Measurements

As with other measurement types, Phase Measurement accuracy improves as tip-to-target distance is reduced. The range finder bar icon can be used to gauge the suitability of the current tip-to-target distance for a given measurement. When the surface is too far for measurement, a single bar is shown, and measurement should not be attempted. As the tip is moved closer to the surface,

more bars are illuminated. Large length measurements may be performed with few bars illuminated, while still achieving good accuracy. In general, the best accuracy is achieved by getting as close to the surface as possible.

Accuracy is generally best when viewing a surface from approximately a 45° angle, especially on surfaces that are shiny or have a speckled appearance.

When measuring surfaces with steps or long, deep features, a side view tip will give better results if the feature or step is horizontal (as shown at right). A front view tip will give better results if the feature or step is vertical. This is due to the LED orientations in the tips.

### To Capture a 3D Phase Measurement Image:

**Step 1** – Attach either a forward view or side view 3D Phase Measurement optical tip to the probe. Each measurement tip must be factory calibrated to a particular probe, and may be calibrated to more than one probe. To ensure measurement accuracy, verify the tip's accuracy each time it is installed. Refer to [Appendix E](#) for verification procedures.

**Step 2** – Verify that the Visual IQ system has automatically identified the 3DPM optical tip. The range finder appears near the upper right corner of the live image.

**Step 3** – Initiate the Image Capture sequence as described in the following section.



## Capturing 3DPM Images



**1** – When the target is in position, select this soft key (or long hold ). The 3D Phase Measurement scan will begin.

**Note:** Hold the probe still for approximately one second during the surface scan. Multiple images are taken to complete the scan, and the probe must be held still during this sequence. Do not move the probe until the **Capturing images... keep probe still** caution disappears.

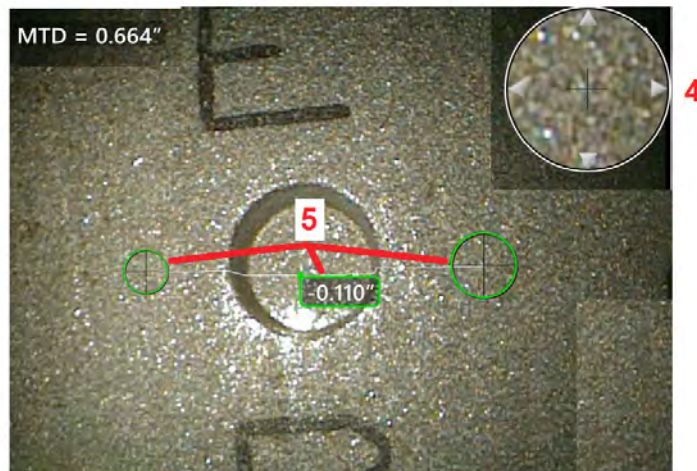
**2** – Select to begin the measurement process.

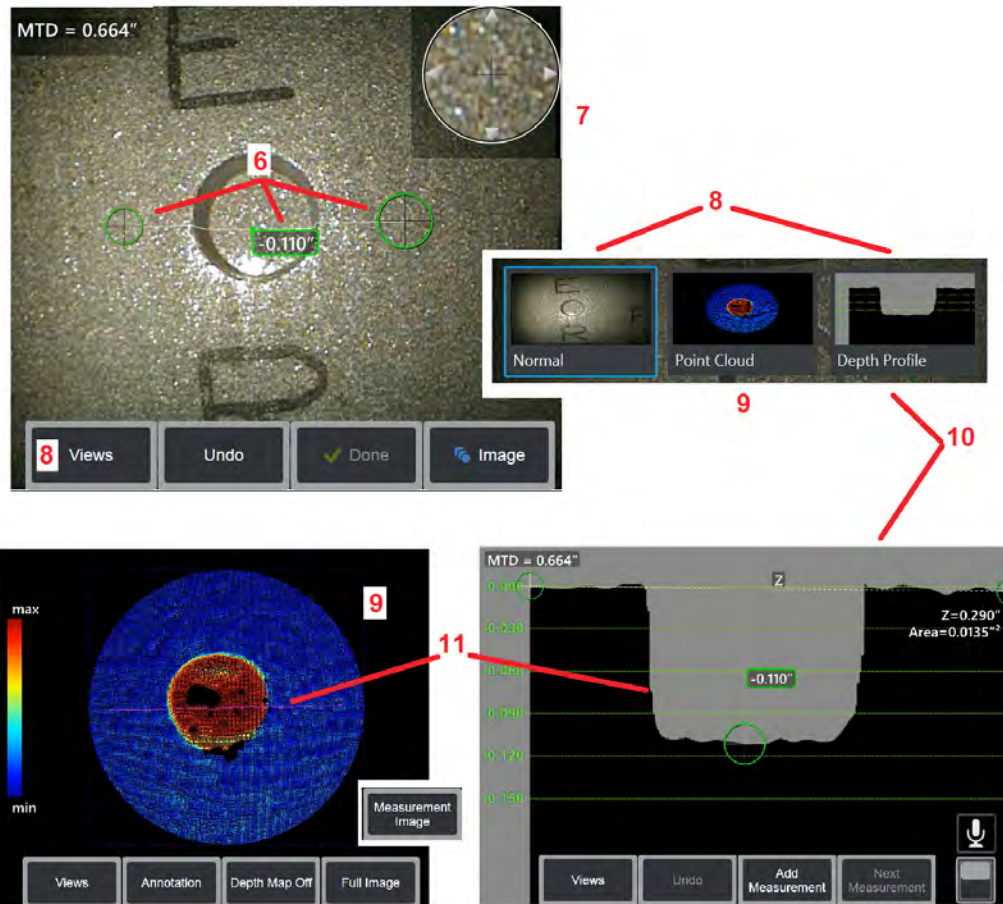
**3** – Choose the type of phase measurement.

**4** – The **Patented Zoom Window** automatically opens allowing for precise positioning of the active cursor. Tap the window's edges (or tap on the cursor, then control with the joystick) to adjust the active cursor position. [Click here to learn about turning the Zoom Window on or off.](#)

**5** – Place cursors on the desired feature. Up to five measurements may be placed on each image.

**Note:** The system will wait up to 1.5 seconds for movement to stop before starting a 3DPM capture. If movement does not stop, a message displays and the capture is not attempted. If movement begins during the capture, the system pauses the capturing process, waits for movement to stop, and attempts a second capture. If either attempt allows enough frames to be captured without movement to provide sufficient surface coverage, measurement is allowed. If neither attempt is completed without movement, a message indicating that the capture was affected by motion is displayed. This may result in more un-measurable (red) pixels or a slightly higher noise level than would be achieved with no movement. The system does not allow measurement if the movement was sufficient to substantially degrade 3D data quality.





## Making 3DPM Measurements (Depth Profile Example)

*Note: While the following procedure applies specifically to a Depth Profile measurement, refer to this procedure and the information in the section titled [Types of Phase Measurement](#) to conduct any type of 3DPM.*

**6** – To create a **Depth Profile** measurement, place the first and second cursors on a flat surface on opposite sides of the area of interest. This procedure is described in a following section.

**7** – **Patented Zoom Window** allows for precision positioning of the active cursor. Tap the window's edges (or tap on the cursor, then control with the joystick) to adjust the active cursor position. [Click here to learn about turning the Zoom window on or off.](#)

**8** – Use to select from available **Views**. [Click here to learn about the Normal view and three additional views not listed here.](#)

*Note: Depth Profile view (described in a following section) is only available if the 3DPM image includes a Depth Profile measurement.*

*Note: Measurements can be performed with any of the Image Views selected.*

**9** – **Point Cloud** view, described below, evaluates level of noise relative to indication size while verifying proper cursor and profile position for the desired measurement. Choose between **Measurement** and **Full Image** to view only the area around the active measurement or the entire image. When a **Point Cloud** is displayed, turning on the **Depth Map** uses color to approximate the depth of an indication (see left-hand scale).

**10** – The **Depth Profile** view is available only after a **Depth Profile** measurement has been made.

**11** – The **Depth Profile** view provides a cross-section with the line connecting the two reference cursors serving as a sectioning line.

## Types of 3D Phase Measurements

This section specifically addresses cursor placement for each type of 3D Phase Measurement.



### Description:

Linear (Point-to-Point) measurement

### Cursor Placement:

Place both cursors at the desired locations.



### Description:

The perpendicular distance from a point to a line.

### Cursor Placement:

Place the first two cursors to define a reference line. Place the third cursor at the perpendicular distance you want to measure.



### Description:

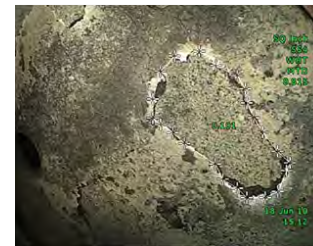
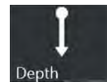
The perpendicular distance between a surface and a point above or below it. Used to evaluate changes due to wear, misalignment, and other causes.

Negative measurements indicate that the point lies below the plane. Positive measurements indicate that it lies above the plane.

### Cursor Placement:

Place the first three cursors to define a reference plane. Place the fourth cursor at the perpendicular distance you want to measure.

**Note:** Depth measurements require the closest possible tip-to-target distance for the greatest accuracy.



### Description:

The surface area contained within multiple cursors placed around a feature or defect.

### Cursor Placement:

Place three or more cursors (up to 24) around the edge of the area you want to measure.

When finished, press



twice. The area closes.



### Description:

The length of a nonlinear feature or defect.

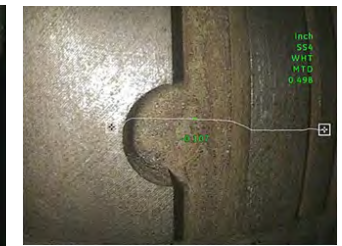
### Cursor Placement:

Place two or more measurement cursors (up to 24) to create line segments along the feature.

When finished, press



twice. The line is finalized.



### Description:

A profile of the perpendicular distances from an area of interest to a specified surface.

### Cursor Placement:

Place two measurement cursors on a flat surface adjacent to the area of interest to create a reference plane

When finished, press and hold to display the depth profile view.

(See the following section for more detail)

**Note:** Depth Profile measurements require the closest possible tip-to-target distance for the greatest accuracy



## Point Cloud View (3DPM)

*The point cloud view offers the following advantages:*

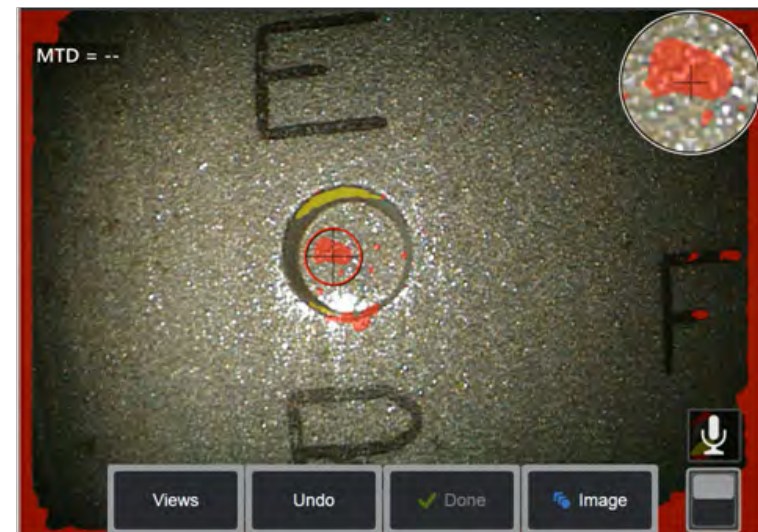
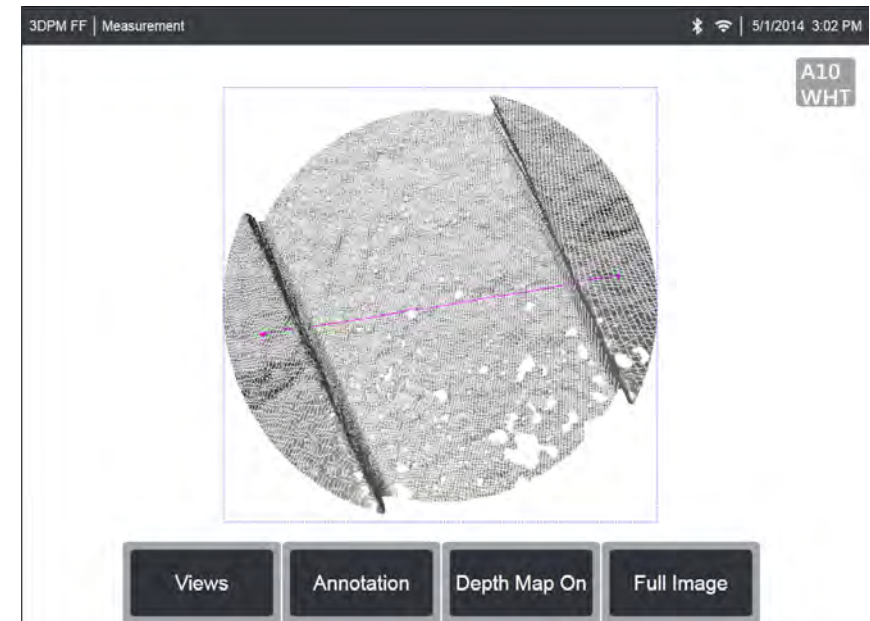
- Provides a rough idea of feature size.
- Shows location of high and low points to help profile and depth measurement cursor positioning.
- Shows the level of noise relative to indication size. You can then move the probe closer if indication is hidden in surface noise bumps.
- Ripple or waves indicate dirt or oil on the gratings or reflections bouncing off one surface onto another.
- When entered with no measurements placed, you can see the entire captured surface.

When the **Point Cloud** view is selected for an image with at least one measurement placed (**all apply to the measurement that is active when Point Cloud is selected**):

- only the area around the active measurement is shown (unless **Full View** is selected)
- a reference plane is created using the measurement cursors
- the cursor positions and the lines between the cursors are shown
- for profile measurements, the profile slice along the surface and the line between the two cursors are shown
- a square around the data, indicating the reference plane position, is shown
- a scale indicates the depth or height relative to the reference plane

### **Note—Indication of Non-Measurable Area**

*When working with a 3D phase measurement image, certain parts of the image may not be measurable. These parts may be too far away, or be too dark, or obscured by light reflections if the surface is highly reflective. The 3D Phase Measurement system will display a red colored zone in those areas. To enhance measurement accuracy, the system will not allow an operator to place cursors in a red colored area. The 3D Phase Measurement system will display a yellow colored zone in those areas where accuracy is reduced. Cursor placement in a yellow colored area should be avoided if possible.*



## Stereo Measurements

Stereo measurements require the use of StereoProbe measurement tips to capture stereoscopic images of a target — two pictures of the same target from two different angles. To measure the target, the Visual IQ uses triangulation based on these two side-by-side images. You can take stereo measurements on a frozen image or on a recalled image, provided the recalled image was acquired with a StereoProbe. The Stereo Measurement process includes (*see following sections for details*):

**Step 1** – Attaching a calibrated **Stereo Tip**

**Step 2** – Capturing an acceptable view with a suitable **Stereo Index**.

**Step 3** – Identifying the attached optical tip, selecting desired measurement type and placing measurement cursors.

**Step 4** – Properly positioning the **Matching Cursors**

### Achieving a Suitable Image for Making Stereo Measurements

For maximum accuracy in any type of stereo measurement, you must begin by positioning the stereo tip carefully. To position the probe tip (before freezing) for a Stereo Measurement Image:

**Visibility**—The feature must be fully visible on both sides of the screen.

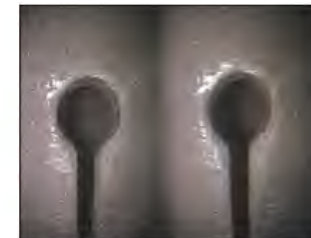
**Tip-to-target proximity**—The tip must be as close as possible to the target while keeping it in focus.

**Minimal glare**—Minimize glare by adjusting the viewing angle and the image brightness in the areas where you will be placing cursors. Small glare speckles do not present a problem, but larger glare areas may appear in different positions on the two sides, causing false matches.

**Vertical orientation**—If measuring distance between lines or across a circle, the image is oriented so that you can place cursors at left and right edges of the item to be measured — not at top, bottom or diagonal points. The system needs differentiated details to the left and right of each cursor to accurately place the matching cursors in horizontal relationship to the left-side cursors.



**Bad Example -- Object is:**  
Not fully visible on right side.  
Not well lit (optical tip needs to move closer to surface)  
Not oriented to allow placement of cursors at left and right edges of circle or gap



**Good Example -- Object is:**  
Fully visible on both sides.  
Well lit with minimal glare  
Oriented to allow placement of cursors at left and right edges of circle or gap

*The images above represent good and bad image capturing techniques when stereo measurements will be made. Both images were captured for length measurement across the slot.*

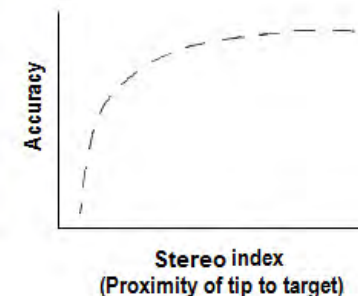
### About the Stereo Index

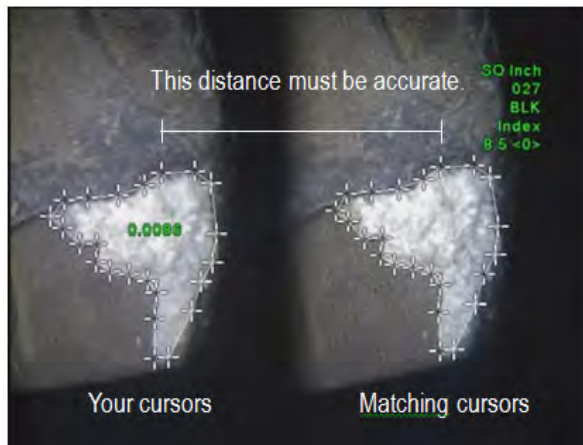
The stereo index is a number that indicates the amount of magnification **during stereo measurements**. The higher the stereo index, the greater the magnification, the more accurately you can place the measurement cursors and the more accurate your results.

When taking stereo measurements, you magnify the image not by zooming but by moving the optical tip as close as you can to the target. The stereo index can be turned ON or OFF and the minimum value (below which it flashes) can be altered. [Click here to learn about adjusting the Stereo Index Limit and other Measurement Settings.](#)



**The stereo index can be displayed to indicate the amount of magnification you have achieved.**





## About the Matching Cursors

For each cursor you place on the left image during stereo measurement, the system places a matching cursor on the right image for use in triangulation.

You must place each left cursor on an image point (a pixel) that has sufficient surrounding detail to differentiate it from its neighboring pixels. If the neighboring pixels look the same as the point you choose — especially the pixels to the point's left and right, for example, pixels along a smooth horizontal line — the system cannot accurately place the matching cursor. When there is enough differentiating detail, the “match strength” is high (**meaning that the generated match point clearly matches better than its neighboring pixels — the system's confidence in the match is high**). But if there is not enough detail, the match strength is low (meaning that the generated point and its neighboring pixels match almost equally well — the match may be correct, but the system's confidence in the match is low).

For every matching cursor, the system calculates a match strength value between <0> (lowest confidence) and <5> (highest confidence). If too little detail is present, the system simply does not generate a matching cursor. Whenever possible, try to achieve a match strength of at least <3>. If you cannot achieve this level, try capturing another image with less glare or more image details. (Adjust the tip orientation or image brightness.)

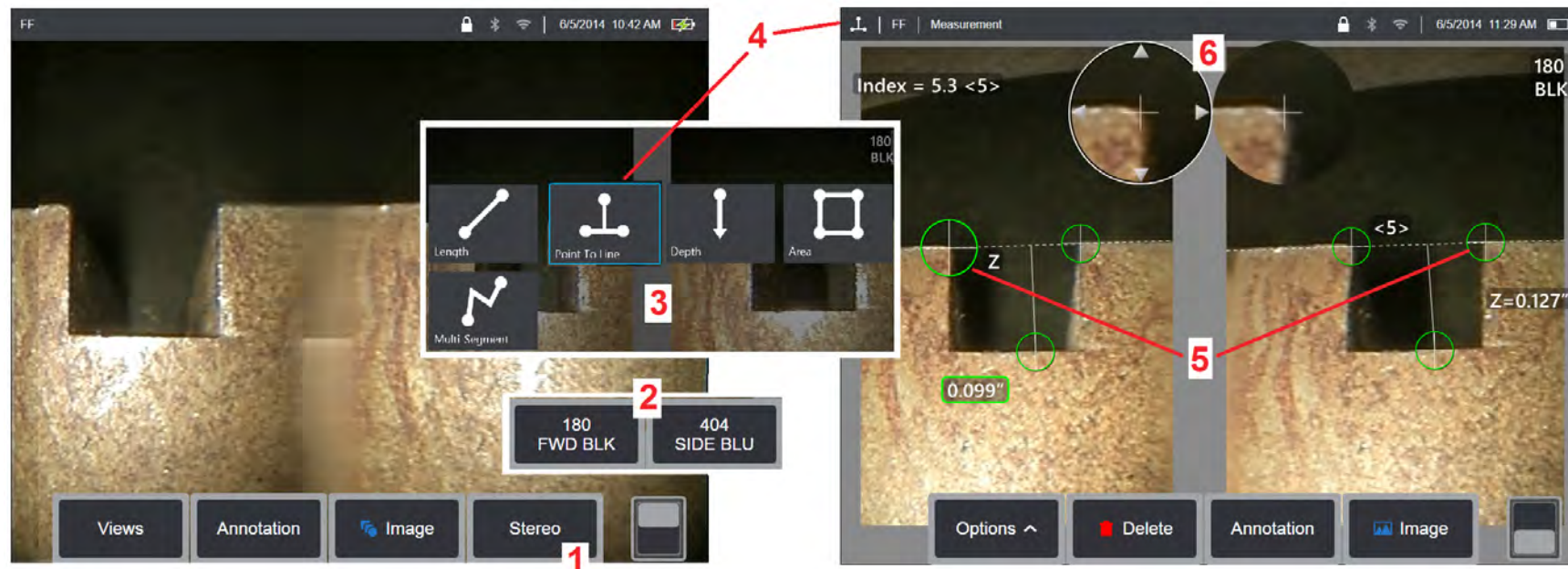
Even when match strength is <5>, and especially when the match strength is lower, you need to verify that the matching cursor appears to be placed properly. A matching cursor that is off by just one pixel can significantly impact measurement accuracy.

## Repositioning a Matching Cursor

**Note:** Misplaced matching cursors most likely occur when the measurement area contains a repeating pattern. Generally, the best results are achieved by leaving the matching cursors exactly where the system places them.

Move the matching cursor to the correct position.

When you stop moving the cursor, the system optimizes the match position. Each manually corrected matching cursor is indicated by the absence of a match strength number.



## Stereo Mode Measurement Procedure, Part 1

Prior to collecting stereo measurements, a calibrated stereo optical tip must be attached to your Visual iQ. Properly position the tip for measurement ([click here to see how to position the tip](#)), which may be aided by temporarily displaying a single image by turning **Single View** mode **ON** ([click here to select Single View and learn about other Image Transformation settings](#)). The image and cursor placement process is described in the sections above – you must become familiar with this information before conducting stereo measurements.

**1** – Select the **Stereo** soft key (if working with a frozen image) or the **Measure** soft key (if working with a recalled image captured with a stereo optical tip). **Live stereo (and all other) images must be frozen prior to beginning the measurement process.** Be sure to select the soft key showing the serial number of the attached tip.

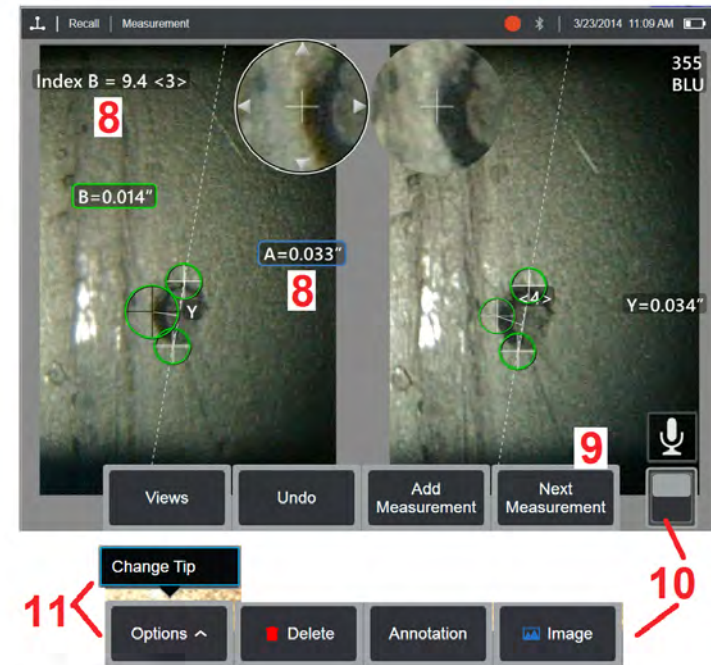
**2** – After selecting **Stereo**, soft keys on the iQ's display show the serial numbers for all stereo tips that have been calibrated to the installed probe. Be sure to select the serial number of the tip currently installed. If, after collecting images for measurement, you determine that the wrong serial number was selected, refer to items 10 and 11 on the next page of this manual.

**3** – Begin the measurement process by choosing the type of measurement desired (*see description of each type below*)

**4** – When a measurement type is selected (in this case, a **Point-to-Line** measurement), this icon describes the type chosen.

**5** – First cursor appears on the left screen, where all user-placement of cursors will occur (the matching cursors appearing in the right display are generated by the Visual iQ system – as the user moves each left-screen cursor, the matching cursor in the right half-screen moves accordingly – be sure to inspect each matching cursor as it appears). Drag with your finger (or joystick) to position the active cursor to the desired location. This cursor can be reactivated (active cursor appears larger than other cursors) and moved at any time (*see additional screen features described below*).

**6** – **Patented Zoom Window** allows for precise positioning of the active cursor. Tap the window's edges (or move the cursor with the joystick) to adjust the active cursor position. ([Click here to learn about turning the Zoom Window on or off and other Measurement Settings](#)).



## Stereo Mode Measurement Procedure, Part 2



**7** – Tap the screen (or hit ) to display the second cursor. Position it as described in items 5 and 6.

**Note:** Generally, you get the best results by leaving the matching cursors exactly where the system places them. However, under certain circumstances, such as when a repeating pattern exists, you may need to help the system find the correct match.

**8** – The active dimension appears on the display screen (tapping the number turns its box blue and allows it to be repositioned) along with the **Stereo Index** and **Match Strength** associated with this measurement and cursor placement. See the immediately preceding manual sections for a description of these two concepts.

**9** – Select to **Add** another measurement (up to five are allowed on any display). Once more than one measurement are displayed, select **Next Measurement** to change which measurement is active (or simply tap on any existing measurement cursor to make it active).

**10** – Tap to access alternate rows of soft keys. Double tapping in this location hides or displays the soft keys and status bar.

**11** – Select **Options**, then **Change Tip** to retain the image captured and measurement(s) performed while correcting for an incorrectly specified tip serial number. This process allows the correct calibration data to be applied and eliminates the need to collect additional images simply because the user initially identified the wrong tip serial number.

**Note:** The **Stereo Index** and **Match Strength** shown apply only to the active measurement.

**Note:** To verify your measurement accuracy, move each left-side cursor a few pixels. If the matching cursors move identically, and if the results change only a little, you have probably achieved accurate results. But if a matching cursor's movement is erratic, or if the results change significantly, your results are unreliable. capture a fresh image, following the guidelines above. This step is especially useful if you have to use a low Stereo Index (less than 5) or low confidence number (less than 3). For example, you might have to use a low Stereo Index if you are measuring a large object or if you have limited access and cannot bring the tip close to the target. You might have to accept a lower confidence number if the surface has few details.

## Features of the Stereo Measurement Screen

**1** – The currently active cursor appears larger than all others. Note that this cursor's position can be altered by the joystick or by dragging it across the screen.

**2** – Tap any on-screen dimension to select it for repositioning (by dragging or with joystick)

**3** – The highlighted Zoom Window allows for precise positioning of the active cursor. Select and drag it to change its location on the display screen.

**4** – Tap on these arrowheads near the perimeter (or use the joystick) to move the cursor.

**5** – Any cursor positioned where a lack of image detail prevents the system from finding a matching point changes color to red (and all dimension and index numbers revert to dashes).

**6** – The type and serial number of optical tip currently selected ([click here to identify and/or calibrate stereo tips](#))



## Stereo Measurement Types

This section specifically addresses cursor placement for each type of stereo measurement.

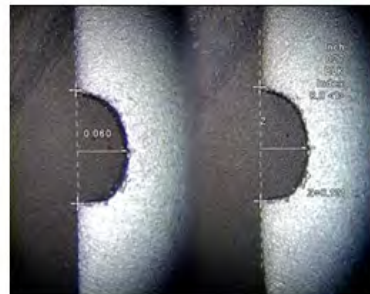


### Description:

Linear (Point-to-Point)

### Cursor Placement:

Place both cursors

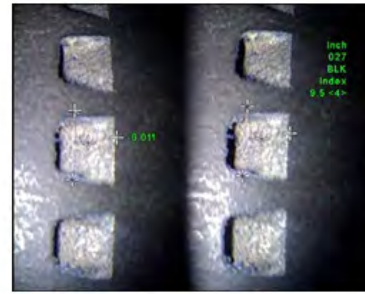


### Description:

The perpendicular distance from a point to a line

### Cursor Placement:

Place the first two cursors to define a reference line. Place the third cursor at the perpendicular distance you want to measure



### Description:

The perpendicular distance between a surface and a point above or below it.

Used to evaluate changes due to wear, misalignment, and other causes.

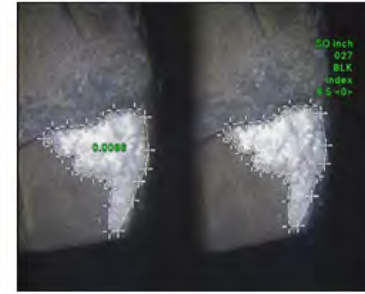
Negative measurements indicate that the point lies below the plane. Positive measurements indicate that it lies above

### Cursor Placement:

Place the first three cursors to define a reference plane. Place the fourth cursor at the perpendicular distance you want to measure.

Note: Depth measurements taken at a low accuracy index are particularly sensitive to the matching cursor's position. If the accuracy index is low, increase it by bringing the probe tip closer. If you cannot increase the accuracy index, place cursors so that they yield high match strengths, and verify your accuracy.

[\(Click here to learn more about the Stereo Mode Measurement Procedure\).](#)



### Description:

The surface area contained within multiple cursors placed around a feature or indication.

### Cursor Placement:

Place three or more cursors (up to 24) around the edge of the area you want to measure.

When finished, select **Done** or press



twice. The area closes.



### Description:

The length of a nonlinear feature or indication.

### Cursor Placement:

Place two or more measurement cursors (up to 24) to create segments along the feature.

When finished, select **Done** or press



twice. The line is finalized.



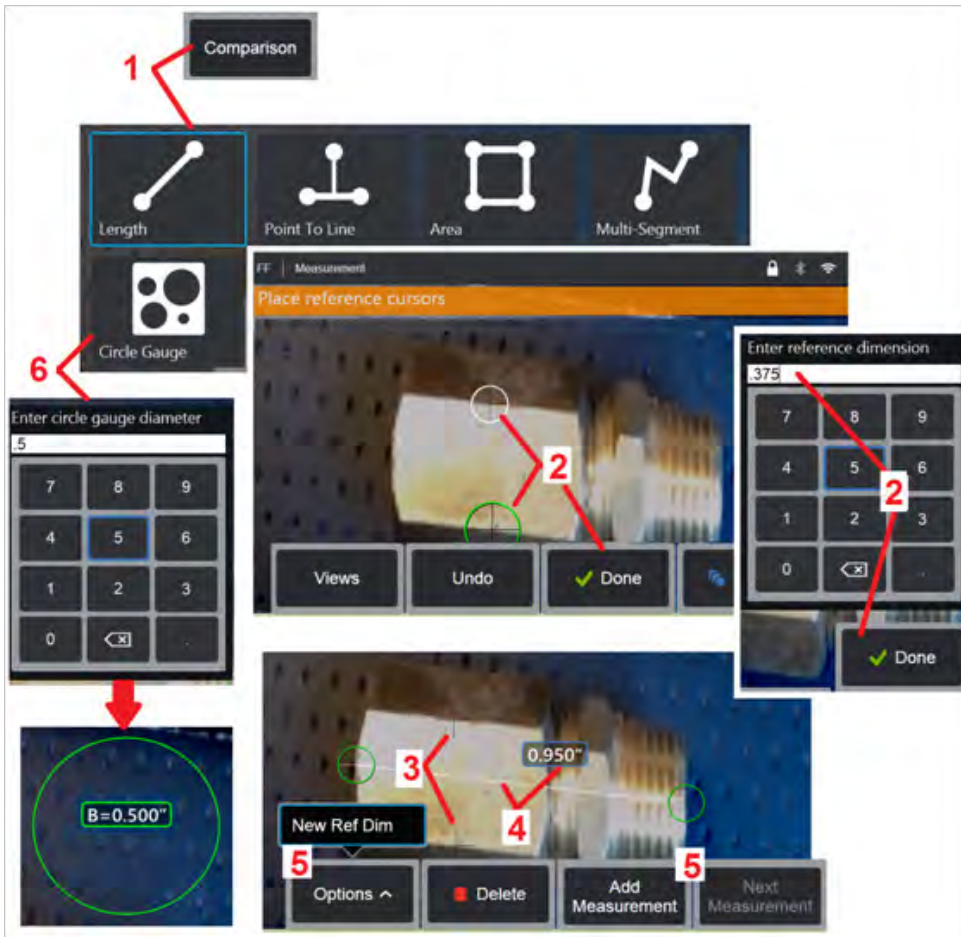
## Comparison Measurements

Comparison measurements rely on the known dimensions of an object that has been set in the field of view either by the manufacturer or by the probe or takes advantage of known dimensions within the frozen image. The Visual IQ processor uses these known dimensions as a reference scale for measuring an unknown target. You can take comparison measurements on a frozen (non-3DPM) image or on a recalled image that was saved in **Comparison** measurement mode.

### Making a Comparison Measurement

Use the head guard or attach any standard forward-view or side-view tip to the probe. Select the **Field of View (FOV)** for your tip from the soft key or the touch screen. This allows the system to improve accuracy by compensating for the tip's optical distortion. If FOV is not known consult [Appendix B](#). Position the probe tip for maximum accuracy, by making the surface to be measured appear perpendicular to the probe view. The target and known object should both be in the same plane at the same distance from the probe with the tip as close as possible while fitting them both fully into the image. If the object and reference are small on the screen, zoom in. Freeze the display before beginning the measurement process.

- 1 – Select to launch the **Comparison** measurement mode. Begin by selecting the measurement type. [Click here to view a table describing each measurement type.](#)
- 2 – A reference of known length must next be input by placing two cursors and defining the reference length.
- 3 – The reference length cursors remain.
- 4 – Arrange measurement cursors to determine the unknown dimension. In this case, the system is performing a **Length** measurement. [Click here to view a table describing each measurement type.](#)
- 5 – Select to input a **New Reference Dimension**, **Add** another measurement (up to 5), or change the active measurement (by selecting **Next Measurement**).
- 6 – Once a reference length is defined, a circle of known diameter can be displayed on the image by selecting this option. The circle gauge may be used as a “go/no-go” gauge when its diameter is set to a defect size limit.



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# Troubleshooting Measurements

## Inaccurate 3D Phase or Stereo Measurements

- Move the probe tip as close as possible to the target, maximizing magnification.
- After capturing an image, verify that the tip attached to the probe matches the tip that is selected in the software. [Click here to learn more about managing probe tips.](#)  
**Note:** The user-input tip serial number appears in the measurement screen's corner.
- Verify that you have selected the correct type of measurement for the probe installed.
- Verify that the optical tip is threaded on to the probe head securely.
- Measure the target contained in the verification block to ensure that no tip damage has occurred. [Click here to learn more about Verifying Measurement Tips.](#)

## Inaccurate 3D Phase Measurements

- Be sure to hold the probe still for approximately one second during the surface scan. Do not move the probe until after the **Processing** message appears on-screen.
- Reposition the probe tip until the range finder bar pattern on the Live screen shows the maximum possible number of green bars. It is acceptable to be slightly out of focus for very small indications.
- Make sure all measurement-tip surfaces are clean. Wipe with a clean cloth and alcohol.
- Try a non-perpendicular view, such as 30-45°. This often significantly decreases the noise level in the data, especially for surfaces that are shiny or have a speckled appearance.
- Check with verification block. Check point cloud view for excessive waviness or ripple, which would indicate dirt or oil contamination or tip damage



## Inaccurate Stereo Measurements

- Avoid placing cursors in areas of significant glare. If necessary, adjust the brightness or reposition the probe tip to enhance details and reduce glare.
- Verify that the object to be measured is near the center of the screen.
- Verify that the matching cursor is correct within 1 pixel. If you cannot clearly see where the match point should be, select a different point, or capture the image from a different angle that better reveals details to allow better matching.
- Activate the zoom window to most accurately place the measurement cursors.
- Review guidelines under [Achieving a Suitable Image for Making Stereo Measurements](#)

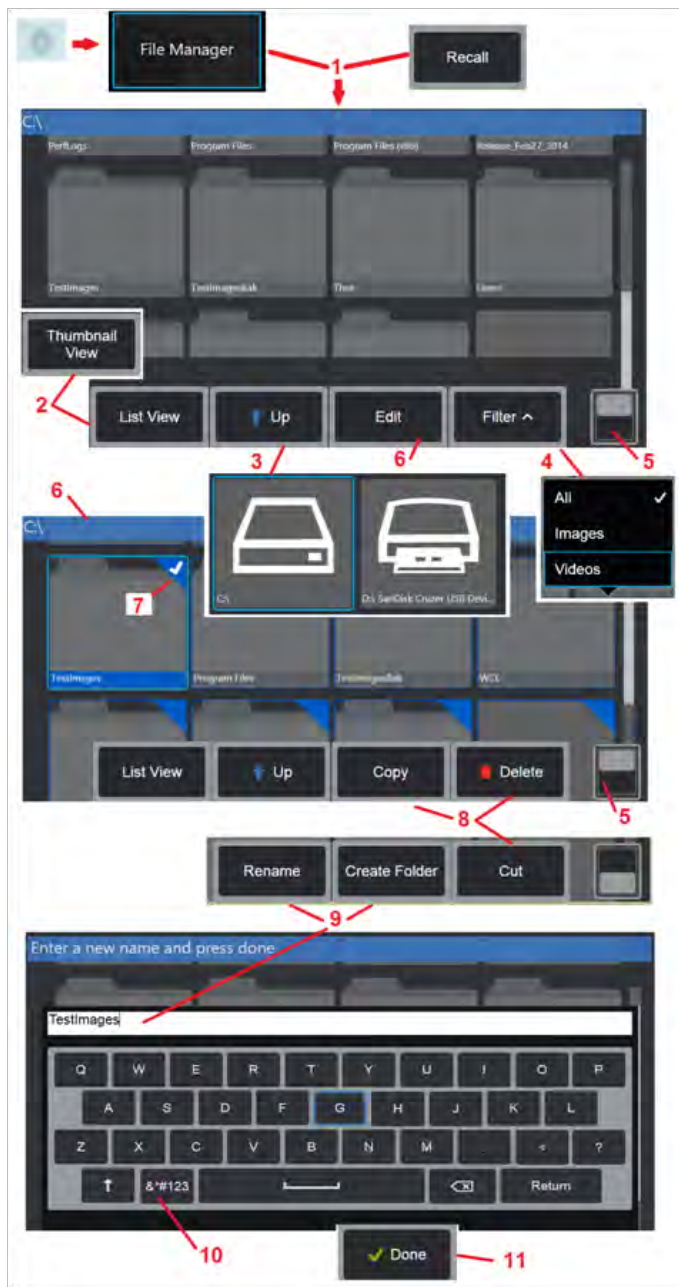
# Managing Files

## Working with Removable Storage Devices

USB storage devices can be connected to the iQ, accessed through its File Manager, written to and copied from, and Ejected using the features described here.

- 1 – Insert the USB Storage Device into either of these ports.
- 2 – To access files or folders on the USB drive, tap the on-screen **GE Logo** (or press the  hard key) to open the **Global Menu**, then select **File Manager**.
- 3 – Select the USB device, then navigate, access files or folders, and write to or copy from the drive as you would work with the iQ's internal memory. [Click here to learn more about working with the File Manager.](#)
- 4 – *Before removing the USB drive*, tap the on-screen GE Logo (or press the  hard key) to open the **Global Menu**, then select **Eject**. ***It will be safe to remove the drive once this message appears on the display.***





## Editing Files and Folders/Creating Folders

Image and video files can be stored in the Visual iQ or a detachable device. The **File Manager** feature allows these stored files (or the folders in which they are stored) to be **Copied, Cut, Pasted, Deleted, Renamed, or Created** (in the case of folders). Follow these steps to **Edit** files or folders:



**1** – To edit files or folders, tap the on-screen **GE Logo** (or press the hard key) to open the **Global Menu**, then select **File Manager**. Alternatively, select the **Recall** soft key (when enabled), which allows you to recall a stored image or video and/or edit files and folders. To **Create a New Folder**, first access the **File Manager**, then navigate to the drive location where you want to create the new folder and proceed to Item 5 below for additional instructions.

**2** – Controls the **File Manager's** appearance (**Thumbnail View** shown here).

**3** – Select to navigate to the next higher directory within the **File Manager**.

**4** – Choose which file types to display.

**5** – Tap to switch between the **Soft Key Bar's** top and bottom row. To **Create a New Folder**, select **Create Folder** from the bottom row and proceed to Item 9 below for additional instructions. Double tapping in this location hides or displays the soft keys and status bar.

**6** – Select to turn on the file Editor function, which allows you to **Copy, Rename**, and otherwise **Edit** stored folders (or files).

**7** – Tap on a folder (or file) to select it for editing. The white check appears in the corner of all selected folders or files.

**Note: The Edit function must be activated and the file (or folder) selected – so that a white check appears in its corner – before editing.**

**8** – Once selected for editing, the folder or file can be **Copied** (or **Cut**) and **Pasted** or **Deleted**.

**9** – Once selected, a folder (or file) can be **Renamed**. When renaming (or creating a new folder), the virtual keyboard opens.

**10** – Select to choose from numeric characters or symbols.

**11** – Tap after typing the desired name.

# MDI

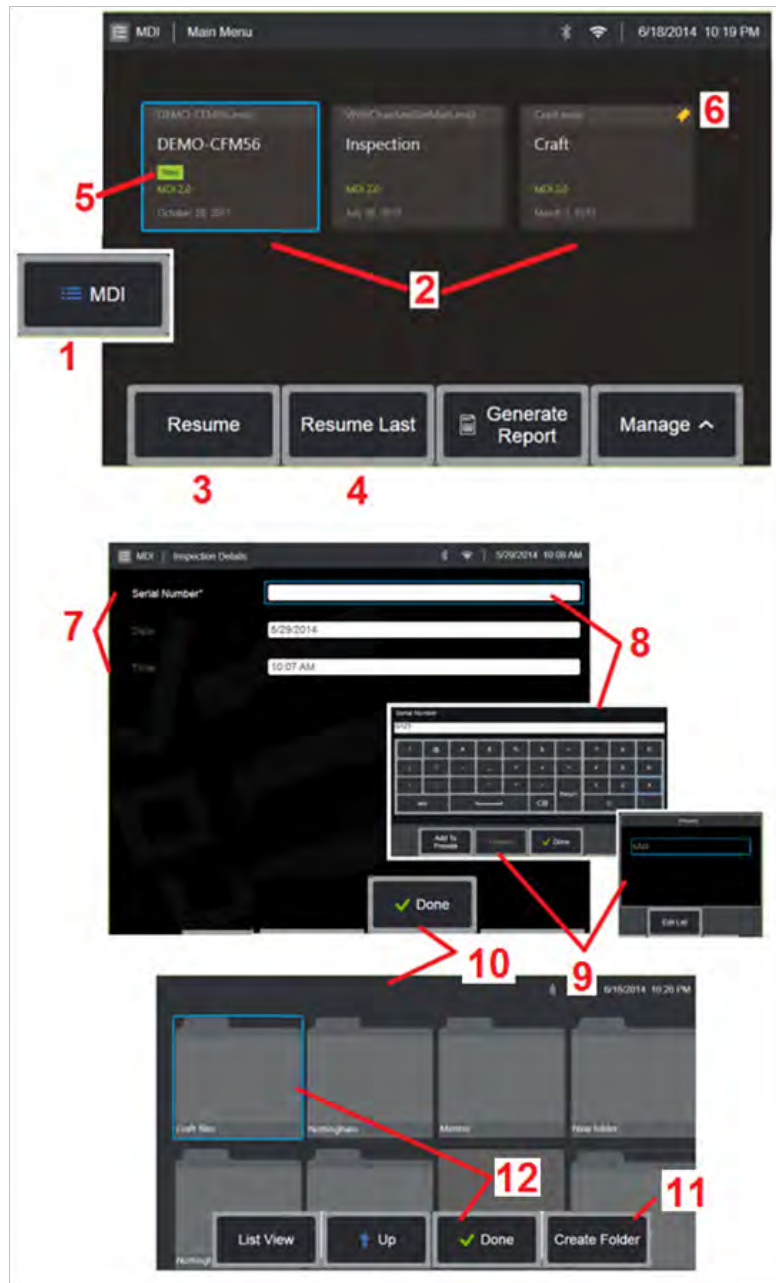
## Loading and Unloading Menu Directed Inspections

Follow this process to load or unload a Menu Directed Inspection.

**Note:** MDI inspection files have the file extension of .mdz. A maximum of fifty MDI inspection files may be loaded at any given time.

- 1 – Select to launch the MDI process.
- 2 – Select to browse for and **Resume** a previously active inspection.
- 3 – **Resume the Last** active inspection.
- 4 – **Load** a new inspection or **Delete** an existing one.
- 5 – Navigate the **File Manager** to select a file to **Load** or **Delete**.
- 6 – Select to **Complete** the loading process.
- 7 – Indicates a newly loaded inspection.
- 8 – Indicates the last active inspection.





## Starting a Menu Directed Inspection

- 1 – Select to begin the MDI process.
- 2 – Select any loaded inspection.
- 3 – Select to browse for and **Resume** a previously active inspection.
- 4 – **Resume the Last** active inspection.
- 5 – Indicates a newly loaded inspection.
- 6 – Indicates the last active inspection.

## Entering Study Level Information

At the start of an MDI inspection, you are prompted to enter the study level information and to select the directory (folder) into which your inspection results will be saved.

- 7 – **Study Level Information** (varies for each MDI) is entered at the start of an inspection. Information marked \* is required before collecting results.
- 8 – To enter information, simply choose the corresponding line and the **Virtual Keyboard** will automatically launch.
- 9 – Use the keyboard to enter information or choose from a user-generated set of **Preset** entries.
- 10 – Select when finished entering all **Study Level Information**.
- 11 – You must then identify the **Folder** (directory) into which results acquired during the MDI process are saved. Either **Create a New Folder** or choose an existing one.
- 12 – Select to complete the information input process.

## Selecting an Inspection Point

At this time, you can navigate through the inspection levels until you have reached the desired inspection point.

**1** – Inspection name and equipment serial number.

**2** – Select to navigate to the inspection's next-lowest organization level.

**3** – Navigating to the **bottom** level of the inspection allows you to record images and videos.

**4** – These labels indicate the level(s) within the inspection and identify your current position.

**5** – [Click here to learn more about capturing images](#) or [Click here to work with videos](#).

**6** – Select soft key labeled with the **Inspection Name** to access this **MDI Leaf Menu**. Use this menu to navigate the List of inspection levels, Stop the current inspection, access **Reference Material** related to the inspection, or **Generate a Report** listing the results stored for the current inspection.





## Saving an Image or Video in an MDI Inspection

To save an image in the selected inspection point, press the SAVE hard key. During the save process, some of the following are available:

**Required Characterization** - If required, a characterization list appears before the save menu. You must select an entry to continue.

**Save** - Saves the image with the associated MDI data and filename.

**Save with Flag** - Saves the image with "FLAG" appended onto the filename. If you use this option, you can then generate a report including only the flagged images.

**Observation** - Assign characterization to this image.

**Add Comments** - Save typed comments along with the image. When generating a report, these comments are associated with the specific image.

**Add Audio Comments** - Record audio comments along with the image.

**1** - Press this hard key to save the frozen image into the selected inspection point.

**Note:** The system automatically names the image to correspond to the location in the MDI file currently selected.

**2** - **Save Options** are described above (not all appear in every MDI).

**Note:** **Save (or Save With Flag)** only after all **Comments**, **Observations**, or **Audio Comments** are entered as this added information will then be associated with the saved image.

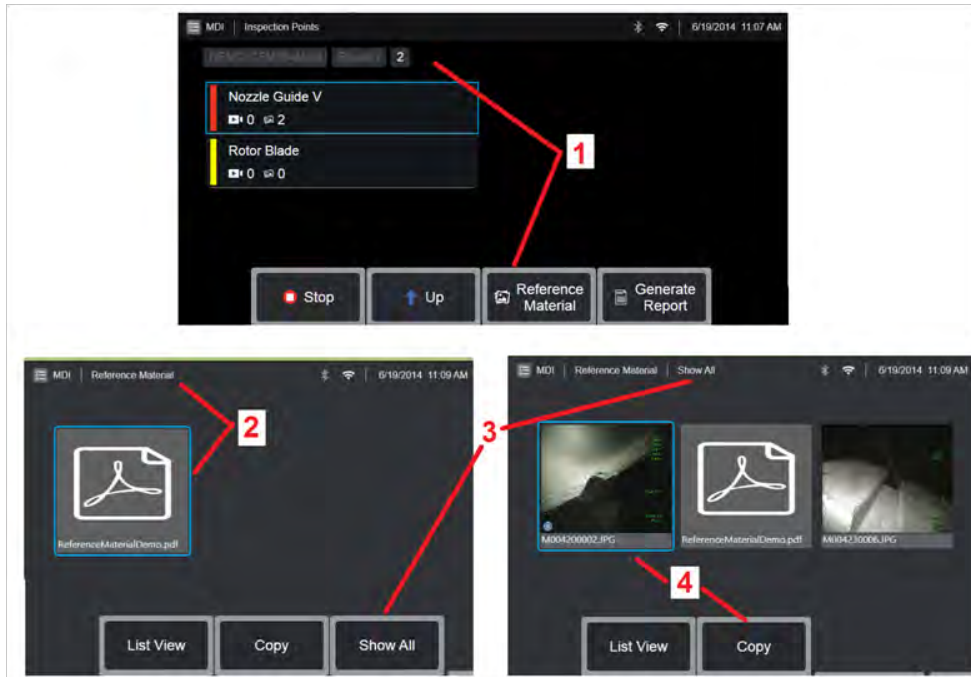
**3** - These menus allow the user to add **Audio Comments** to any image prior to saving. Be sure to select **Done** to complete the audio-comment recording process.

**4** - Select **Comments** to enter written comments to be saved with the image.

**5** - Entered comments can be added to a list of **Preset** comments from which you can later select.

**6** - Choose **Observations** from a pre-loaded list

**Note:** Images and Videos saved using MDI are located in the inspection folder created at the beginning of the inspection. The image or video file has Meta data associated with it to ensure communication with data management software such as GEIT Rhythm.

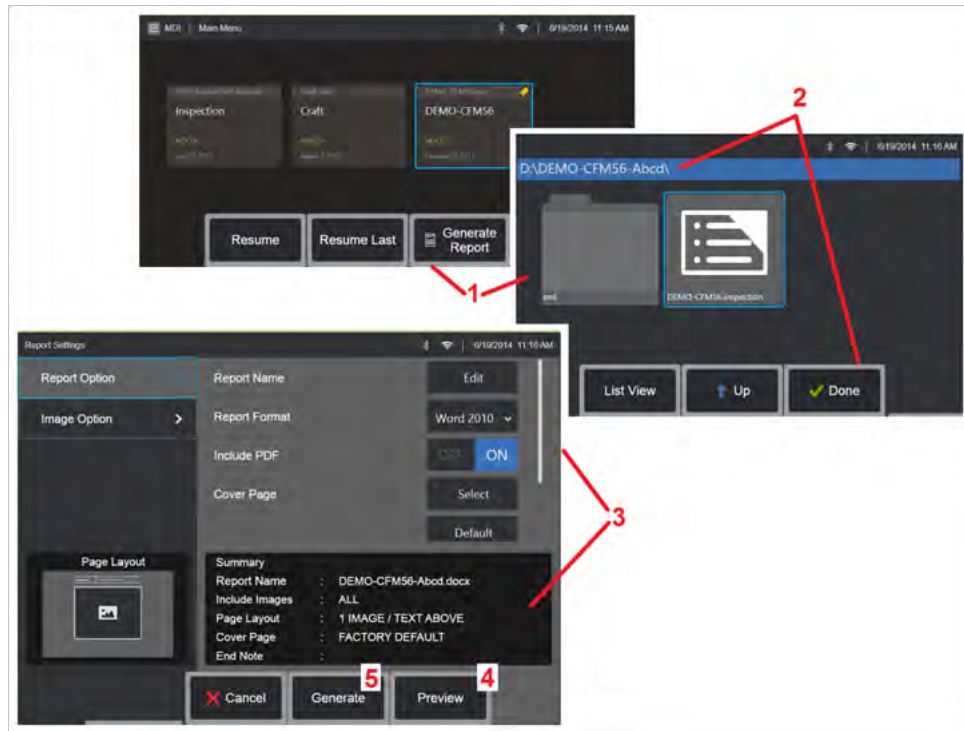


## Viewing Reference Material

- 1 – Select at any level within the inspection to access **Reference Material** associated with the level or point
- 2 – Select any PDF, image, or video material to open and view on the Visual iQ display
- 3 – Select **Show All** to access all **Reference Material** associated with the active inspection, which may be more than the material associated with the active level.
- 4 – Select to **Copy** and paste all reference material for the active inspection *into the folder identified at the beginning of the inspection for storage of results.*

## Stopping and Resuming an Inspection

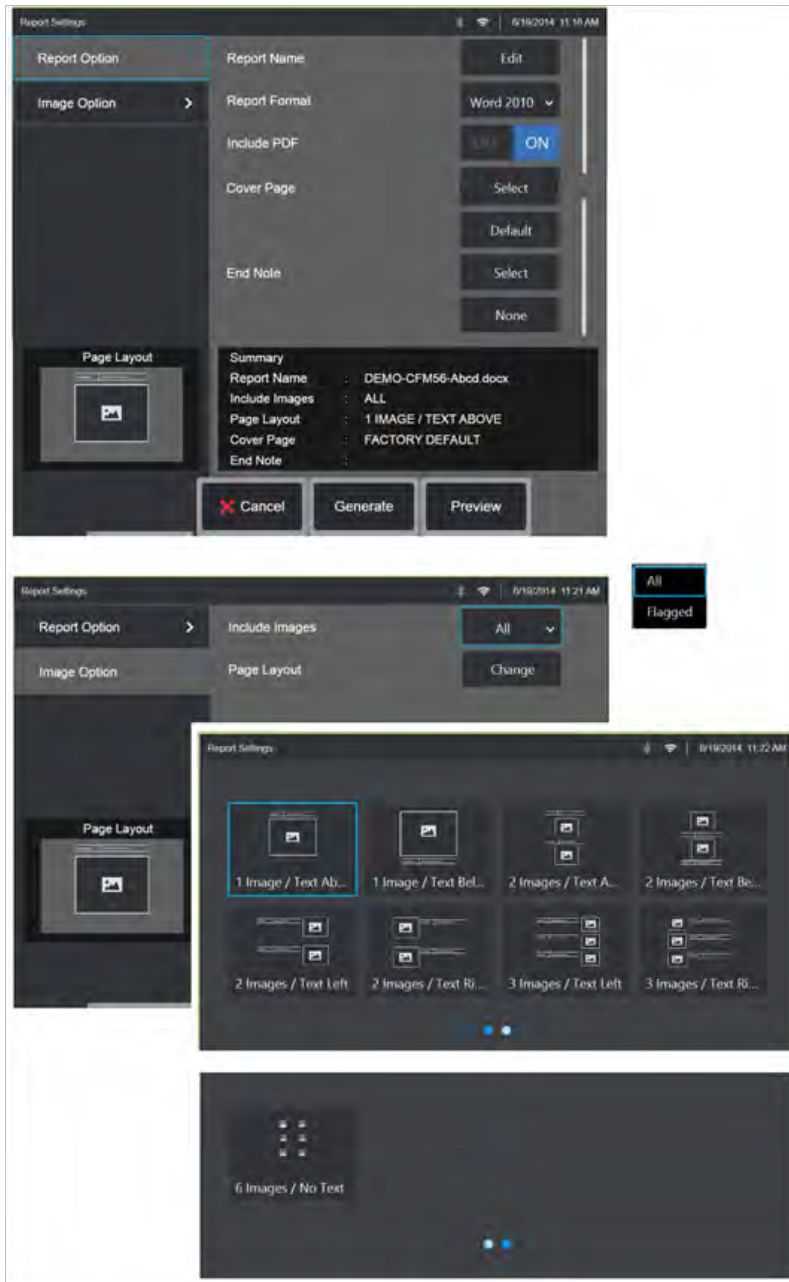
To stop an inspection, which may be resumed or finished at a later time, access the **MDI Leaf Menu** by selecting the soft key bearing the inspection's name and select **Stop**. To resume a previously stopped inspection, select the **MDI** soft key, then choose to either **Resume the Last** inspection or browse for a previous inspection to **Resume**.



## Generating an MDI Report

Follow this process to generate an MDI report.

- 1** – Select to **Generate a Report** and, if no inspection is active, choose the desired inspection.
- 2** – After selecting the inspection for which you wish to generate a report, choose **Done**.
- 3** – Report contents, page layout, and other features can be customized as described in the next section of this manual.
- 4** – **Preview** the report on the Visual iQ display.
- 5** – **Generate** an MS Word version of the report, which will be saved in the folder identified for this inspection.



## Customizing an MDI Report

Customize an inspection report by specifying the following parameters:

### REPORT OPTIONS:

- **Report Name** – Override the automatic inspection report file name.
- **Report Format** – Choose the version of MS Word in which to publish.
- **Include PDF** – Creates a PDF version of the report (can view on the Visual IQ display).
- **Cover Page** - Select the cover page to include in the inspection report.
  - FACTORY DEFAULT - Use the factory default settings for all parameters.
  - BROWSE - Select an MS Word doc to use as report cover page.
- **End Note** - Select the pages to include as the last pages of the report
  - NONE - Don't include any custom features in your inspection report.
  - BROWSE - Select an MS Word doc to include as report end note.

### IMAGE OPTIONS:

- **Include Images** - Select either all images or only flagged images to be included in the inspection report.
- **Image Layout** - Select from several styles of text and image layout or select No Text


# Maintenance and Troubleshooting

## Inspecting and Cleaning the System

Inspect and clean the Visual iQ system before and after each use. If using the system in a dirty environment, clean the components more frequently as needed.


If images are distorted or blurred within normal range, and if the optical tip is securely threaded, the most likely problem is dirty optical surfaces. For best image quality, clean the optical tip and camera head frequently.


If you discover conditions that require evaluation or repair, return the system to GE Inspection Technologies. Early repair of minor conditions can prevent much more costly repair.

 **Caution:** Do not immerse or soak the handset or the probe power plug.

### Inspecting and Cleaning an Optical Tip

- 1 – Check the optical tip for damage or contamination.
- 2 – Clean all external parts of the optical tip. Use glass cleaner or 70% alcohol-to-water solution and a pointed cotton swab.
- 3 – Clean only the internal threads of the optical tip. The internal optical lens should only be cleaned when troubleshooting an optical tip that provides poor focus.

 **Caution:** The internal optical lens is surrounded by an O-ring. Use care not to dislodge the O-ring.

 **Caution:** **Do not** use a cotton swab to clean the inside of the 3D phase measurement optical tips tip or damage to the tip may occur.

### Inspecting and Cleaning a Probe

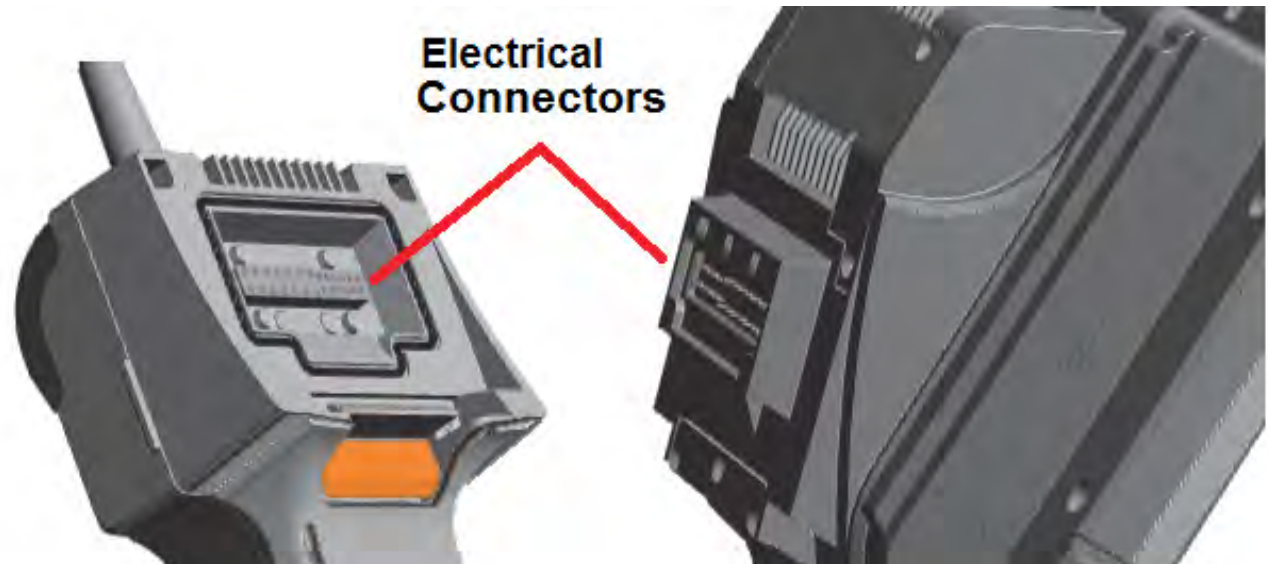
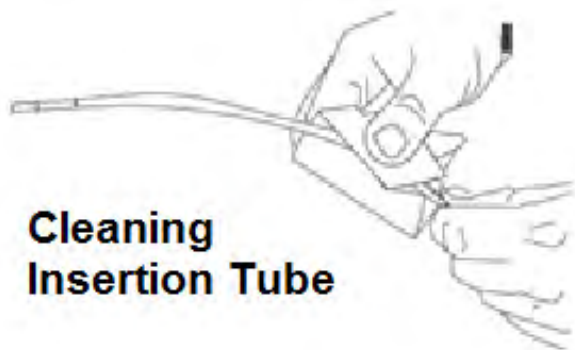
- 1 – Check the probe for damage or contamination. Look for excessive wear in the bending neck, loose strands of the braided weave, or separation of the bonding joints.



- 2 – Clean the probe tip, including the lens on the camera head. Use glass cleaner or 70% alcohol-to-water solution and a pointed cotton swab.



- 3 – Clean the rest of the probe, including insertion tube and fiberoptic connector. Use a soft cloth dampened with glass cleaner or 70% alcohol-to-water solution.



### Inspecting and Cleaning the Handset

- 1** – Disconnect the power cord from the power source.
- 2** – Check for damage or contamination, including any bent pins on the electrical connector.
- 3** – Use a soft cloth dampened with glass cleaner or 70% alcohol-to-water solution to clean all parts of the handset, except the electrical connector. Use great care when cleaning the electrical contact pins of the connector. Carefully clean the contact pins with glass cleaner or 70% alcohol-to-water solution using a cotton swab. Compressed air may be used to dry or remove debris from the electrical connector.

# Troubleshooting Guide

## Image

Condition	Causes	Actions
Images are distorted or blurred within normal range.	<ul style="list-style-type: none"> <li>Optical tip is not threaded onto the camera head securely.</li> <li>The optical surfaces are dirty.</li> <li>No tip optic or head guard is installed on camera tip.</li> </ul>	<p>Reinstall the optical tip. See <a href="#">"To Attach an Optical Tip"</a></p> <ul style="list-style-type: none"> <li>Clean the optical tip and the camera head. See <a href="#">"Inspecting and Cleaning an Optical Tip"</a> and <a href="#">"Inspecting and Cleaning a Probe"</a></li> <li>The Visual iQ 6.1mm diameter probes require the use of the 6.1mm headguard supplied. This headguard is unique to the Visual iQ 6.1mm in that it contains an aperture unlike previous product generations.</li> <li>Remove the tip optic.</li> <li>Try a different tip optic.</li> </ul>
Image quality is otherwise poor.	Various	<ul style="list-style-type: none"> <li>If available connect a different probe to handset.</li> <li>If image quality issue is associated with a specific probe contact GE Inspection Technologies to obtain a return material authorization (RMA).</li> </ul>
No image appears in the display.  (Hard Keys are lit)	Various	<ul style="list-style-type: none"> <li>Verify that the probe is properly seated and latched. See <a href="#">"To Install a Probe"</a></li> <li>Reboot system.</li> <li>If available connect a different probe to handset.</li> <li>If image quality issue is associated with a specific probe contact GE Inspection Technologies to obtain a return material authorization (RMA)</li> <li>Point the probe tip toward a bright light and see if image appears. If image appears, the problem is associated with lamp operation. If still no image, contact GE Inspection Technologies to obtain a return material authorization (RMA).</li> <li>If a Displayport cable was purchased connect to a Displayport capable monitor. Determine whether an image appears on it.</li> </ul>
Dark video image	Various	<ul style="list-style-type: none"> <li>Clean the optical tip and the camera head. See <a href="#">"Inspecting and Cleaning an Optical Tip"</a> and <a href="#">"Inspecting and Cleaning a Probe"</a></li> <li>Verify the LCD Brightness is properly adjusted for the ambient condition.</li> <li>Check the insertion tube and bending section for severe kinks or dents.</li> <li>No LED operation</li> </ul>
Frozen image "jitters" or is blurred.	<ul style="list-style-type: none"> <li>Probe tip was moving when image was captured.</li> </ul>	<ul style="list-style-type: none"> <li>Unfreeze then refreeze the image, keeping probe tip steady.</li> </ul>

## Probe

Condition	Causes	Actions
Reduced articulation in the bending neck.		
Bending neck is not articulating.	<ul style="list-style-type: none"><li>System is in an articulation-disabling mode such as Steer-and-Stay, freeze frame, File Manager, or any Menu function</li></ul>	<ul style="list-style-type: none"><li>Exit the articulation-disabling mode.</li><li>Power down the Visual iQ. Leave the system off for at least 15 seconds so that it can complete its shutdown sequence. Then turn it back on.</li></ul>
Insertion tube does not freely withdraw from the storage reel.	<ul style="list-style-type: none"><li>Insertion tube is stuck.</li></ul>	<ul style="list-style-type: none"><li>Gently push the insertion tube in and out with a slight twisting motion in order to free the probe. If probe cannot be freed contact GE Inspection Technologies Tech Support.</li></ul>

## Handset

Condition	Causes	Actions
Odd behavior or limited functions.	Various	<ul style="list-style-type: none"><li>Reboot system.</li></ul>
Reduced light output	<ul style="list-style-type: none"><li>High-temperature operation will cause system to automatically limit LED power.</li><li>No fan operation</li></ul>	<ul style="list-style-type: none"><li>If reduced light output is acceptable, normal use may continue. If greater light output is required, power system down and allow to cool.</li><li>Verify that both fans are operating. Clean with compressed air to remove dirt, and debris.</li></ul>
Reduced system response speed	<ul style="list-style-type: none"><li>High-temperature operation will cause system to automatically limit Microprocessor power.</li><li>No fan operation</li></ul>	<ul style="list-style-type: none"><li>If reduced processing speed is acceptable, normal use may continue. If greater processing speed is required, power system down and allow to cool.</li><li>Verify that both fans are operating. Clean with compressed air to remove dirt, and debris.</li></ul>
Automatic over-temp shutdown	<ul style="list-style-type: none"><li>Over-temp shutdown</li><li>No fan operation</li></ul>	<ul style="list-style-type: none"><li>Allow system to cool adequately prior to power-up.</li><li>Verify that both fans are operating. Clean with compressed air to remove dirt, and debris.</li></ul>
Erratic touchscreen behavior	<ul style="list-style-type: none"><li>Lack of grounded AC power</li></ul>	<ul style="list-style-type: none"><li>Remove charger from handset to determine if erratic behavior is caused by AC charger.</li><li>Connect charger to known "good" grounded outlet.</li></ul>

## Power

Condition	Causes	Actions
When plugged into AC power, system will not charge.	<ul style="list-style-type: none"><li>• No AC power present</li><li>• Incorrect charger</li><li>• Defective charger</li></ul>	<ul style="list-style-type: none"><li>• Check AC power source.</li><li>• Check power cable connections.</li><li>• Verify the correct charger is marked with 100 – 240V AC 50/60Hz 18VDC 3.34A.</li><li>• Contact GE Inspection Technologies for a replacement charger.</li></ul>
When plugged into AC power, system will not turn on.	<ul style="list-style-type: none"><li>• Incorrect charger</li><li>• Defective charger</li><li>• Defective Battery</li></ul>	<ul style="list-style-type: none"><li>• Verify the correct charger is marked with 100 – 240V AC 50/60Hz 18VDC 3.34A.</li><li>• Contact GE Inspection Technologies for a replacement charger.</li><li>• Try another battery.</li><li>• If replacement battery does not restore operation contact GE Inspection Technologies to obtain a return material authorization (RMA).</li></ul>
System runs when connected to AC power only.	<ul style="list-style-type: none"><li>• Battery disconnected or incorrectly connected.</li><li>• Battery low, not charging, depleted or defective.</li></ul>	<ul style="list-style-type: none"><li>• Disconnect and reconnect battery.</li><li>• Verify battery charge level.</li><li>• Recharge or replace the battery.</li></ul>

## Software

Condition	Causes	Actions
Time, date, or other settings are lost when system is turned off.	<ul style="list-style-type: none"><li>• Internal battery needs replacing. (Normal life is five years.)</li></ul>	<ul style="list-style-type: none"><li>• Return system to GE Inspection Technologies to have internal battery replaced. Contact GE Inspection Technologies to obtain a return material authorization (RMA).</li></ul>

# APPENDICES

## Appendix A. Technical Specifications

<b>Operating Temperature</b>	
Tip	-25°C to 115°C (-13°F to 239°F). Reduced articulation below 0°C (32°F)
System	-20° to 46°C (-4°F to 115°F). LCD may require warm-up period below 0°C (32°F).
<b>Storage Temperature</b>	
Relative Humidity	95% max, non-condensing
Waterproof	Insertion tube and tip to 14.7 psi (1 bar, 10.2 m of H <sub>2</sub> O, 33.5 ft of H <sub>2</sub> O).
Hazardous Environments	Not rated for use in hazardous environments.
<b>Camera</b>	
Diameter Probe	4.0 mm (0.16"), 6.1 mm (0.24"), 8.4 mm (0.33")
Image Sensor	1/6" Color SUPER HAD™ CCD camera (6.1 mm, 8.4 mm) 1/10" (4.0 mm)
Pixel Count	440,000 pixels
Housing	Titanium
<b>System</b>	
System Dimensions	17.1 cm x 19.7 cm x 38.1 cm (6.75" x 7.75" x 15")
Case Dimensions (Small, standard)	35.0 cm x 54.5 cm x 23.0 cm (13.78" x 21.46" x 9.05")
Case Dimensions (Large, optional)	57.2 cm x 56.3 cm x 41.2 cm (22.52" x 22.16" x 16.22")
System Weight	In small case with contents: 10.2 kg (22.4 lbs). In large case with contents: 19.6 kg (43.2 lbs). Out of Case: 6120 system - 3.0 kg (6.7 lbs). 6110 system - 4.0 kg (8.7 lbs).
Construction	Magnesium and Polycarbonate housing with integrated elastomeric bumpers
LCD Monitor	Integrated (6.5") active matrix XGA color LCD, daylight readable display, with optically-bonded, multipoint capacitive Dragontrail™ touchscreen.
Joystick Control	360° All-Way® tip articulation, menu access, and navigation
Button Set	Access user functions, measurement, and digital functions
Audio	Integrated 3.5mm headset / microphone jack or bluetooth headset
Internal Memory	16 GB SSD for user storage

Data I/O Ports	Two USB 3.0 host 'A' ports, one USB 3.0 client micro 'B' port,
Video Out	DisplayPort
Brightness Control	Auto and Variable
Illumination Type	White LED
Long Exposure	Auto - up to 16 seconds
White Balance	Factory default or user defined
Wi-Fi Adapter	802.11a/b/g/n/ac, dual-band (2.4GHz/5GHz), 2x2
Bluetooth Adapter	Bluetooth 4.0
<b>Power</b>	
Lithium Ion Battery	10.8V (nominal), 73Wh, 6.8Ah
<b>Power Supply</b>	
AC	100-240VAC, 50-60Hz, <1.5A RMS
DC	18V, 3.34A
<b>Standards Compliance and Classifications</b>	
MIL-STD-810G	United States Department of Defense Environment Tests Sections 501.5, 502.5, 506.5, 507.5, 509.5, 510.5, 511.5, 514.5, 516.5, 521.5
MIL-STD-461F	U.S. Department of Defense -- Electromagnetic Interference RS103, RE102 - ABOVE DECK
Standards Compliance	Group 1, Class A: EN61326-1, UL, IEC, EN CSA-C22.2:61010-1, UN/DOT T1-T8
IP Rating	IP65 (Disassembled or Assembled)
<b>Patent Information</b>	
Mentor Visual iQ is covered under one or more of the following US Patents: US5734418, US5754313, US6468201, US7819798, US8310533, US8368749, US7262797, US7782453, US8514278, US8213676, US7821649, US8107083, US8422030, US7969583, US8253782, US7902990, US8310604, US8165351, US8760447, US8411083.	
<b>Software</b>	
Operating System	Embedded, multi-tasking operating system
User Interface	Menu-driven and soft button operation; menu navigation using either touchscreen or joystick
File Manager	Embedded file manager supports the following operation on files and folders: copy, cut, create, rename, delete, filter and sort. USB and internal flash storage.

Audio Data	PC compatible AAC (.m4a) file format
Image Control	Invert, Inverse+, Adaptive Noise Reduction, Distortion Correction, Illumination, Brightness, Long Exposure, Single View, Zoom (5x digital), Image Capture and Recall
Digital Zoom	Continuous (5x)
Image Formats	Bitmap (.BMP), JPEG (.JPG)
Video Format	MPEG4 AVC /H.264 (.MP4)
Text Annotation	Built-in full-screen text overlay generator
Graphic Annotation	User placement of arrows
Articulation Control	User-selectable steer vs. steer & stay articulation; tip "Home" return to neutral forward-tip orientation.
Software Updates	Field upgradable via USB ThumbDrive®
Languages	English, Spanish, French, German, Italian, Russian, Japanese, Korean, Portuguese, Chinese, Polish, Hungarian, Finnish and Swedish
Application Software	Menu Directed Inspection (MDI) software digitally guides inspectors through the inspection process, intelligently names files and creates MS Word® and PDF compatible inspection reports.
<b>Probe Measurements</b>	
Diameter	Length
4.0 mm (0.15")	2.0, 3.0 m (6.6, 9.8 ft.)
6.1 mm (0.24") or 8.4 mm (0.33")	2.0, 3.0, 4.5, 6.0, 10.0 m (6.6, 9.8, 14.8, 19.7, 32.8 ft.)
Longer lengths up to 30 m are available. Contact your sales representative for details.	
<b>Tip Articulation</b>	
Insertion Tube Length	Articulation
2 m - 4.5 m	Up/Down 160° min, Left/Right 160° min
6 m - 10 m	Up/Down 140° min, Left/Right 140° min
<b>Note: Typical articulation exceeds minimum specifications.</b>	

## Appendix B. Optical Tip Table

### Mentor Visual iQ 4.0mm tips

Part No.	Color	FOV (deg)	DOF mm	(in)
<b>Forward View</b>				
T4080FF*	None	80	35-inf	(1.38-inf)
T40115FN	Black	115	4-inf	(.16-inf)
<b>Side View</b>				
T40115SN	Red	115	1-30	(.04-1.18)
T40120SF	Blue	120	6-inf	(.24-inf)
<b>Stereo Measurement</b>				
TM405555FG	Black	55/55-FWD	5-inf	(.20-inf)
TM405555SG	Blue	55/55-SIDE	4-inf	(.16-inf)

\* Indicates tip with maximum brightness.

### Mentor Visual iQ 6.1mm tips

Part No.	Color	FOV (deg)	DOF mm	(in)
<b>Forward View</b>				
T6150FF	None	50	50-inf	(2.36-inf)
XLG3T6150FG	White	50	12-200	(.47-7.87)
XLG3T61120FG	Black	120	5-120	(.20-4.72)
XLG3T6180FN	Orange	80	3-20	(.12-.79)
XLG3T6190FF	Yellow	90	20-inf	(.79-inf)
XLG3T6150FB	Purple	50(45 DOV)	12-80	(.47-3.15)
T6165FF*	Orange & Blue	65	65-inf	(2.56-inf)
<b>Side View</b>				
XLG3T6150SF	Brown	50	45-inf	(1.77-inf)
XLG3T6150SG	Green	50	9-160	(.35-6.30)
XLG3T61120SG	Blue	120	4-100	(.16-3.94)
XLG3T6180SN	Red	80	1-20	(.04-.79)
<b>3D Phase Measurement</b>				
XLG3TM61105FG	Black	105	8-250	(.31-9.84)
XLG3TM61105SG	Blue	105	7-250	(.27-9.84)
<b>Shadow Measurement</b>				
XLG3TM6150FG	White	50-FWD	12-30	(.47-1.18)
XLG3TM6150SG	Blue	50-SIDE	7-24	(.28-.94)
<b>Stereo Measurement</b>				
XLG3TM616060FG	Black	60/60-FWD	4-80	(.16-3.15)
XLG3TM615050SG	Blue	50/50-SIDE	2-50	(.08-1.97)

\* Indicates tip with maximum brightness.

### Mentor Visual iQ 8.4mm tips

Part No.	Color	FOV (deg)	DOF mm	(in.)
<b>Forward View</b>				
XLG3T8440FF*	None	40	250-inf	(9.84-inf)
XLG3T8480FG	Yellow	80	25-500	(0.98-19.7)
XLG3T84120FN	Black	120	5-200	(0.20-7.87)
XLG3T8440FG	White	40	80-500	(3.15-19.7)
<b>Side View</b>				
XLG3T8440SF*	Brown	40	250-inf	(9.84-inf)
XLG3T8480SG	Green	80	25-500	(0.98-19.7)
XLG3T84120SN	Blue	120	4-200	(0.16-7.87)
<b>Stereo Measurement</b>				
XLG3TM846060FG	Black	60/60-FWD	4-50	(0.16-1.97)
XLG3TM846060SG	Blue	60/60-SIDE	4-50	(0.16-1.97)

\*Indicates tip with maximum brightness.

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## Appendix C. Chemical Compatibility

Chemical compatibility refers to the probe's ability to come into contact with various liquid substances and not be damaged.



**WARNING** Do not use this system in explosive environments.

These substances are safe for a short duration of contact with the insertion tube and tip optics:

- Water
- Aircraft Gasoline
- Jet-A-Fuel
- Isopropyl alcohol
- JP-4 Fuel
- Kerosene
- Synthetic Turbo Oil
- Gasoline
- Diesel Fuel
- Hydraulic Oil
- Inhibited Transformer Oil

Subsequent to contact with the above fluids, the insertion tube and tip optics used must be cleaned prior to storage.

## Appendix D. Warranty

GE Inspection Technologies warrants its VideoProbe components, when new, to be free from defects in material and workmanship and to perform in accordance with manufacturer's specifications under normal use and service for a period of one year from the date of purchase from GE Inspection Technologies or its authorized distributors, except that, the light source is warranted for a period of 3 years from the date of purchase, the battery is warranted for a period of 30 days from the date of purchase, and where used, servo motors in the articulation drive system are warranted for the life of this VideoProbe product.

GE Inspection Technologies' obligation under this warranty is limited to the repair or replacement of components determined by GE Inspection Technologies to be defective within the warranty period at no cost to the original purchaser, except for return shipping expenses. It shall be the purchaser's responsibility to return the product to GE Inspection Technologies or one of its authorized service centers. The warranty does not cover accessories or optional equipment not manufactured by GE Inspection Technologies, but these items may be covered by separate manufacturers' warranties.

This warranty extends to the original purchaser and cannot be assigned or transferred to any third party. This warranty shall not apply to any damage or product failure determined by GE Inspection Technologies to have been caused by misuse, accident (including shipping damage), neglect, improper maintenance, modification or repair by someone other than GE Inspection Technologies or one of its authorized service representatives.

These express warranties are in lieu of any other warranties, express or implied, including the warranties of merchantability and fitness for a particular purpose, and no other person has been authorized to assume for GE Inspection Technologies any other liability in connection with the sale of its VideoProbe products. GE Inspection Technologies shall not be liable for any loss or damages, whether direct or indirect, incidental, or consequential, resulting from the breach of any express warranty set forth herein.

## Appendix E. Verifying Measurement Tips

Verify measurement tips each time you use them to ensure that no mechanical damage has degraded their accuracy. Visual iQ systems are shipped with a measurement verification block. This tool lets you verify the accuracy of measurement tips. It contains optical measurement targets whose accuracy is traceable to the United States National Institute of Standards and Technology (NIST) measurement standards.

These are the part numbers for the verification blocks used with the Visual iQ:

VER2400C	For 4.0 mm systems
VER2600D	For 6.1 mm systems
XLG3TM84VER	For 8.4 mm systems

### To Verify a Stereo or 3DPM Measurement Tip:

**Step 1** – A stereo tip must be securely connected and identified (using the **Global Menu**). A 3DPM tip need only be securely connected, then select **Verify** as shown here.

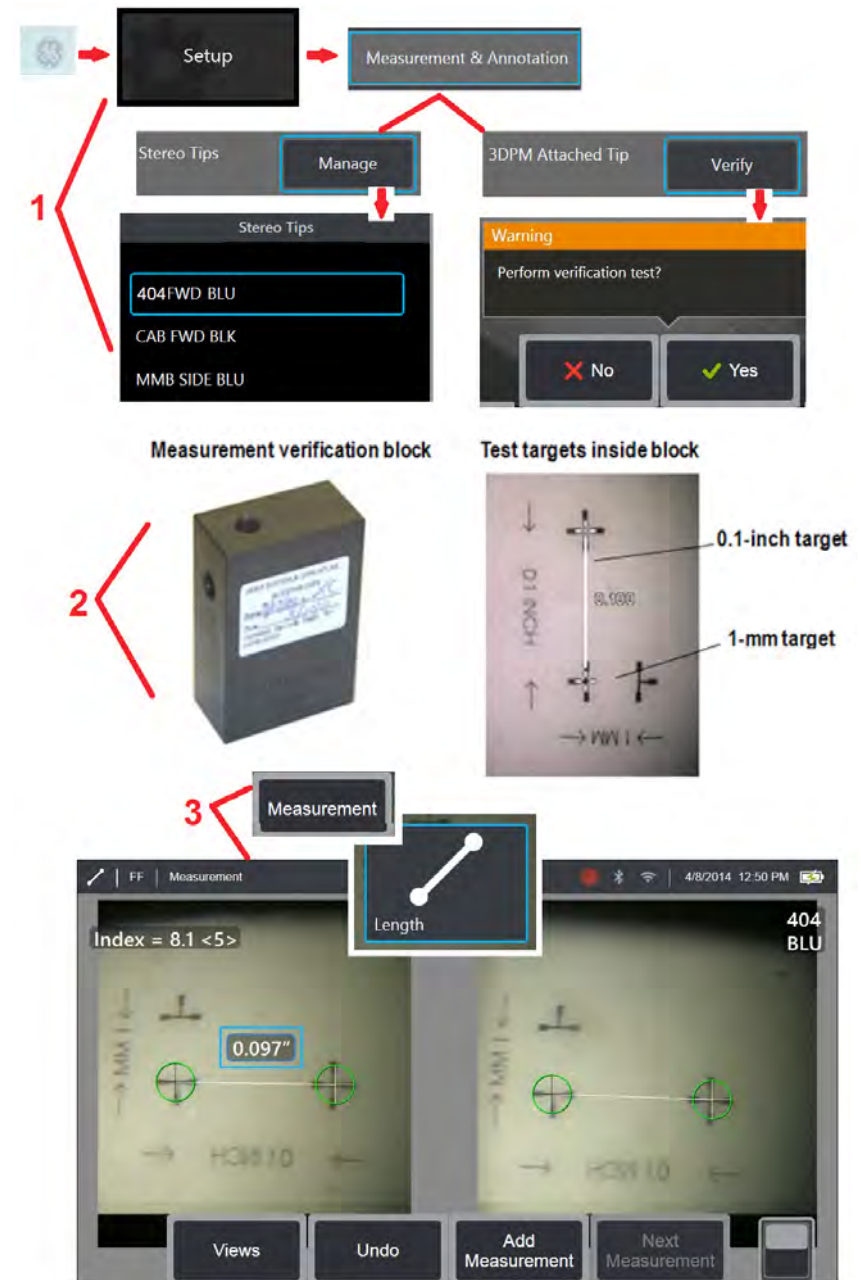
**Step 2** – Insert the tip into the appropriate verification block. For 3DPM tips, continue to follow the on-screen prompts until verification is complete. Note that the results of this automatic verification are logged in a file for troubleshooting (if required).

**Step 3** – For stereo tips, measure the test target that matches the units you use: inches or mm ([click here to learn more about making Stereo Measurements](#)).

**Step 4** – Evaluate your results

An experienced user can achieve a measurement of  $0.100 \pm 0.005$  inches ( $1.00 \pm 0.05$  mm). If your measurement does not fall within these limits, try the suggestions under [Troubleshooting Measurements](#).

Each measurement verification block comes with a calibration schedule and a certificate of calibration (C of C), which notes the calibration date and due date.



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## Appendix F. Environmental Compliance

The equipment purchased has required the extraction and use of natural resources for its production. It may contain hazardous substances that could impact health and the environment.

In order to avoid the dissemination of those substances in the environment and to diminish the pressure on the natural resources, we encourage the use of appropriate take-back systems. Those systems will reuse or recycle most of the materials of end-life equipment in a sound way.



The cross-out wheeled bin symbol encourages the use of those systems.

If more information is needed on the collection, reuse, and recycling systems, please contact the appropriate local or regional waste administration.

### EU Battery Directive



This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling return the battery to your supplier or to a designated collection point.

### What do the markings mean?



Batteries and accumulators must be marked (either on the battery or accumulator or on its packaging, depending on size) with the separate collection symbol. In addition, the marking must include the chemical symbols of specific levels of toxic metals as follows:

Cadmium (Cd) over 0.002%  
Lead (Pb) over 0.004%  
Mercury (Hg) over 0.0005%

### The risks and your role in reducing them

Your participation is an important part of the effort to minimize the impact of batteries and accumulators on the environment and on human health. For proper recycling you can return this product or the batteries or accumulators it contains to your supplier or to a designated collection point. Some batteries or accumulators contain toxic metals that pose serious risks to human health and to the environment. When required, the product marking includes chemical symbols that indicate the presence toxic metals: Pb for lead, Hg for mercury, and Cd for cadmium. Cadmium poisoning can result in cancer of the lungs and prostate gland. Chronic effects include kidney damage, pulmonary emphysema, and bone diseases such as osteomalacia and osteoporosis. Cadmium may also cause anemia, discoloration of the teeth, and loss of smell (anosmia). Lead is poisonous in all forms. It accumulates in the body, so each exposure is significant. Ingestion and inhalation of lead can cause severe damage to human health. Risks include brain damage, convulsions, malnutrition, and sterility. Mercury creates hazardous vapors at room temperature. Exposure to high concentrations of mercury vapor can cause a variety of severe symptoms. Risks include chronic inflammation of mouth and gums, personality change, nervousness, fever, and rashes.

**Visit [www.ge-mcs.com](http://www.ge-mcs.com) for take-back instructions and more information about this initiative.**

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## Appendix G. Regulatory Compliance


### European Community — CE Notice:

The  mark indicates compliance with the essential requirements of Directive 1999/5/EC. Such marking is indicative that this equipment meets or exceeds the following technical standards:

EN 300 328  
EN 301 893  
EN 301 489-1/EN 301 489-17  
EN 62311

### European Equipment Classification

Group 1, Class A

The  mark on this product indicates it has been tested to and conforms with the provisions noted within the 2004/108/EC Electromagnetic Compatibility Directive. The Visual iQ system is in conformance with the following standard: EN61326-1.

Declarations of Conformity are held by GE Inspection Technologies GmbH:

GE Inspection Technologies  
GmbH Product Service Center  
Lotzenäcker 4  
72379 Hechingen Germany  
Tel: +49(0) 74719882 0  
Fax: +49(0) 74719882 16

### Safety Mark

The Visual iQ system is in compliance with the following standards:

UL 61010-1, IEC 61010-1, EN 61010-1 and CSA-C22.2 No. 61010-1.

### Additional Certification Testing

MIL-STD-461F: RS103, RE102–Above Deck  
MIL-STD-810G: 501.5, 502.5, 506.5, 507.5, 509.5, 510.5, 511.5, 514.5, 516.5, 521.5  
UN / DOT T1-T8

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**FCC Compliance Statement:**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference and
- 2) This device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interferences in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution:**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

**IMPORTANT NOTE:****FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.

**Industry Canada Regulatory Statement:**

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- 1) This device may not cause interferences, and
- 2) This device must accept any interferences, including interferences that may cause undesired operation of the device.

Cet appareil est conforme avec Industrie Canada exempts de licence standard RSS (s). L'utilisation de ce dispositif est autorisée seulement aux conditions suivantes:

- 1) il ne doit pas produire de brouillage et
- 2) l'utilisateur du dispositif doit être prêt à accepter tout brouillage radioélectrique reçu, même si ce brouillage est susceptible de compromettre le fonctionnement du dispositif.

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Complies with the Canadian ICES-003 Class B specifications.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

### **IMPORTANT NOTE:**

#### **IC Radiation Exposure Statement:**

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment.

The transmitter module may not be co-located with any other transmitter or antenna.

Cet équipement est conforme aux limites d'exposition aux rayonnements d'Industrie Canada établies pour un environnement non contrôlé.

Le module émetteur peut ne pas être co-située avec tout autre émetteur ou antenne.

#### **Caution:**

This device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

Because high power radars are allocated as primary users (meaning they have priority) in 5250-5350 MHz and 5650-5850 MHz, these radars could cause interference and / or damage to license exempt LAN devices.

Cet appareil (pour réseaux locaux radioélectriques) dans les bandes de fréquences 5150-5250 MHz est réservé à une utilisation à l'intérieur afin de réduire le risque d'interférence avec les systèmes satellites mobiles bicanaux.

Les radars forte puissance sont désignés comme étant les premiers utilisateurs (c'est-à-dire qu'ils ont la priorité) des bandes de fréquences 5250-5350 MHz et 5650-5850 MHz. Ces stations radars peuvent provoquer des interférences et/ou des dommages à ce périphérique.

#### **Canadian Notice**

This equipment does not exceed the Class A limits for radio noise emissions as described in the Radio Interference Regulations of the Canadian Department of Communications.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le Règlement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada.

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**Brazil Wireless Statement:**



Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.

(This equipment operates on a secondary basis, ie, not entitled to protection against harmful interference, even of the same type stations, and cannot cause interference to systems operating on a primary basis.)

**South Korea Wireless Statement:**

이 기기는 업무용(A급)으로 전자파적합로서 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다

(EMC registration is done on this equipment for a business use only (Class A). Product seller and user should notice that this equipment is purposed to be used except for house use.)

당해 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할수 없음

(This device shall not be used for life-safety related service due to radio interference possibility.)

**Taiwan NCC Wireless Statement:**

注意！

依據 低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機，非經許可，

公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通信；  
經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信規定作業之無線電信。

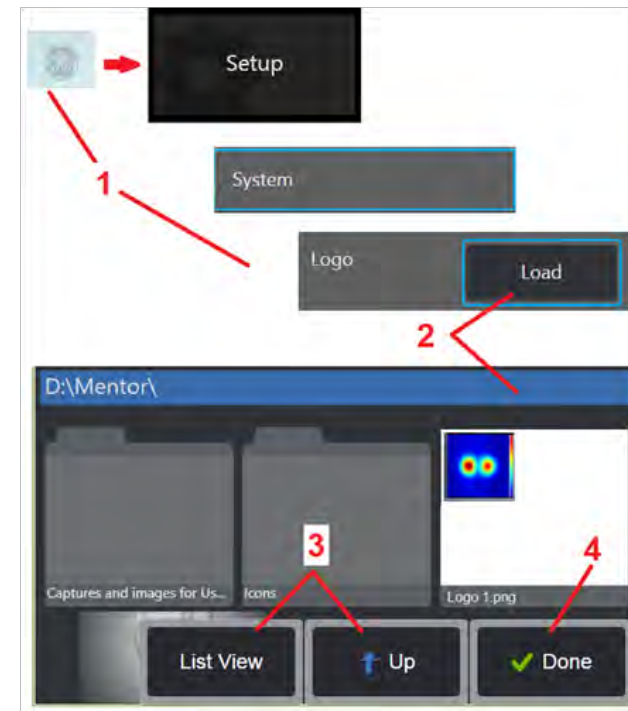
低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

## Appendix H. Creating a Personalized Logo File

A custom logo can be loaded into the display, where it will appear in the lower left corner (in place of the default GE logo). Suitable logos must be saved as **PNG** file format and must be no larger than 140 by 140 pixels. It is advisable to use image files that are approximately square. To replace the GE icon with a custom icon:

- 1 – Tap the lower-left corner of the display (typically contains a **GE Logo**) at any time to open the **Global Menu**, select **Setup** and then open the **System** menu. You can now choose to **Load a Logo**.
- 2 – Select to **Load a Logo**. This File Navigation window will open.
- 3 – Navigate to find the desired logo file.
- 4 – Choose the logo file and select Done. The newly loaded logo file appears at the bottom left of the display screen, provided it is configured to do so by the [Screen and Display Settings](#).

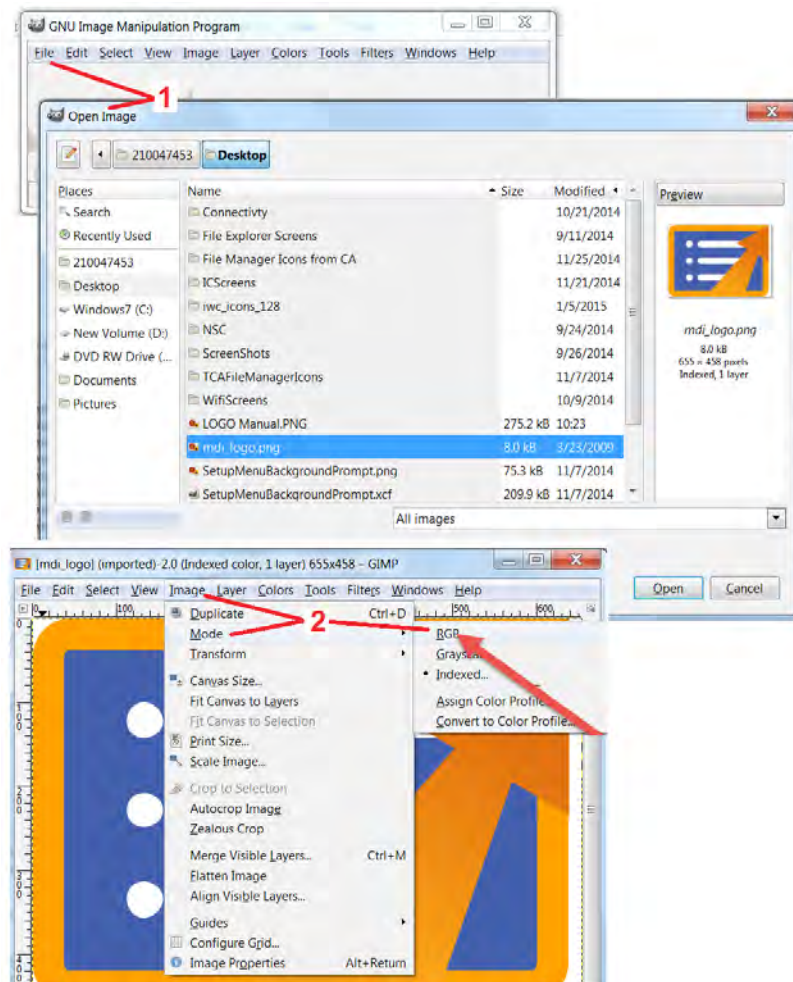
**Note:** See next page for instructions to incorporate a transparent logo.



To incorporate a transparent customized logo, you must first save the logo file in Photoshop, Gimp 2, or a similar graphics package capable of creating transparencies. If working in Gimp 2, follow the process below to convert a single-color image into a transparency.

1 – Select and **Open** the PNG file in Gimp2 as shown.

2 – Select **Image > Mode > RGB**.

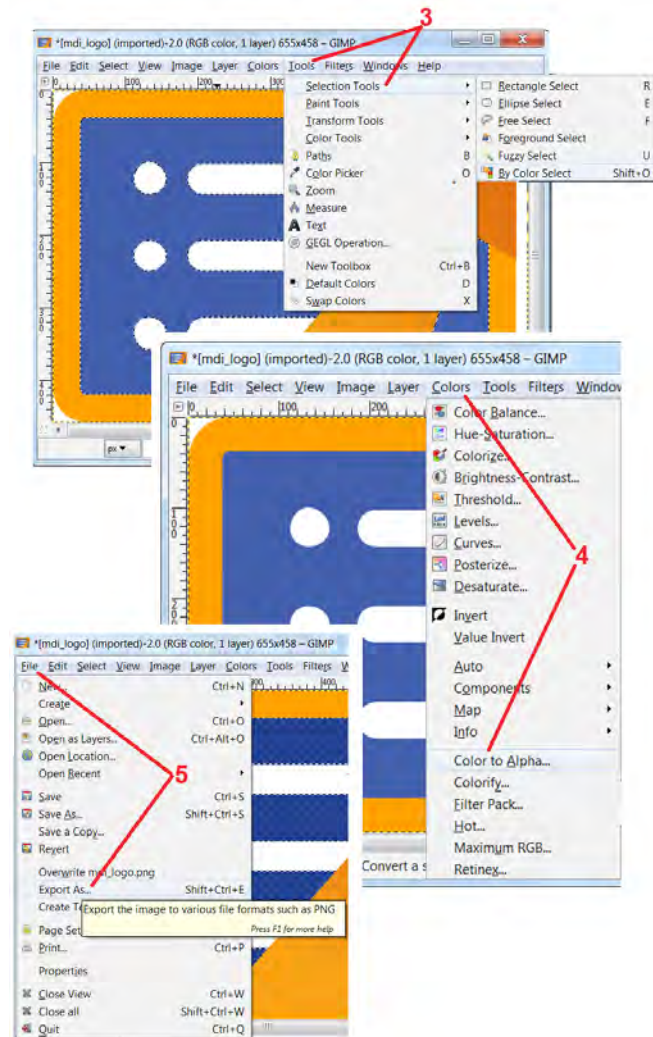


3 – Choose a single color.

4 – Select **Color to Alpha...** to convert the specified color to transparent.

5 – Export the transparent image to PNG file type.

You can now **Load** your transparent personalized logo into the Visual IQ.



## Appendix I. Open Source Software Availability

There are various open source software packages that have been utilized within this product, and to meet license and copyright obligations, a copy of the source code for each package is available upon request, along with the individual licenses and copyright notices for each, for three years from the date of original installation upon the product.

Requesting these source packages is NOT REQUIRED for operation or use of this product. Additionally, only portions of software on this product fall under open source software licenses, with the remainder merely being an aggregation on the product's storage volumes. Thus NO promise is made NOR implied that source code will be provided for the aggregated proprietary software.

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To request a copy of these open source software packages, please have your product model and serial numbers ready, and call customer support representatives at +1 (315) 554-2000, option 3.

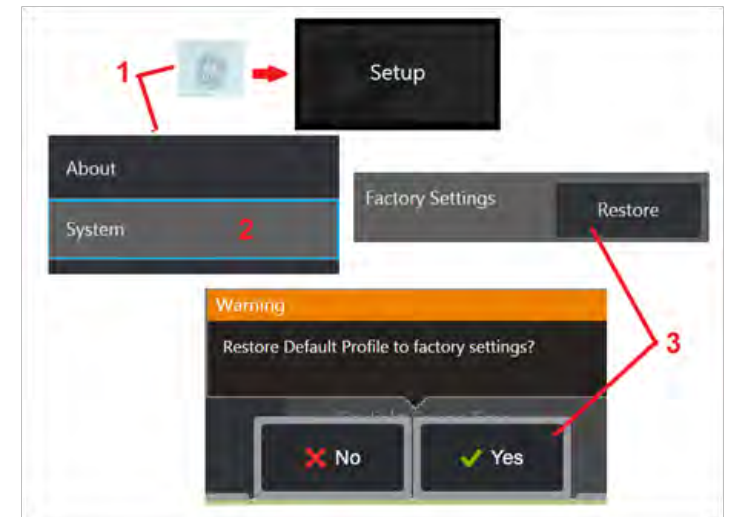
## Appendix J. Restoring Factory Settings

**1** – Tap the on-screen **GE Icon** at any time to open or close the **Global Menu**, which provides access to several features including the **Setup Menu**.

**2** – Tap to open the **Setup Menu**.

**3** – Select Restore, then confirm by selecting Yes to reset all values of the active profile to the factory default values ([Click here to learn more about changing the current profile or creating a new one](#)).

**Note:** Restoring factory defaults will automatically cause the operating language to revert to English. [Click here to learn how to change the operating language selection](#).



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# Appendix K. LongSteer Specifications

Supply pressure: 100 – 150 PSIG

Do not exceed supply pressure of 150 PSIG

Dry air must be provided by the user.

To get full articulation, insertion tube must be extended at least 10 feet off the reel.

User is able to continue to inspect and steer while removing the probe from the reel. No need to remove the entire length of the probe from the reel prior to operation. This allows the user to only extend the length of probe needed to inspect the asset.

10mm/8.4mm Shaft:                      18m and 30m lengths available

10mm/6.1mm PM Shaft:                18m and 30m lengths available

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## Customer Support Centers

### North/South America

721 Visions Drive  
Skaneateles, NY 13152  
Tel: 888-332-3848  
315-554-2000 ext. 1  
E-mail: RVI-Service@ge.com

### Europe

Robert Bosch Str. 3  
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Tel: +49 2233 601 111 Ext. 1  
E-mail: GEITHuerth.Service@ge.com

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